1 2 3 4 5 6 7 8 9 10 11	Ethan J. Brown (SBN 218814) <u>ethan@bnsklaw.com</u> Sara C. Colón (SBN 281514) <u>sara@bnsklaw.com</u> BROWN NERI SMITH & KHAN LLP 11766 Wilshire Boulevard, Suite 1670 Los Angeles, California 90025 T: (310) 593-9890 F: (310) 593-9800 <i>Attorneys for Plaintiff</i> DOTCONNECTAFRICA TRUST SUPERIOR COURT OF THE COUNTY OF LOS AN	
11	DOTCONNECTAFRICA TRUST, a Mauritius	Case No. BC607494
13	charitable trust,	
14	Plaintiff,	[Assigned to Hon. Howard L. Halm]
15	V.	<i>EX PARTE</i> APPLICATION FOR TEMPORARY RESTRAINING ORDER;
16	INTERNET CORPORATION FOR	MEMORANDUM OF POINTS AND AUTHORITIES
17	ASSIGNED NAMES AND NUMBERS, a California corporation; ZA Central Registry, a	Date: January 4, 2017
18 19	South African non-profit company; and DOES 1 through 50, inclusive,	Hearing: 8:30 a.m. Dept.: 53
20	Defendants.	[Filed concurrently: Declarations of Sophia
21		Bekele Eshete and Ethan J. Brown; [Proposed] Order to Show Cause; and
22		[Proposed] Temporary Restraining Order]
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	NOTICE OF AND EX PARTE APPLICATION	FOR TEMPORARY RESTRAINING ORDER

|| TO THE COURT, ALL PARTIES, AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that on January 4, 2017, at 8:30 a.m. or as soon thereafter as the matter may be heard, before the Honorable Howard L. Halm, of the Superior Court of California, Stanley Mosk Courthouse, Department 53, located at 111 N. Hill Street, Los Angeles, CA 90012-3332, Plaintiff DotConnectAfrica Trust ("DCA") will and does apply *ex parte* for a temporary restraining order enjoining Defendant Internet Company for Assigned Names and Numbers ("ICANN") from issuing the .Africa generic top level domain ("gTLD") until this Court sets an Order to Show Cause as to why a Preliminary Injunction should not issue. DCA previously moved for a preliminary injunction, and the Court denied the preliminary injunction for the reasons set forth by Defendant ICANN.¹

This Application is made pursuant to Code of Civil Procedure § 527 on the grounds that ICANN fraudulently represented to DCA that it would process gTLD applications in a fair, unbiased and neutral way, misleading DCA to believe it could compete for the gTLD, when ICANN favored Intervenor ZACR the entire time. DCA will suffer the destruction of its company, loss of the sunrise premium domain name contracts, and other irreparable harm, and will be denied the fair determination of who is entitled to the .Africa domain - a determination that ICANN agreed to follow when DCA applied for the domain. On the other hand, ICANN suffers no harm, and DCA's only competitor, Intervenor ZACR, suffers harm insufficient to justify denying a temporary restraining order. Therefore, ICANN should be prevented from issuing the .Africa gTLD until a preliminary injunction can be heard. There is good cause to justify this *ex parte* application because the .Africa gTLD will be delegated by ICANN to ZACR before a regularly-noticed motion can be heard.

This Application is based on this Notice of and *ex parte* application, the papers, records, and pleadings on file in this case, and on such oral argument as the Court allows.

Counsel for DCA notified counsel for ICANN and counsel for ZACR on January 3, 2017 at 9:49 a.m., via email, phone and voicemail. Counsel for ICANN is Jeffrey LeVee of Jones Day,

¹ The Court provided limited explanation for denying DCA's motion after tentatively granting the preliminary injunction, stating that "the preliminary injunction is denied, based on the reasoning expressed in the oral and written arguments of **defense** counsel." (emphasis added)

1	555 S. Flower Street, 50th Floor, Los Angeles, CA 90071, <u>JLeVee@jonesday.com</u> ; counsel for		
2	ZACR is David Kesselman, Kesselman, Brantley, Strockinger, LLP, 1230 Rosencrans Ave., Ste.		
3	690, Manhattan Beach, CA 90266, <u>dkesselman@kbslaw.com</u> . (Declaration of Ethan J. Brown, ¶		
4	8, Ex. 6.) Opposing counsel indicated that they would oppose DCA's application. (Id.)		
5			
6	Dated: January 3, 2017	BROWN NERI SMITH & KHAN LLP	
7		A. A	
8		By:	
9		Ethan J. Brown	
10		Attorneys for Plaintiff DOTCONNECTAFRICA TRUST	
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	NOTICE OF AND EX PARTE APPLICATION	ON FOR A TEMPORARY RESTRAINING ORDER	
		2	
	11		

		TABLE OF CONTENTS
1	I.	INTRODUCTION
2	II.	<u>RELEVANT FACTS</u>
3		A. <u>ICANN</u>
4		B. DCA, the Top-Level Domain Application, and ICANN's Promises2
5		C. ZACR and the AUC's Top Level Domain Application
6		D. <u>The Geographic Names Panel and InterConnect Communications</u> 4
7		E. <u>The GAC</u>
8 9		F. <u>The Independent Review Process</u>
10		G. ICANN's Processing of DCA's Application After the IRP Declaration7
11		H. <u>Court Proceedings After Improper Rejection of DCA's Application</u> 8
12		I. ZACR as Registrar and Registry and the Premium Name Sunrise Period8
13	III.	ARGUMENT
14		A. DCA is justified in bringing this <i>ex parte</i> application8
15		B. <u>DCA Demonstrates a Likelihood of Success</u> 9
16		i. Claim for Intentional Misrepresentation
17		ii. Claim for Violation of California Bus. & Prof. Code § 17200
18		C. DCA's harm significantly outweighs any harm to Defendants
19		D. <u>ICANN's waiver argument is void.</u> 15
20		E. In the Alternative, DCA Requests Clarification
21	IV.	CONCLUSION
22		
23		
24		
25 26		
20		
27		
20		TABLE OF CONTENTS
		i

TABLE OF AUTHORITIES

1	CASES
2	Alliance
3	Bank of
4	Ballas v.
5	Beckwith
6	Brakke v
7	
8	Landma
9	Lazar v.
10	Church o
11	Conrad
12	Robinson
13	Schnall
14	State Fa
15	
13	
15	STATU
	STATU Civil Co
16	
16 17	Civil Co
16 17 18	Civil Co Civil Co
16 17 18 19	Civil Co Civil Co Civil Co
16 17 18 19 20	Civil Co Civil Co Civil Co Code Ci Code Ci
16 17 18 19 20 21	Civil Co Civil Co Civil Co Code Ci Code Ci Cal. Rule
16 17 18 19 20 21 22	Civil Co Civil Co Civil Co Code Ci Code Ci Cal. Rul Los Ang
16 17 18 19 20 21 22 23	Civil Co Civil Co Civil Co Code Ci Code Ci Cal. Rule
 16 17 18 19 20 21 22 23 24 	Civil Co Civil Co Civil Co Code Ci Code Ci Cal. Rul Los Ang
 16 17 18 19 20 21 22 23 24 25 	Civil Co Civil Co Civil Co Code Ci Code Ci Cal. Rul Los Ang
 16 17 18 19 20 21 22 23 24 25 26 	Civil Co Civil Co Civil Co Code Ci Code Ci Cal. Rul Los Ang

Alliance Mortgage Co. v. Rothwell (1995) 10 Cal.4th 122610, 11	
Bank of the West v. Superior Court (1992) 2 Cal.4th 125412, 13	
Ballas v. Ballas (1963) 217 Cal.App.2d 12915	
Beckwith v. Dahl (2012) 205 Cal.App.4th 103911	
Brakke v. Economic Concepts, Inc. (2013) 213 Cal.App.4th 76113	
Landmark Holding Group v. Superior Court, (1987) 193 Cal.App.3d 5259	
Lazar v. Superior Court (1996) 12 Cal.4th 6319, 11	
Church of Christ in Hollywood v. Superior Court (2002) 99 Cal.App.4th 12449	
Conrad v. Bank of America (1996) 45 Cal.App.4th 13310	
Robinson Helicopter Co., Inc. v. Dana Corp (2004) 34 Cal.App.4th 97911	
Schnall v. Hertz Corp. (2000) 78 Cal.App.4th 114412	
State Farm Fire & Casualty Co v. Superior Court (1996) 45 Cal.App.4th 109312	

UTES

Civil Code §1668	15	
Civil Code § 1709	9	
Civil Code § 1710	11	
Code Civ. P. § 527(c)(1)		
Code Civ. P. § 528	9	
Cal. Rules of Court, Rule 3.1202(c)	9	
Los Angeles County Court Rules, Guidelines for Civility in Litigation,		
Appendix 3.A § (j)(3)	9	
	9	

MEMORANDUM OF POINTS AND AUTHORITIES

I. INTRODUCTION

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On December 22, 2016, this Court heard and ruled upon Plaintiff DotConnectAfrica Trust's ("DCA") motion for preliminary injunction ("PI"). The Court had tentatively agreed with DCA's arguments and had indicated it would grant the PI. The tentative order stated that: (1) "The evidence reflects that the potential harm to DCA significantly outweighs any harm to Defendants;" (2) "that the public interest in having the .Africa gTLD properly awarded through a fair and transparent application process outweighs concerns about the delay in the availability of the .Africa gTLD;" (3) "there is reason to question the legitimacy of ICANN's purported reason for denying DCA's application;" and (4) it can reasonably be inferred that the reasons for denying DCA's application were pretextual and that ICANN... denied DCA a fair evaluation process because it had predetermined that it would award the gTLD to ZACR." Declaration of Ethan J. Brown ("Brown Decl.") ¶ 5, Ex. 3.)

After the hearing, the court reversed course, denying DCA's motion for a PI without explanation. The order denying the PI states only that "plaintiff's motion for ...a Preliminary Injunction is denied, based on the reasoning...of *defense* counsel." *Id.*, Ex. 4 (emphasis added.) As the Court stated that the ruling was based on *defense* counsel, the Court presumably did not adopt *Intervenor* ZACR's arguments. ICANN pressed two arguments at the hearing: That DCA could not win on cause of action No. 9 and that the Prospective Release barred any claim. DCA presumes the Court adopted the first because the tentative indicated that it can reasonably be inferred that the denial was pretextual: pretextual denial is by definition willful and intentional and could not be barred by the Prospective Release.

DCA believes that all of the reasons that the Court was inclined to grant the PI still stand and that the ground for denial must have been regarding the technical likelihood of success of cause of action No. 9. Accordingly, DCA now moves under alternative causes of action: its second and fifth causes of action, for intentional misrepresentation and unfair business practices, respectively.

The gravamen of DCA's complaint focuses on the improper processing of DCA's application for .Africa, and ICANN's improper assistance to ZACR and the AUC in defeating

MEMORANDUM OF POINTS AND AUTHORITIES

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DCA's application. DCA was promised, in multiple instances, that ICANN would process all gTLD applications, in a fair, transparent, and unbiased manner. DCA applied for the .Africa gTLD and paid the \$185,000 application fee in reliance on those promises, which ICANN either intentionally misrepresented or made with no intention to perform. DCA's second and fifth causes of action are based on that conduct. During the IRP, former ICANN employee admitted that ICANN ignored its rules in processing DCA's application. This taken in consideration with ICANN's conduct after the IRP, demonstrates that ICANN had intended from the beginning to disregard its rules to favor ZACR and award it the .Africa gTLD. The Court has already tentatively concluded that DCA made out its case for a pretextual denial. Thus, DCA has a likelihood of success on the merits with respect to those claims. DCA continues to face the irreparable harm that justified both the IRP Panel and Judge Klausner in enjoining ICANN from acting further with respect to the .Africa domain.

In the event the Court denies DCA's application for a TRO, DCA respectfully requests this Court clarify its December 22, 2016 order denying the PI and state the grounds for the denial, and for denial of this TRO.

II. <u>RELEVANT FACTS</u>

A. <u>ICANN</u>

ICANN is a California non-profit, tasked with acting in conformity with relevant principles law and to enable competition and open-entry in Internet-related markets. (Declaration of Sophia Bekele ("Bekele Decl."), ¶ 3, Ex. 1 at ¶4). ICANN's Bylaws state that it shall not apply its standards inequitably or treat anyone disparately. (*Id.*, ¶ 8, Ex. 4 at Art. 2 § 3). ICANN claims to be accountable to the Internet community for operating in a manner consistent with its Bylaws and Articles of Incorporation as a whole. (*Id.*, Ex. 4 at Art. 4 § 1). ICANN is the only organization that assigns internet-domain rights, yielding monopolistic power and forcing gTLD applicants to play by its self-serving rules.

B. DCA, the Top-Level Domain Application, and ICANN's Promises

DCA was formed for the charitable purpose of advancing information technology education in Africa and providing a continental Internet domain name to provide access to internet services for the people of Africa. (*Id.*, \P 31.) DCA's ultimate endeavor was to obtain .Africa and

further its charitable efforts through the revenue .Africa would generate. (Id.) DCA only sought 2 to act as the registry of .Africa, unlike Intervenor ZACR. (*Id.*, \P 33.) DCA's operations will likely 3 terminate if the gTLD is delegated to ZACR. (Id., ¶¶ 34 and 35.)

In March 2012, DCA applied to ICANN for the delegation of the .Africa top-level domain name in its 2012 General Top-Level Domains Internet Expansion Program (the "New gTLD Program"). (Id., ¶ 3, Ex. 1, ¶3.) In order to apply for a gTLD, all applicants were required to submit to the terms of the gTLD Applicant's Guidebook (the "Guidebook"). (Id., ¶¶ 6 and 7; Ex. 3.) In consideration of ICANN's promises to abide by its own Bylaws, the Guidebook, and in conformity with the laws of fair competition, Plaintiff paid ICANN a \$185,000.00 mandatory application fee. (Id., ¶ 32.) Included in those governing documents, were ICANN's promises:

- To "mak[e] decisions by applying documented policies neutrally and objectively, with • integrity and fairness" (*Id.*, Ex. 4, Art. 1, $\S2$, $\P8$);
- to "operate to the maximum extent feasible in an open and transparent manner and consistent with procedures designed to ensure fairness" (Id., Art. III, § 1);
- "be accountable to the [Internet] community for operating in a manner that is consistent with these Bylaws, and with due regard to the core values set forth in Article 1 of these Bylaws" (Id., Ex. 4, Art. IV, § 1 [underline in original]);
- that ICANN would "carry[] out its activities in conformity with relevant principles of international law and application international conventions and local law, and, to the extent appropriate and consistent with these Articles and its Bylaws, through open and transparent processes that enable competition and open entry in Internet-related markets" (*Id.*, Ex. 1, p.20, ¶ 67); and
- ICANN had a dispute resolution program, the Independent Review Process, that applicants could employ, in the event that an applicant challenged actions of ICANN, that would provide applicants with redress. (*Id.*, Ex. 3. Module 6-4)).²

ICANN's promises were false, or at the least made with no intention of performing them.

C. ZACR and the AUC's Top Level Domain Application

In 2011, the African Union Commission attempted to preclude any other party from obtaining the rights to .Africa, by requesting that ICANN set aside .Africa, in a list of Top-Level Reserved Names. (See Id., ¶ 14, Ex. 10.) DCA protested that this violated the gTLD guidelines, and ICANN denied the AUC's request. (Id.) But instead of remaining impartial and fair in the

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 $^{^{2}}$ The Prospective Release that states applicants would be afforded redress was also placed near the end of the 360 page Guidebook.

process as it had promised to do, ICANN informed the AUC how it could obtain the rights to .Africa through a proxy (ZACR) while simultaneously defeating DCA's application. (*Id.*) The AUC only "selected" ZACR to apply for .Africa, because ZACR agreed to assign "all rights relating to the dotAfrica TLD" to the AUC if successful in its application. (*Id.*, ¶ 22, Ex. 16, ¶ 22 (7).) Significantly, members of the AUC committee who selected ZACR as the AUC's "official endorsement" were also members of ZACR-affiliated organizations. (*Id.*, ¶ 21.)

D. <u>The Geographic Names Panel and InterConnect Communications</u>

ICANN required that geographic gTLD (such as .Africa) applicants obtain endorsements from 60% of the region's national governments, and no more than one written objection from relevant regional governments and/or regional public authorities. (*Id.*, ¶ 5, Ex. 3 at § 2.2.1.4.2.)

DCA obtained the endorsements of the AUC and United Nations Economic Commission for Africa (UNECA), among others. (*Id.*, ¶ 10, Ex. 6; ¶ 14, Ex. 10.) DCA was the first to obtain official endorsements/letters of support from these organizations. In April 2010, nearly a year later, the AUC wrote DCA and informed DCA that it had "reconsidered its approach in implementing the subject Internet Domain Name (.Africa) and no longer endorses individual initiatives in this matter[.]" (*Id.*, ¶ 11, Ex. 7.) This letter was also sent directly to ICANN.³ Subsequently, in June 2015 (and after DCA's application should have been processed), UNECA responded to a *request from the AUC*, and stated that it did not consider itself to be a valid endorser. (*Id.*, ¶ 13, Ex. 9.) But ICANN considered the endorsements from both the AUC and UNECA, only objecting to the sufficiency of the letters on a discretionary factor.⁴ (*Id.*, Exs. 11 and 13.)

ICANN contracted with InterConnect Communications ("ICC"), to act as ICANN's Geographic Names Panel and evaluate the endorsements. (*See Id.*, ¶ 25, Ex. at 18.) According to the Guidebook, the following factors "must" be present in an endorsement: (1) the government's or public authority's support for or non-objection to the applicant's application; (2) the government's or public authority's understanding of the string being requested; (3) the government's or public authority's understanding of the string's intended use. Finally, the

³ ICANN only argued the letter was withdrawn after litigation commenced.

⁴ ICANN initially rejected endorsements from the AUC and UNECA. Subsequently, ICC staffer Mark McFadden, argued that ICANN should accept the AUC as a valid endorser. By doing so, ICANN would also have to accept UNECA. (Bekele Decl., ¶ 26, Ex. 19.) ICANN agreed to do so and admitted to such in the IRP.

Guidebook includes a fourth non-mandatory factor the endorsement *should* demonstrate the government's or public authority's understanding that the string is being sought through the gTLD application process and that the applicant is willing to accept the conditions under which the string will be available. (emphasis added). (*Id.*, ¶ 5, Ex. 3, § 2.2.1.4.3.)

ICANN only questioned the fourth, non-mandatory factor of DCA's endorsements. (*Id.*, Exs. 11 & 13.) ICANN presumably used this as a pretext to justify its planned disposition of the gTLD.

E. The GAC

ICANN has a Governmental Advisory Committee ("GAC") whose purpose, according to ICANN's Bylaws, is to "consider and provide advice on the activities of ICANN as they relate to concerns of governments." (*Id.*, ¶ 8, Ex. 4, at Art. 11 § 2(1)(a).) Three months after it was denied its request to place the .Africa gTLD on the reserved-names list, the AUC became a member of the GAC on the advice of ICANN. (*Id.*, ¶ 14, Ex. 12, at 1.)

Under the direction of the AUC, the GAC improperly issued "consensus advice" that DCA's application should not proceed. (*Id.*, \P 3, Ex. 1, \P 104.) The GAC gave no indication that DCA's application was problematic, violated law or was sensitive - the required standard. (*Id.*)

ICANN then accepted the GAC's faulty advice, failed to conduct any investigation, and rejected DCA's application while ZACR's application continued. (Id., \P 3, Ex. 1 $\P\P$ 80, 106; \P 28, Ex. 31.) Although ICANN could have also reconsidered this decision under its rules, it refused to do so. (Id., \P 10, Ex. 1, \P 6; \P 8, Ex. 4, Art. 4 § 2.2.) ICANN also was not required to stop processing DCA's application under its rules. (*Id.*, \P 5, Ex. 3, Module 3-3.)

Meanwhile, ZACR passed the initial evaluation and entered the contracting phase with ICANN. (*Id.*, \P 3, Ex. 1 \P 13; \P 28, Ex. 31.) ZACR filed purported "endorsement letters" that endorsed the AUC's "Reserved Names" initiative, along with declarations made by the AUC regarding its intention to reserve .Africa for its own use along with its appointment letter from the AUC as evidence of such support. (*Id.*, \P 24.) Most of ZACR's letters did not even reference ZACR by name. (*Id.*) ICANN later ghostwrote an endorsement for ZACR to submit to the AUC for its signature. (Brown Decl., Ex. 5, [Declaration of Sara Colón ("Colón Decl.")], \P 4, Ex. 3.)

MEMORANDUM OF POINTS AND AUTHORITIES

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F. <u>The Independent Review Process</u>

The Guidebook terms DCA agreed to upon submitting its gTLD application contained a release and covenant not to sue (the "Prospective Release"). (*Id.*, ¶ 5, Ex. 3, at Module 6, ¶ 6.) ICANN purports to provide applicants with an independent review process ("IRP") as an alternative, but informs applicants that the IRP is not binding after ICANN is challenged. (*Id.*, ¶ 5, Ex. 3 §§ 3.2.3; 6.) The IRP is effectively an arbitration, operated by the International Centre for Dispute Resolution of the American Arbitration Association, comprised of an independent panel of arbitrators. (*Id.*, ¶ 5, Ex. 3 § 3.2.3.) In October 2013, DCA successfully sought an IRP to review ICANN's processing of its application, including ICANN's handling of the GAC opinion. (*Id.*, ¶ 3, Ex. 1 at ¶ 9.) DCA became aware that ICANN sought to delegate the .Africa gTLD prior to the conclusion of the IRP. (*Id.*, ¶ 3, Ex. 1, ¶¶ 9-11.)

ICANN subsequently signed an improper registry agreement with ZACR. (*Id.*) DCA petitioned the IRP for emergency relief, which the IRP granted unanimously. (*Id.*) The Panel concluded that "it would have been '**unfair and unjust** to deny DCA Trust's request for interim relief when the need for such relief...[arose] out of ICANN's failure to follow its own Bylaws and procedures." (Bekele Decl., ¶ 3, Ex. 1, ¶ 22.) (emphasis added)

After hearing on the merits, the Panel stated that it was:

"of the unanimous review that certain actions and inactions of the ICANN Board...with respect to the application of DCA Trust ...were inconsistent with the Articles of Incorporation and Bylaws of ICANN." (*Id.*, \P 3, Ex. 1, \P 93.)

ICANN is bound...to act fairly, neutrally, non-discriminately and to enable competition. Article 4 of ICANN's Articles of Incorporation sets this out explicitly:

4. The Corporation shall operate...in conformity with relevant principles of international law and applicable international conventions and local law and, to the extent appropriate and consistent with these Articles and its Bylaws, through open and transparent processes that enable competition and open entry in Internet-related markets. [...]

ICANN is also bound by its Bylaws to act and make decisions 'neutrally and objectively with integrity and fairness.'[...]

ICANN (Internet Corporation for Assigned Names and Numbers) and its constituent bodies shall operate to the maximum extent feasible in an open and transparent manner and consistent with procedures designed to ensure fairness. [Underlining and bold is that of the Panel]"

ICANN's own witness, GAC Chairperson Heather Dryden, admitted that the GAC did not act with transparency or in a manner designed to ensure fairness. (*Id.*, ¶ 3, Ex. 1, ¶ 102.) Ms. Dryden also admitted that the GAC made its decision without providing any rational, or legitimate grounds, but rather based on politics. (*Id.*, ¶ 3, Ex. 1, ¶ 104.) The Panel held that:

"The above [admissions by Ms. Dryden], combined with the fact that DCA Trust was never given any notice or an opportunity...to make its position known or defend its own interests before the GAC reached consensus on the GAC Objection Advice, and that the Board of ICANN did not take steps to address this issue, leads this Panel to conclude that both the actions and inactions of the Board with respect to the application of DCA Trust relating to the .AFRICA gTLD were not procedures designed to insure fairness required by Article III, Sec. 1 above, and are therefore inconsistent with the Articles of Incorporation and Bylaws of ICANN."

The IRP Panel went on to state:

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"[T]here are perhaps a number of other instances, including certain decisions made by ICANN, that did not proceed in the manner and spirit in which they should have under the Articles of Incorporation and Bylaws of ICANN."

Throughout these proceedings, ICANN has maintained that the IRP was a non-binding arbitration. (*Id.*, \P 3, Ex. 1, \P 23.) ICANN had a duty, through its promises, to treat DCA's application in a fair and transparent manner.

G. ICANN's Processing of DCA's Application After the IRP Declaration

ICANN never challenged DCA's endorsements as invalid in the 12 months between application and the improper GAC advice. After the IRP, ICANN re-reviewed DCA's endorsements. ICANN had already decided to accept endorsements from regional authorities such as AUC and UNECA, and the only objection it went on to raise post-IRP to DCA's endorsements, was based on a non-mandatory factor set forth in the Guidebook – "[the endorsement] *should* demonstrate the government's or public authority's understanding that the string is being sought through the gTLD application process[.]" (*Id.*, ¶ 5, Ex. 3, § 2.2.1.4.3 (emphasis added).) ICANN then issued DCA clarifying questions regarding this factor. (*Id.*, ¶ 16, Ex. 11.) DCA requested an extended evaluation so ICANN could provide further explanation why DCA's endorsements were insufficient. (*Id.*, ¶ 19, Ex. 14.) Instead of explaining the insufficiencies to DCA, ICANN merely asked the same questions, clearly a pretext to deny DCA's application. (*Id.*, ¶ 18, Ex. 13.) After all, ICANN had already signed a registry agreement with ZACR.

H. Court Proceedings After Improper Rejection of DCA's Application

In federal court, DCA moved for and was granted a TRO and subsequently the PI, enjoining ICANN from delegating .Africa until the case was resolved. (Brown Decl., ¶¶ 3 & 4, Exs. 1 & 2.)

I. ZACR as Registrar and Registry and the Premium Name Sunrise Period

Recently, ZACR announced that it became an ICANN accredited registrar.⁵ A registrar is different from a registry, in that the registrar is the entity that contracts with the individual domain purchasers for the sale of domains. The registry – what both DCA and ZACR applied to become with respect to .Africa – holds the rights to the gTLD .Africa and contracts with the registrar to register the individual domains. Usually, a registrar and a registry are separate entities. This was a long-time rule that ICANN adhere to until the New gTLD Program. (Bekele Decl., ¶ 38.)

Significantly for this application, there is a "sunrise" period for premium domain names, prior to public availability of individual domain names. (*Id.*, ¶ 42.) During the "sunrise" period, a registry reserves certain domains that are highly sought after, and either conducts sales or auctions for them. *Id.* Since ZACR would be both the registrar and registry, it would receive the benefits of the sunrise registrations, and preclude DCA from creating and negotiating those contracts and profits for premium domain names. (*Id.*, ¶¶ 38-41.) If the .Africa domain is awarded to ZACR before this case resolves, because of the cross-ownership, those domain names will be sold and contracted to ZACR immediately. (*Id.*)

In addition to the irreparable harm of the destruction of its business, DCA would also suffer the harm from the loss of these highly beneficial contracts.

III. <u>ARGUMENT</u>

A. <u>DCA is justified in bringing this *ex parte* application</u>

DCA is justified in bringing this *ex parte* application because the .Africa domain will be issued soon by ICANN to ZACR and DCA meets the standard for a TRO. A TRO may issue when "[i]t appears from the facts shown by affidavit or by the verified complaint that great or irreparable injury will result to the applicant before the matter can be heard on notice..." Code Civ. P. § 527(c)(1). The Court should grant the TRO where the likelihood is that the Plaintiff will prevail

⁵ <u>https://twitter.com/ZA_CR/status/802073337065259008</u> (accessed on January 2, 2017). MEMORANDUM OF POINTS AND AUTHORITIES

on the merits at trial, and where the interim harm to the Plaintiff without the TRO outweighs the likely harm to the defendant if the order is issued. *Church of Christ in Hollywood v. Superior Court* (2002) 99 Cal.App.4th 1244, 1251. The issuance of a TRO is not a determination of the merits of the controversy. All that is determined is whether the TRO is necessary to maintain the status quo pending the noticed hearing on the application for preliminary injunction. *Landmark Holding Group v. Superior Court*, (1987) 193 Cal.App.3d 525, 528; *See also* Code Civ. P. § 528.

The Los Angeles County Local Rules provides that: "Where the Rules permit an ex parte application ... in an emergency situation, a lawyer should make such an application... only where there is a bona fide emergency such that the lawyer's client will be seriously prejudiced by a failure to make the application ... on regular notice. Los Angeles County Court Rules, Guidelines for Civility in Litigation, Appendix 3.A § (j)(3). "An applicant must make an affirmative showing in a declaration ... of irreparable harm, immediate danger, or any other statutory basis for granting relief ex parte." Cal. Rules of Court, Rule 3.1202(c). ICANN will not refrain from delegating the .Africa gTLD until a regularly noticed hearing can be held. Accordingly, DCA demonstrates the necessary harm for bringing this application on an *ex parte* basis.

B. DCA Demonstrates a Likelihood of Success

DCA is entitled to a TRO because DCA demonstrates a likelihood of success in its claims against ICANN and DCA's harm outweighs any other harm.

i. Claim for Intentional Misrepresentation

DCA applied for the .Africa gTLD based on ICANN's false representations that it would receive a fair, unbiased, and transparent application processing. To prove its claim, DCA must show (1) misrepresentation (false representation, concealment, or nondisclosure); (2) knowledge of falsity (or 'scienter'); (3) intent to defraud, i.e., to induce reliance; (4) justifiable reliance; and (5) resulting damage. *Lazar v. Superior Court* (1996) 12 Cal.4th 631, 683; Civil Code § 1709.

Here, ICANN made the following misrepresentations: (1) that it would "make decisions by applying documented policies neutrally and objectively, with integrity and fairness;" (2) that it would "operate the maximum extent feasible in an open and transparent manner and consistent with procedures designed to ensure fairness;" (3) that it would "be accountable to the Internet

community for operating in a manner that is consistent with these Bylaws, and with due regard to the core values set forth in Article 1 of [its] Bylaws;" (4) that it would carry[] out its activities in conformity with relevant principles of international law and application of international conventions and local law..."; and (5) that the IRP provided actual redress to applicants. ICANN made all of these statements in its Articles of Incorporation, Bylaws, and the Guidebook. (Bekele Decl., ¶ 3, Ex. 1, ¶¶ 94-98.) These statements proved false when made, when ICANN admitted during the that it arbitrarily rejected DCA's application on the receipt of GAC advice. (*Id.*, ¶ 3, Ex. 1, ¶ 110.) Ms. Dryden testified that no reason was provided for rejecting DCA's application and it was merely made for political reasons. (*Id.*) After DCA succeeded at the IRP, ICANN did not provide further explanation as to why DCA's application was insufficient

To demonstrate an intent to defraud, "it must be shown that the defendant...intended to induce the plaintiff to act to his detriment in reliance upon the false representation." *Conrad v. Bank of America* (1996) 45 Cal.App.4th 133, 157. These false statements could only have been made to induce gTLD applicants to apply. No entities would have applied to ICANN had ICANN represented that it would treat applicants disparately or that there was no actual availability of redress if an applicant was wrongfully rejected

DCA also relied upon the promises of a fair and transparent process, and the binding nature of the IRP, and was justified in relying upon those representations by ICANN. "Reliance exists when the misrepresentation or nondisclosure was an immediate cause of the plaintiff's conduct ...and when without such misrepresentation or nondisclosure, he or she would not, in all reasonable probability, have entered into the contract or other transaction." *Alliance Mortgage Co. v. Rothwell* (1995) 10 Cal.4th 1226, 1239-1240. DCA believed that it would be subject to the fair and unbiased application processing that ICANN promised. Indeed, DCA would not have applied for the .Africa gTLD, paid the non-refundable fee, and would not have spent years campaigning for the endorsements and preparing an application, if it new that ICANN would have favored ZACR throughout the process. ICANN also represented that the IRP provided redress, then claimed it was not binding when they were challenged. (Bekele Decl., ¶ 3, Ex. 1, ¶ 23.) "A party to a contract cannot rationally calculate the possibility that the other party will deliberately

misrepresent terms critical to that contract." Robinson Helicopter Co., Inc. v. Dana Corp (2004) 34 Cal.App.4th 979, 993. Accordingly, DCA justifiably relied upon ICANN's promises.

3 "There are two measures of damages for fraud: out of pocket and benefit of the bargain." 4 Alliance Mortgage Co., supra, 10 Cal.4th at 1239. "The 'benefit of the bargain' measure... awards the difference in value between what the plaintiff actually received and what he was fraudulently 5 led to believe he would receive." (Id.) In order to give DCA the 'benefit of the bargain' DCA 6 would be entitled to a fair and unbiased processing of its application and the enjoinment of ICANN 8 throughout this proceeding until it occurs.

In Robinson Helicopter Co. Inc. v. Dana Corp, the Court held that the defendant's inclusion of false certifications in the contract constituted fraud against the plaintiff. Reiterating the policy behind the decision, the Court stated "Courts will generally enforce the breach of a contractual promise through contract law, except when the actions that constitute breach violate a social policy that merits the imposition of tort law. [...] In pursuing a valid fraud action, a plaintiff advances the public interest in punishing intentional misrepresentations and in deterring such misrepresentations in the future." "California also has a legitimate and compelling interest in preserving a business climate free of fraud and deceptive practices." 34 Cal.4th 979, 992 (2004).

Here, ICANN promised DCA that it would act fair, neutral, transparently, and in conformity with relevant laws, and subsequently broke all those promises. The IRP determined that ICANN did so. ICANN then gave no explanation why DCA's endorsements and responses were insufficient, but merely sent the same exact clarifying questions to justify rejecting DCA's again. ICANN's outcome was predetermined, because its promises were false.

If ICANN's actions do not constitute actual fraud, at the least, they constitute promissory fraud. "Promissory fraud' is a subspecies of the action for fraud and deceit. A promise to do something necessarily implies the intent to perform; hence, where a promise is made without such intention, there is an implied misrepresentation of fact that may be actionable fraud. Lazar, supra, 12 Cal.4th at 639; Civil Code § 1710. "In a promissory fraud action, 'the essence of the fraud is the existence of an intent at the time of the promise not to perform it.' Beckwith v. Dahl (2012) 205 Cal.App.4th 1039, 1062 (italics in original). Hence, if ICANN did not make the statements knowing that they were false, ICANN must have made the statements with no intention to perform.

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As stated above, ICANN made various representations to DCA, induced DCA to apply for the .Africa gTLD, and subsequently disregarded the promises that it made to induce DCA to apply for the .Africa gTLD. Either ICANN made them knowing they were false, or made them with no intention of performing.

In this Court's tentative ruling on the motion for preliminary injunction, the Court found that "there is reason to question the legitimacy of ICANN's purported reason for denying DCA's application[,]" and that "it can be reasonably inferred that the reasons for denying DCA's application were pretextual and that ICANN, which improperly entered into a registry agreement with ZACR while the IRP review was pending, denied DCA a fair evaluation process because it had predetermined that it would award the gTLD to ZACR." Brown Decl., ¶ 5, Ex. 3. Thus, the Court agreed with DCA that ICANN's actions were pretextual, and based on a predetermined outcome.

Accordingly, DCA has demonstrated a likelihood of success as to its cause of action for intentional misrepresentation.

ii. Claim for Violation of California Bus. & Prof. Code § 17200

DCA demonstrates a strong likelihood of success on the merits as to its Unfair Competition claim, because the IRP had expressly ruled that (1) ICANN violated its promises to act in a transparent manner that encourages competition and (2) treated DCA unfairly. "[T]o state a claim under section 17200, a plaintiff 'need not plead and prove the element of a tort. Instead, one need only show that 'members of the public are likely to be deceived." *Bank of the West v. Superior Court* (1992) 2 Cal.4th 1254, 1267. "[A] practice is prohibited as 'unfair' or 'deceptive' even if not 'unlawful' and vice versa." *Schnall v. Hertz Corp.* (2000) 78 Cal.App.4th 1144, 1153.

As determined by the IRP, ICANN's promises and subsequent failure to follow those promises was unfair treatment of DCA. (Bekele Decl., ¶ 3, Ex. 1, ¶ 110.) To test whether a business practice is unfair "the court must weigh the utility of the defendant's conduct against the gravity of the harm to the alleged victim." *State Farm Fire & Casualty Co v. Superior Court* (1996) 45 Cal.App.4th 1093, 1103-1104. Here, ICANN represented that it would (1) make decisions by applying documented policies neutral and objectively, with integrity and fairness; (2) operate...in an open and transparent manner and consistent with procedures designed to ensure fairness, (3) be

MEMORANDUM OF POINTS AND AUTHORITIES

accountable...for operating in a manner consistent with those principles, (4) use open and transparent processes that enable competition, and (5) that the IRP was binding *Infra*, section II.b. As a result of ICANN's unfair practice toward DCA, DCA has been arbitrarily rejected from serving as the registry for the .Africa gTLD. As indicated in the IRP, and admitted to by former GAC chair Heather Dryden in her testimony, ICANN provided no rational or legitimate justification for acting. (Bekele Decl., ¶ 3, Ex. 1, ¶ 104.) Thus, ICANN entices consumers to apply for gTLDs on the basis that they will be treated fairly, when in reality it acts arbitrarily and with bias. No utility exists in allowing ICANN to continue this unfair practice, and DCA demonstrates success on the merits for its section 17200 claim on this prong alone.

Additionally, the public is likely to be deceived by ICANN's promises because DCA was actually deceived. "Unlike common law fraud, a [B&P] section 17200 violation can be shown even without allegations of actual deception, reasonable reliance, and damage." *Brakke v. Economic Concepts, Inc.* (2013) 213 Cal.App.4th 761, 772. For the reasons stated above, DCA was deceived into believing that it applied for a fair and unbiased processing of its application, and that ICANN would maintain the integrity in the system that it created.

Furthermore, "Section 17203, which incorporates the broad, statutory definition of 'unfair competition,' permits 'any court of competent jurisdiction' to enjoin '[a]ny person performing or proposing to perform an act of unfair competition...' The section also authorizes courts to make such orders as 'may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such unfair competition.." *Bank of the West, supra*, 2 Cal.4th at 1267. Here, the only order that could restore DCA of its interest in legitimately competing for the .Africa gTLD is an order enjoining ICANN from delegating the domain to ZACR. DCA demonstrates a strong likelihood of success on its claims for unfair competition against ICANN and respectfully requests this Court enjoin ICANN from delegating .Africa to ZACR.

C. DCA's harm significantly outweighs any harm to Defendants.

DCA stands to suffer more harm than ZACR or ICANN will suffer if a TRO is not issued. DCA received funding from various investors and DCA's funding is conditional upon its ability to obtain the .Africa gTLD. (Bekele Decl., ¶¶ 34 and 35.) DCA's funding will cease if the .Africa

gTLD is delegated, and DCA as a business entity will be destroyed. (*Id.*) Unlike DCA, ZACR acts as a registry for other various domains (*Id.*, \P 33.)

In addition to the destruction of its business, DCA will suffer the additional harm of being denied the premium domain name "sunrise" registration period. (*Id.*, ¶ 42.) After a gTLD is delegated, but before the domains are made publicly available for purchase, the registry – here DCA or ZACR – holds a premium-name sunrise registration period. This sunrise registration period reserves certain highly valuable and sought after domain names. (*Id.*) There is an uncommon situation here where ZACR, if awarded the gTLD, would act as both the registry (gTLD rights holder) and registrar (entity responsible for registering individual domain names) and would reap the benefits of registering premium domain names through its cross-ownership. (*Id.*, ¶¶ 38-42.) In a usual case, multiple registrars negotiate the sales of premium domain name sales with individual purchasers and the registry. If ZACR has cross-ownership as registry and

registrar, ZACR would be able to take full advantage of the premium domain name sale sunrise period, and DCA would be unable to unwind those deals and renegotiate a more lucrative result, if the domain is delegated prematurely. (*Id.*) The only way to avoid the contracts and sales of the premium domain names, is to prevent the delegation of the domain until this case is resolved.

Finally, although theoretically possible, it would be difficult as a practice matter for the gTLD to be effectively redelegated if DCA ultimately prevails. (*Id.*, \P 8.) ICANN has established procedures for re-delegating a gTLD to a new registry, but this typically occurs when a registry agreement expires or before a domain is contractually delegated. (Brown Decl., Ex. 5 [Colón Decl.] \P 3, Ex. 2 (Masilela Declaration).) In most cases, ICANN has only re-delegated a gTLD prior to a gTLD going live. Therefore, the procedure for gTLD re-delegation is uncertain at best.

ICANN cannot demonstrate any harm, because no harm occurs to ICANN if the .Africa gTLD is not issued. ZACR will suffer little harm with respect to being delayed from operating the .Africa domain. ZACR has claimed losses of nearly \$20 million previously. (*See* Brown Decl., Ex. 5 [Colón Decl.], Ex. 2.) However, ZACR's anticipated costs are conclusory and speculative, without any sufficient evidence demonstrating how those costs are incurred or why they could not be mitigated. ZACR could submit invoices, or receipts for the costs incurred, but has previously only submitted a spreadsheet with unsubstantiated numbers. They also appear to be based largely

on time that has already passed. Furthermore, ZACR operates other domains whereas DCA's business is built around serving as the registry for .Africa.

At this point, significant discovery has taken place and the delay in issuing .Africa will be negligible at best. This case was originally set for trial at the end of February 2017. The case can be promptly re-set for trial. Any harm to ZACR is minimal. The lack of harm to ZACR and ICANN as compared to the irreversible injury that would be suffered by DCA, coupled with DCA's likelihood of success, warrants the granting of DCA's application for a TRO.

D. ICANN's waiver argument is void.

The Prospective Release quoted in Section II.F, *supra*, is unenforceable because it violates Cal. Civil Code §1668 and is unconscionable. This argument was fully briefed by all parties and this Court agreed with DCA in finding that "the Covenant is likely to be found unenforceable" under either Section 1668 or as unconscionable. (Brown Decl., Ex. 3.) DCA now moves for a TRO under its causes of action for intentional misrepresentation and unfair competition, *i.e.*, claims for intentional and fraudulent conduct, to which the Prospective Release does not apply.

Accordingly, as the Court recognized previously, the Covenant Not to Sue is invalid.

E. In the Alternative, DCA Requests Clarification

If this court is not inclined to grant DCA's TRO, DCA respectfully requests this Court clarify its December 22, 2016 order denying DCA's motion for a PI. *See Ballas v. Ballas* (1963) 217 Cal.App.2d 129, 133 [holding that the Court "has the power to construe and clarify its orders"]. **IV. CONCLUSION**

For the foregoing reasons, DCA is entitled to the issuance of a TRO and respectfully requests that this Court grant such.

Dated: January 3, 2017

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