BEFORE THE NATIONAL COMPANY LAW TRIBUNAL, NEW DELHI BENCH I.A. NO. 1228 OF 2021

IN

COMPANY PETITION (IB) NO. ND.409 (PB) / 2017

IN THE MATTER OF:

Vikram Bajaj (Resolution Professional of Net 4 India Limited)Applicant

Versus

Internet Corporation for Assigned Names and Numbers & ...Respondents

IN

Edelweiss Asset Reconstruction Co. Ltd

Versus

Net 4 India Limited

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...Corporate Debtor

Creditor

Credito

...Financial

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18 April 2021

Counsel for Respondent No. 1

TRILEGAL



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Subscription

Topics: ICANN, National Internet Exchange of India, NCLT, Net 4 Domain Issue, Net 4 India

Users Complain Net4 Domains Are Offline

.

By Advait Palepu Published 2 days ago



Several people took to <u>Twitter</u> on Thursday complaining that their websites registered with Net 4 India went offline. The company, which is current <u>embroiled</u> in bankruptcy proceedings at the National Company Law Tribunal (NCLT), seems to have cut off their clients' website without prior notice.



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accreditation would be terminated because of frequent delays by the International Corporation for Assigned Names and Numbers (ICANN) in paying dues and serving users. ICANN accredits domain registrar companies like Net 4. As a result of the company's decision two weeks ago many customers found that their domain names stuck. However, the NCLT intervened and stopped Net4 from terminating the "~gistrar's rights to issue domain names.

veral users said that their unable tocess their emails, servers and other twork applications.

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Major outage of @Net4India
#net4india. Email, digital
properties of major corporates in
India are down since yesterday.
@ICANN @rsprasad @PMOIndia
@_DigitalIndia please intervene

Subhamoy Chakraborti(@csubhamoy) April 15, 2021

Subscriptione: Hyderabad Police wants to acquire Cellebrite UFED to break into smartphones, extract WhatsApp data April 16, 2021

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Pakistan temporarily blocks social media to crackdown on protests April 16, 2021

Satcom Industry Association says 28GHz band should be exclusive to satellite companies April 16, 2021

Tech companies need to be made more accountable by external

environment: Nandan Nilekani April 16, 2021

Community standards need to have consistency, tech platforms have too much power: Jay Panda April 16, 2021



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Sir @rsprasad, we have multiple
domains on #net4, #net4india. The company has suspended its
services abruptly without prior intimation. Tried calling Nixi
multiple times but nobody bothers to respond. Kindly help up in getting our domains back. Thanks
@Gol_MeitY

Kumar Nishant (@knishant12)April 15, 2021

Some users have been attempting to transfer their domain name to other registers. Others complained that the company has left its clients stranded.

oh! website is up now but can't take risk. Please help in transferring domain from **#net4india**. We have transfer



https://www.medianama.com/2021/04/223-net4-websites-offline/

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in net4india to unlock it and now we can't even access our net4 account.@ICANN #net4india

Subscription

pankajgupta (@ec_pankajgupta)April 15, 2021

ADVERTISEMENT. SCROLL TO CONTINUE READING.



Such a shame that #net4india winds up operations and leaves lakhs of people stranded, cannot access domain and websites. You can not transfer nor can you renew. @rsprasad @_DigitalIndia @ICANN @OfficeOfRSP #digitlindia #domain @nixxin

— balamahajan (@balamahajan) April 15, 2021

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@icann_president @net4in

We have been following up with Net4 & ICANN for months regarding this issue. ICANN should have forseen this and taken necessary steps earlier. With no web and email access..how do we WFH and continue business ?

— Manish Gupta (@manishrajgupta) April 15, 2021

of 4:05 pm, it seemed like websites ere slowly coming back online.

DVERTISEMENT. SCROLL TO CONTINUE READING.



Guide For #DomainRecovery From #Net4India

ta (@manishraigupta)

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https://www.medianama.com/2021/04/223-net4-websites-offline/

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Net4India domains. Learn how we transferred them in less than 24 hours,https://t.co/4L1qN9B6ws.# DomainTransfer #Net4IndiaDown #DomainIssue #Blog #Article #DotComInfoway pic.twitter.com/MziNRJZOrj

Dot Com Infoway(@dotcominfoway) April 8, 2021

#net4india .

Contact details of Net4 Team, try your luck.

Mr. Pankaj Shukla- 9650821618 pankaj.s@net4.com

Mr. Vikram bajaj – 9999989408 bajaj.vikram@gmail.com

— MohanK (@MohanK26045647) April 15, 2021

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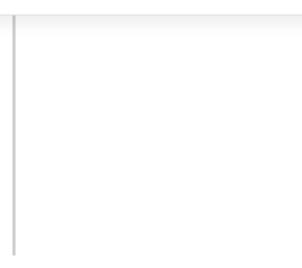
https://www.medianama.com/2021/04/223-net4-websites-offline/



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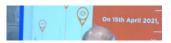
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▶ sclosure: MediaNama has domains

- f _der management by Net 4.
- 近 so Read
- ICANN Terminates Net 4 India Domain Registrar Accreditation
- Agreement Agreement
 - NIXI Will Not Cancel .IN Domains Issued By Net 4 India Expiring In 2020
 - Net 4 India Shareholding
 'Surreptitiously' Changed Hands, Dues To Registries Worth ₹30 Lakh Pending

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MEITY Launches Virtual NIXI Academy To Boost IPv6 Migration In India

Aroon Deep 🕚 1 DAY AGO

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This site can't be reached

Check if there is a typo in www.net4.com.

DNS_PROBE_FINISHED_NXDOMAIN

Reload

Annexure C

Sampling of Complaints Made to ICANN Between 14 April and 16 April 2021

Complaint submitted on 14 April 2021 by BrahMos aerospace:

"Dear sir, our domain registrar net4india server gone switched off, and we are not able to use our website and mail services . Now registered for email is also not working so there is not way to communicate with you to transfer our domain to other service providers. I have created a domain transfer request from my gmail account Redacted with proper authcode. But don't know if and when our domain will get transferred to new registrant. Previous service provider customer support n website n mail service all switched off."

Complaint submitted on 14 April 2021:

"Dear ICANN,

we are a domain provider and we have total 320 domains hosted on net4 network services company which has non functional since last year august months to till date, due to that we have lost the so many domains and clients which causes directly impact on our business. today we have faced another issues from them that is their server's are not working which causes domain deactivation and our important & educational websites are not working. also we are trying to reach the net4 domain manager but he was not available on calls even not replying to our WhatsApp messages as well.

So here am requesting you please look into these and let us know when these issues will be solve."

Complaint submitted on 14 April 2021:

"Our domain registrar is Net 4 India

- https://www.namecheap.com/domains/whois/result?domain=v5global.com

We are an organization over 4000 people and we are greatly impacted by Net 4 India. They bought out website down and it wasn't working anymore. There is no support email or contact number where we can reach and get help. Over 1000 user email accounts are hit because they pull our domain down and also multiple applications are not working. We are experiencing huge business loss.

We have transferred out domain to <u>namecheap.com</u> and it is Awaiting release from previous registrar(Net4India). But there is no one to expedite this request as they completely got shut. My request is to please allow namecheap immediately to own the <u>v5global.com</u> domain not to wait for 5-6 days for the release. anyways there is no one to reply or respond from their side. They shut the shop. We can save lakhs of rupees if we can transfer the domain immediately and namecheap and can start taking 100% ownership. Please help.

I am the head of it infra and can be reached at [REDACTED]"

Complaint submitted on 14 April 2021:

"Net4 India website has shut down & DNS for our domain is not working which has impacted our work tremendously. We need to transfer the domain to another registrar so kindly share the AUTH CODE for us to proceed with the same on a very high priority. All 200+ users emails are not working as of now due to the DNS failure. Request URGENT assistance here. Thanks."

Complaint submitted on 14 April 2021:

"My domain registrar Net4 India has shut down and that has impacted all our domains registered with them. Even though the domains are valid and have time left for expiry, the domains have stopped working. We also unable to access the control panel of Net4 to transfer these domains out of Net4. We are keen to switch from Net4 to GoDaddy and need your immediate intervention. One of our domains - <u>bookmycharters.com</u> is a leading travel e-commerce website and our revenues and customers are getting lost with every minute it takes to get our website up and running. Kindly intervene and help at the earliest."

Complaint submitted on 14 April 2021:

"Our domain id <u>www.anandcontrol.com</u> was registered at net4 india. Net4india was shutdown, today on 14th April 2021, so we need your help in transferring our domain to another registrar. We would like to inform you that all our company emails & website is down and un-operational. Please let us know what can be done."

Complaint submitted on 14 April 2021:

"My domain registrar, Net4 has not been responding to any enquiries for the past year. I had shifted out my email servers last year as a last resort to keep my business running. I have been continously emailing them for the auth code for the past few months. However, now the domain has entered the expiry period, and DNS servers aren't responding and my entire business operation has come to a stand still as we are a company completely dependent on digital communication.

Need to get the AUTH code on IMMEDIATE basis with your support to help us with this issue. Look forward to your quick actions. We need to immediately shift the domain and get it renewed."

Complaint submitted on 16 April 2021:

"REPORTED REGISTRAR : Net 4 India Limited

REPORTED RESELLER :

DESCRIPTION

Since 15/04/2021 11.30 am IST our emails and website stopped working . This is a business account and we are stuck without any communications with our buyers and suppliers . The the DNS server of net4 India has stopped working and hence would request you to kindly change the NS record to <u>NS5.MONEYSAVERHOST.NET</u>, <u>NS6.MONEYSAVERHOST.NET</u>, OR provide us the authorisation code

to transfer domain. It would be highly appreciate if this matter is taken up urgently as our business is getting affected .

Please find below the domain details :-Domain Name: OREXINDIA.COM Registry Domain ID: 822724085 DOMAIN COM-VRSN Registrar WHOIS Server: whois.net4domains.com Registrar URL: http://www.net4.in Updated Date: 2021-02-19T08:10:32Z Creation Date: 2007-02-18T09:33:08Z Registry Expiry Date: 2022-02-18T09:33:08Z Registrar: Net 4 India Limited Registrar IANA ID: 1007 Registrar Abuse Contact Email: email@net4.com Registrar Abuse Contact Phone: +91.1204989000 Domain Status: ok https://icann.org/epp#ok Name Server: NS1.WEBPRESENCEWORLD.COM Name Server: NS2.WEBPRESENCEWORLD.COM DNSSEC: unsigned

Kindly respond to [REDACTED] this is my personal ID as the official ID is not working due to the domain issue .

Regards [REDACTED]"

Complaint submitted on 16 April 2021:

"Unresponsiveness from Net4 is a known fact, and we are also a victim. We want to transfer the mentioned domain '<u>nexdigm.com</u>' on immediate basis as their control panel is not working, day before yesterday (14 Apr 21)entire setup was down including DNS and hence our web portal and email services went down for more than 24 hours.

Despite of many followups with <u>Net4.com</u> contact, we did not receive information on Auth code, and hence we are not able to proceed with transfer. Need urgent help on this.

Complaint submitted on 16 April 2021:

"We have registered our domains on Net4 India LTD Domain Registrar. But this company has shut down its business.

So, now we want to transfer our all domain with another Domain Registrar. as we are not able to contact him for 2 Days and also not able to manage our domain services.

We are not able to open <u>https://www.net4.com</u> or <u>https://www.net4.in</u> site to manage our domain. This is affecting our email service as well as Hosting serive."

Complaint submitted on 16 April 2021:

"REPORTED REGISTRAR : Net 4 India Limited

REPORTED RESELLER : Net 4 India Limited

REGARDING THE AUTHORIZATION CODE

I unsuccessfully tried to retrieve the auth-code from the control panel.

DESCRIPTION

We are looking for your support on our domain transfer issue and the details as follow We are trying to reach the net4 support team for the past 4 months, but till now there is no response for both phone calls & helpdesk tickets

Net4 India console is completely down and closed and there is no update from them for authorization key to transfer our domains

Domain Name <u>m4india.com</u> <u>maduramicroeducation.com</u> <u>villagemapping.com</u> <u>maduramicromarkets.com</u> <u>graamwiki.com</u> <u>microcreditindia.com</u> <u>maduramicrofinance.com</u> <u>villagemapping.org</u> <u>microcreditindia.org</u> <u>ruralwiki.org</u> <u>graamwiki.org</u>

Please help us in getting our domains transferred to different registrar.

Thankyou [REDACTED]"

Complaint submitted on 16 April 2021:

"REPORTED REGISTRAR : NET4INDIA

REPORTED RESELLER : WEBINDIA

DESCRIPTION CURRENTLY WE ARE HOLDING A TOTAL OF 468 DOMAIN NAMES OF VARIOUS CLIENTS, WE REQUEST ICANN TO HELP TO TRANSFER THE DOMAIN TO SOMEOTHER REGISTRAR AS OUR CLIENTS ARE SUFFERING FREQUENT DOWNTIME NAMESERVER AND OTHER DNS SERVICES."

Complaint submitted on 16 April 2021:

"Net 4 India Limited shut down its operation without any prior notice to the clients, their control panel also unavailable; like millions of other clients we are in deep trouble to retrieve our domains."

Complaint submitted on 16 April 2021:

"Net4 India is not accessible from Dec 2020. From 14 Apr 2021, the emails stopped working and has impacted the business as critical and time sensitive information from clients did not reach us. We now request the domain to be transferred but cannot do this unless we get the auth code. The Net4 India website is not working to request for the auth code as well. Kindly help in providing the auth code so that the transfer of domain to another registrar (godaddy.in) can be done."

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Complaint submitted on 16 April 2021:

"Hi, net4 is fully shut and they have not informed us to transfer our domain , currently our entire organisation email service is down , we need to transfer the domain to GoDaddy to proceeding our email service"

Complaint submitted on 16 April 2021:

"It has been few days now, I've not been able to acess the website of Net 4 india(<u>net4.in</u>),(<u>net4.com</u>). Email to company are unanswered. Phone calls also remains unanswered. Local office is also closed. Some of country level domains are not renewed even after payment. So want to transfer domains to another registrar but since Net 4 India website is down not able to retrieve auth-code. Please help."

Annexure D

From:	Vikas Kumar < Redacted
Sent:	09 April 2021 13:10
То:	pankaj.s@net4.com; icannresolutions@net4.com
Cc:	bajaj.vikram@gmail.com; samiran.gupta@icann.org; Ashish Kumar Maurya; Riju
	Purohit; SUDHIR MITTAL; Pawan Kumar
Subject:	[Ext] Net4India support required for domain transfer
Attachments:	S02437491.pdf; Net4india_1.pdf; Net4india.pdf; ICANN
	Lookup_dmrcsmartcard.com.pdf

Dear Sir,

I am managing the domain "<u>dmrcsmartcard.com</u>" on the behalf of my company Delhi Metro Rail Corporation, New Delhi India.

We are facing issues related to domain support from net4india. Therefore we want to transfer our domain from net4India to other registrar. We want authorization code for the same.

Please help us to get it on urgernt basis.

The relevant documents attached herewith.

Thanks in advance.

With Regards

on the behalf of: Delhi Metro Rail Corporation Limited Metro Bhawan, Barakhambha Road, New Delhi-110001 Mobile:-+Redacted

From:	Nath PV < _V Redacted
Sent:	15 April 2021 09:25
То:	samiran.gupta@icann.org
Cc:	Redacted
Subject:	[Ext] DNS Services of Net4India

Dear Mr Samiran Gupta,

Power Grid Corporation of India Ltd is a central PSU engaged in transmission of electricity across the country. Our domain name "<u>powergridindia.com</u> [<u>powergridindia.com</u>]" was registered with Net4India and critical business activities like email etc are in the said domain. We are facing problems with DNS of Net4India and due to non availability of email service our operations would affect badly. Also Net4India is not responding to our request for unlocking the domain <u>powergridindia.com</u> [<u>powergridindia.com</u>] so that we transfer the domain name to another registrar. A transfer complaint was also raised earlier to ICANN vide case number : 00978704. I request your help in resolving the issue urgently and also inform the process of escalating the matter for expeditious resolution.

Regards सादर,

P V Nath पी वी नाथ ED (ERP & IT) कार्यपालक निदेशक POWERGRID पावरग्रिड CC, Gurgaon के का, गुडगाँव Redacted

Annexure F

From:	Shruttima Ehersa < Redacted
Sent:	15 April 2021 11:33
То:	samiran.gupta@icann.org
Cc:	Mamta; 'Sarah Poulose'; 'Santosh Akkula'; aRedacted 'domains admin'
Subject:	[Ext] Urgent - Kind Assistance for obtaining Authorization Codes for Transfers.

Dear Sir,

We act on behalf of the Bharti Group, one of India's largest business conglomerates, composed of companies such as Bharti Airtel, Bharti Realty, Bharti Enterprises Holdings Private Limited and Fieldfresh Foods.

We write pursuant to the ICANN Notification and guidance on the Net4 India Registrar Termination Notice.

The Bharti Group has several domains hosted on the Net4 portal, a list of which is attached. Consequently, these domains have been rendered inaccessible. Most unfortunately, the email services associated with these domains have been impacted.

In accordance with the ICANN notification, the authorised signatories have filed several online requests to obtain the AuthCodes. The details are as under:

- 1. 01027820
- 2. 01027420
- 3. 01026834
- 4. 01027615
- 5. 01027605

The said signatories/legal teams of the Company are also marked on this email. We have provided all supporting documents in the requests, as were readily available with us. However, you will appreciate that more documentation may not be possible, in view of the fact that some of emails servers are unreachable. Nevertheless we would render all assistance possible.

In view of the fact that the email and other essential business services have been rendered defunct, we request your urgent intervention to obtain the authcodes for the domains enlisted hereinabove.

We look forward to hearing from you at the earliest and thank you for your assistance in this matter.

With warm regards,

Shruttima Ehersa Redacted Associate **inttl advocare**

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From: Sent: To: Cc: Redacted 15 April 2021 15:18 samiran.gupta@icann.org Redacted

Subject:

[Ext] Fw: Non Availability of Net4India Services

Dear Samiran sir,

I got your reference from Sajit Pisharodi Founder Director of HyphenInc.

We are facing issues of non availability of registry service from Net4India and hence we have written to your global support as well as we have registered a complaint (generic as well as specific) providing the proof of ownership of domains. We wish to move these domain to another service provider, but there is no support from Net4India for providing us with Auth-Code.

In these circumstance kindly provide us guidance, so as to quickly move to another service provider.

Regards and thanks,

Vincent Zuzarte AVP - Applications Stock Holding Corporation of India Ltd.

----- Forwarded by vincent_zuzarte/apInmum01/SHCIL/IN on 15-04-2021 15:05 -----

 From:
 vincent_zuzarte/apInmum01/SHCIL/IN

 To:
 globalsupport@icann.org

 Cc:
 Bhushan Rane/apInmum01/SHCIL/IN@SHCIL, ranganath/apInmum01/SHCIL/IN@SHCIL, shreekant/apInmum01/SHCIL/IN@SHCIL,

 jagdisht/RILMUM01/SHCIL/IN@SHCIL, Sanjay.Madan/apInmum01/SHCIL/IN@SHCIL

 Date:
 15-04-2021 10:54

 Subject:
 Non Availability of Net4India Services

Dear Team,

Kindly guide us as to how we can transfer our domain to another service provider as Net4India has undergone bankruptcy and is unable to provide services.

Regards, Vincent

-----Forwarded by vincent_zuzarte/apInmum01/SHCIL/IN on 04/15/2021 10:49AM -----To: pankaj.s@net4.com, icannresolutions@net4.com From: Srikant.Paripelley/vpmum01/SHCIL/IN Date: 04/14/2021 11:29PM Cc: Bhushan Rane/apInmum01/SHCIL/IN@SHCIL, ranganath/apInmum01/SHCIL/IN@SHCIL, vincent_zuzarte/aplnmum01/SHCIL/IN@SHCIL, shreekant/aplnmum01/SHCIL/IN@SHCIL, jagdisht/RILMUM01/SHCIL/IN@SHCIL, Sanjay.Madan/aplnmum01/SHCIL/IN@SHCIL Subject: Non Availability of Net4India Services for existing Stock Holding hosting services

Hi Pankaj,

Stockholding Corporation of India Limited (StockHolding) is having total 15 + domains and 2 Email services registered with Net4 India Limited. Around 5 Lakhs plus transactions are executed daily through these services. Due to non-availability of Net4India Services, from today afternoon we are facing issues in these domains and not able to execute transactions on these domains. Please note some of these domains are also used for government services like stamp duty fee collections in various states. We are also not able to access Net4In Service portal now to log any service request or not able to contact their support no.

Below are some of the important domains of StockHolding registered with Net4 India.

- 1: shcilestamp.com
- 2: shcileservices.com
- 3: dr.shcileservices.com
- 4: dr.shcilestamp.com
- 5: goldrushonline.co.in
- 6: shcilservices.com
- 7: stockholding.co.in

Request you to guide us in this regard and suggest how we can resume these services or transfer to other service provider.

Regards

Srikant Paripelley

CIO - Stock Holding

Redacted

From:	ITD Website <website@pnb.co.in></website@pnb.co.in>
Sent:	15 April 2021 10:55
То:	samiran.gupta@icann.org
Cc:	rajiv@nixi.in
Subject:	[Ext] Urgent: Authcode retrieval for PNB critical domains

Dear Sir,

since yesterday we are facing DNS issues in PNB critical domains as under:

S. No	Domain Name
1	pnbupi.com
2	pnbupi.org
3	mypnbone.com
4	<u>Pnbdubai.com</u>
5	onlinepnbglobal.com
6	punjabnationalbank.co
7	pnbuk.com
8	netpnb.com

We are planning to transfer our domains from net4.

You are requested to provide the authcode for the same.

Thanks & Regards Abhinav Aditya Sr. Manager-IT Punjab National Bank Software Dept. ITD-HO, Parliament Street. Delhi-110001 Redacted PNB's Offering "AVAIL OUR SECURE INTERNET BANKING FACILITY FOR 24*7 ACCESS TO YOUR PNB ACCOUNT"

For Details :

Contact:Toll Free No. 1800-180-2222/1800-103-2222 & Tolled No. 0120-2490000 Visit: <u>www.pnbindia.in</u>

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Annexure I

Complaint submitted through case number 01026756

Complaint Type Domain Renewal/Redemption

Subject Domain Renewal/Redemption

Description REPORTED REGISTRAR net4 India

DESCRIPTION

We have more than 100 domains with net4 india. However all our domains are not working as the DNS is gone offline. Many of the domains cater to essential services like holyfamilyhospital.in sagehospital.com.

At present my email address [REDACTED] is not working because of the DNS going down. Please use [REDACTED]. We have created a new account with namecheap.com and would like to have all net4 india domains transferred over here.

In short the entire net4 india system has gone offline. Kindly treat this on top priority as most of the domains are of essential services

Reporter Name [REDACTED]

Geographic Region Asia/Australia/Pacific

Reporter Email [REDACTED]

Reporter Type Registrant – Current

Anonymous Submission No

Organization Name Quantun Designs

Status New

Created By <u>compliance portal Site Guest User</u> Open compliance portal Site Guest, 4/14/2021 10:43 AM

Domain name	Cust. CRN ID	Registered On	Expires On
qdnet.in	000342781	07 Jan, 2013	07 Jan, 2021
ngbhanushali.com	000563362	18 Jan, 2010	18 Jan, 2021
xuxu.com	000843358	06 July, 2015	20 Jan, 2022
kiwifruitbiz.biz	000284969	01 Feb, 2004	01 Feb, 2021
naseoh.org	000841710	20 Jun, 2015	01 Feb, 2021
technocareinc.com	000279509	10 Feb, 2020	10 Feb, 2021
pmdl.com	000787413	13 Feb, 2014	12 Feb, 2021
belmun.com	000857915	09 Feb, 2016	12 Feb, 2021
cybermedindia.com	000279925	13 Feb, 2013	14 Feb, 2021
nalasolai.com	000906703	14 Feb, 2020	14 Feb, 2022
	000342781	16 Feb, 2005	16 Feb, 2021
<u>qdnet.co.in</u>	***************************************	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
cornell-enterprises.co.in	000294631	16 Feb, 2005	16 Feb, 2021
stayingat.co.in	000279925	19 Feb, 2014	19 Feb, 2021
stayingat.in	000279925	19 Feb, 2014	19 Feb, 2021
jobsniffer.com	000280689	23 Feb, 2013	19 Feb, 2021
diabetesindia.net	000344549	23 Feb, 2013	20 Feb, 2021
hormonesindia.com	000344549	23 Feb, 2013	20 Feb, 2021
adrembio.co.in	000279925	21 Feb, 2014	21 Feb, 2021
adrembio.in	000279925	21 Feb, 2014	21 Feb, 2021
adrembio.com	000279925	21 Feb, 2014	21 Feb, 2021
adrem.in	000279925	21 Feb, 2014	21 Feb, 2021
optimizationsearch.com	000344549	26 Feb, 2013	21 Feb, 2021
optimization-search.com	000344549	23 Feb, 2013	21 Feb, 2021
qdvts.com	000280689	22 Feb, 2008	22 Feb, 2021
hotelresorts.co.in	000280689	26 Feb, 2009	26 Feb, 2021
holyfamilyinstituteofnursing.com	000279925	27 Feb, 2018	27 Feb, 2021
decorative-products.com	000736266	09 Mar, 2013	06 Mar, 2021
absolutelytoronto.com	000294631	12 March, 2013	14 Mar, 2021
bangalorepallottines.com	000841380	09 Jun, 2015	27 Mar,2021
rodashotel.com	000484350	9 Apr, 2001	09 Apr, 2021
wellnessfoodproducts.com	000280689	10 Apr, 2012	10 Apr, 2021
wellnessfoodsupplements.com	000280689	10 Apr, 2012	10 Apr, 2021
indobridge.in	000878691	10 Apr, 2012	10 Apr, 2021
drkevingynaecologist.com	000279925	17 Apr, 2020	17 Apr, 2021
myparishcommunity.com	000342781	18 Apr, 2013	18 Apr, 2021
parishcommunities.com	000342781	18 Apr, 2013	18 Apr, 2021
quantum-designs.in	000280689	19 Apr, 2006	19 Apr, 2021
quantumdesigns.in	000280689	19 Apr, 2006	19 Apr, 2019
malkish.com	000297315	20 Apr, 2005	20 Apr, 2021
empowerspecialchildren.com	000797658	25 Apr, 2015	25 Apr, 2021
chrystaschool.com	000280689	25 Apr, 2017	25 Apr, 2019
chrystaacademy.com	000280689	25 Apr, 2017	25 Apr, 2021
Goa-weddings.com		08 May, 2019	08 May, 2021
sportzbuzz.co.in	000298925	12 May, 2016	12 May, 2021
tellislikeitis.com	000690946	14 May, 2012	14 May, 2021
briantellis.com	000690946	14 May, 2012	14 May, 2021
saveheartsfoundation.org	000279925	19 May, 2017	19 May, 2021

master

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	m	aster	
saveheartsfoundation.com	000279925	19 May, 2017	19 May, 2021
saveheartsfoundation.in	000279925	19 May, 2017	19 May, 2021
gavindesouza.com	000280689	20 May, 2016	20 May, 2021
leanextrim.com	000743851	28 May, 2018	28 May, 2021
sagehospital.in	000279925	28 May, 2020	28 May, 2021
edcoindia.com	000745221	25 Apr, 2013	31 May, 2021
venus-goa.co.in	000443596	6 June, 2008	06 June, 2021
venus-goa.in	000443596	06 Jun, 2008	06 June, 2021
diabetesindia.com	000279925	21 May, 2013	07 June, 2021
fiberplaynetworks.com	000865168	09 Jun, 2016	09 June, 2021
saturdaynightmarketgoa.com	000279925	09 Jun, 2020	09 June, 2021
saturdaynightmarket.com	000279925	09 Jun, 2020	09 June, 2021
saturdaynightmarket.in	000279925	10 Jun, 2020	10 June, 2021
saturdaynightmarketgoa.in	000279925	10 Jun, 2020	10 June, 2021
clivesaturdaynightmarket.com	000279925	11 Jun, 2020	11 June, 2021
quentind.com	000279925	2 June, 2012	12 June, 2021
sportzbuzzquiz.co.in	000298925	13 June, 2005	13 June, 2021
sportzbuzzquiz.com	000298925	13 June, 2005	13 June, 2021
eonchem.com	000752612	17 Jun, 2013	19 June, 2022
hfmlt.in	000280689	20 June, 2013	20 June, 2021
hfmlt.com	000280689	20 June, 2013 20 June, 2013	20 June, 2021
ivinn.com	000838212	11 May, 2015	20 June, 2023
fernhotels.co.in	000486443	24 June, 2009	24 June, 2021
beachresortsgoa.com	000279925	4 July, 2017	04 July, 2021
beachresortsgoa.in	000279925	4 July, 2017	04 July, 2021
quantumdesigns.biz	000280689	10 July, 2006	10 July, 2021
nishkalanka.com	000646678	12 July, 2011	12 July, 2021
synbiogen.in	000279925	13 July, 2017	13 July, 2021
varishield.in	000279509		17 July, 2021
osborneresortgoa.in	000279925	19 July, 2013	19 July, 2021
osborneresort.in	000279925	19 July, 2013	19 July, 2021
wellworthshares.com	000843355	29 June, 2015	21 July, 2021
Fg-audio.com	000279509	26 July, 2017	26 July, 2021
poojafarmresort.com	000807149	26 July, 2014	27 July, 2021
viridishealthcare.com	000280689	27 July, 2017	27 July, 2021
concepthotelsindia.com	000484350	30 July, 2008	30 July, 2021
lagoonaresort.com	000279925	2 Aug, 2016	02 Aug, 2021
locksmithsgermany.com	000279925	07 Aug, 2020	07 Aug, 2021
rfwastemanagement.com	000279925	13 Aug, 2018	13 Aug, 2021
drchrisdesouza.com	000704923	14 Aug, 2012	14 Aug, 2021
holyfamilyhospital.in	000279925	16 Aug, 2010	16 Aug, 2021
qdnet.com	000342781	13 Aug, 2012	19 Aug, 2021
kwickinsure.com	000704759	17 Aug, 2012	26 Aug, 2021
goa-tourism.co.in	000279925	27 Aug, 2015	27 Aug, 2021
poojaresorts.com	000280689	28 Aug, 2013	28 Aug, 2021
poojaresortwada.com	000280689	28 Aug, 2013	28 Aug, 2021
Cochlear-implant.in	000704923	04 Sep, 2019	04 Sep, 2021
fernhotelahmedabad.com	000486443	4 Sept, 2009	04 Sep, 2021

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	mas	ter	
jenniferdsouza.com	000279925	6 Sept, 2018	06 Sep, 2021
illustriousmyths.com	000704923	9 Sept, 2014	09 Sept, 2021
deadlineadvertising.com	000708212	7 Sep, 2012	12 Sep, 2022
taradesouza.com	000280689	13 Sep, 2016	13 Sep, 2021
goahousekeeping.com	000279925	16 Sep, 2020	16 Sep, 2021
housekeepinggoa.com	000279925	16 Sep, 2020	16 Sep, 2021
elzacoco.com	000279925	18 Sep, 2020	18 Sep, 2021
ibakehouse.com	000279925	18 Sep, 2020	18 Sep, 2021
bedofroses.co.in	000279925	22 Sep, 2020	22 Sep, 2021
bedofroses.in	000279925	22 Sep, 2020	22 Sep, 2021
Cornell-enterprises.com	000294631	23 Oct, 2013	22 Sep, 2021
fernresidency.com	000486443	30 Sep, 2009	30 Sep, 2021
isupplyglobal.in	000279925	01 Oct, 2020	01 Oct, 2021
mailvenus.com	000443596	07 Nov, 2007	07 Nov, 2021
unnatigoaweddings.com	000873248	12 Nov, 2016	12 Nov, 2021
IcansoUcan.com	000718988	17 Nov, 2012	17 Nov, 2022
evergreenhospitality.com	000484350	29 Nov, 2008	29 Nov, 2021
chrisdesouza.in	000704923	02 Dec, 2014	02 Dec, 2020
hfine.in	000279925	10 Dec, 2009	10 Dec, 2021

Annexure J

Complaint submitted through case number 01027289

Complaint Type Transfer

Subject Transfer - globalhospitalsindia.com (1 Domain)

Description REPORTED REGISTRAR : Net 4 India Limited

REPORTED RESELLER :

REGARDING THE AUTHORIZATION CODE

I unsuccessfully tried to retrieve the auth-code from the control panel.

REGARDING THE LOCK STATUS

I unsuccessfully tried to unlock the domain name through the control panel.

DESCRIPTION

I am [REDACTED]- Associate General Manager - Information Technology from "Ravindranath GE Medical Associates (Global Hospitals)", we have an issue with our domain registered with Net4 Network Services Limited. as you already know that their services (net4.com) are ceased to exist, we are trying to transfer our domain to more reliable services provider for our domain globalhospitalsi ndia[doc]com. kindly help us in providing the authorization code to get this transferred to new provider. Please note my email address as [REDACTED] or [REDACTED]. Thanks and Regards, [REDACTED].

Reporter Name [REDACTED] Geographic Region Asia/Australia/Pacific

Reporter Email [REDACTED]

Reporter Type Authorized Representative

Anonymous Submission No

Organization Name Ravindranath GE Medical Associates (Global Hospitals)

Status New Created By compliance portal Site Guest User , 4/14/2021 3:47 PM

Annexure K

Complaint submitted through case number 01026608

Complaint Type Transfer

Subject Transfer - FERTILITYTREATMENTINDIA.COM (1 Domain)

Description REPORTED REGISTRAR : NET 4 INDIA LIMITED

REPORTED RESELLER :

DESCRIPTION Dear ICANN Team

Our Domain www.fertilitytreatmentindia.com domain registered on net4.in but i have login net4.in but did not login . i am trying call ,email to net4.in company since last few months but did not any response.

I have trouble this issue please resolve our issue my domain fertilitytreatmentindia.com transfer on my godady account then i will login or manage my domain

fertilitytreatmentindia.com International Fertility & Healthcare Centre Jaipur

Please Resolve my issue urgent basis

We are waiting your response

Thanx&Regards:

Reporter Name IFH Center

Geographic Region Asia/Australia/Pacific

Reporter Email [REDACTED]

Reporter Type Other Anonymous Submission No

Organization Name International fertility & Healthcare Center

Status New

Created By <u>compliance portal Site Guest User</u> , 4/14/2021 7:57 AM

From:	Mukesh Kumar Agrawal <redacted< th=""></redacted<>
Sent:	16 April 2021 15:27
То:	pankaj.s@net4.com
Cc:	icannresolutions; globalsupport@icann.org; samiran.gupta@icann.org; Soumyajit
	Mukherjee
Subject:	[Ext] Provide Auth Code for https://protect-
	eu.mimecast.com/s/d7Y6Cmwx3H5kwPpf3e16L?domain=emamipaper.com

We are requesting you to please provide auth code for our domain name <u>emamipaper.com</u> currently with net4 India. Domain is under your custody. We are unable to login Net4 web site to generate auth code.

The case number that has been assigned by ICANN complaint is 01029292.

Organization Name : Emami Paper Mills Ltd Address : Acropolis Mall (Kolkata), 15th Floor <u>[tripadvisor.in]</u> 1858/1, Rajdanga Main Road, Sector 1, Kolkata 700107 Domain Name : <u>emamipaper.com</u>

Please treat this most urgent

Regards,

Mukesh Kumar Agrawal Sr.Deputy General Manager - System For Emami Paper Mills Ltd

Acropolis Mall (Kolkata), 15th Floor [tripadvisor.in] 1858/1, Rajdanga Main Road, Sector 1, Kolkata 700107 Phone Redacted

email id : Redacted Web Site : <u>www.emamipaper.in [emamipaper.in]</u> Save a tree. Don't print this e-mail unless it's really necessary

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to which they are addressed. If you have received this email in error please notify the sender of this mail. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the Emami Paper Mills Ltd. Finally, the recipient should check this email and any attachments for the presence of viruses. Emami Paper Mills Ltd accepts no liability for any damage caused by any virus transmitted by this email.

Subject: [Ext] Domain Transfer Issue Net4.com

Date: Thursday, April 15, 2021 at 9:36:51 AM Pacific Daylight Time

From: It Perfect Honda Tvm

To: Leticia Castillo, globalsupport@icann.org

Dear Sir / Madam,

We are one of the leading automobile dealers (Pothens Group) from South Kerala, India.

We have purchased 5 domains from Net4.com.

1. www.harryford.in [harryford.in]

2. <u>www.pothenshyundai.in [pothenshyundai.in]</u>

3. www.pothenshyundai.com [pothenshyundai.com]

4. www.pothensmahindra.com [pothensmahindra.com]

5. www.pothensgroup.com [pothensgroup.com]

As you were aware Net 4 India Limited (IANA# 1007)(Net4.com) was closed due to bankruptcy and no more support is there. We communicated with NIXI (National Internet Exchange of India) support registry and we were able to transfer two .in domains from Net4.com to <u>resellersclub.com [resellersclub.com]</u>. But the remaining three .com domains (<u>www.pothenshyundai.com [pothenshyundai.com]</u>,

<u>www.pothensmahindra.com [pothensmahindra.com]</u>, <u>www.pothensgroup.com [pothensgroup.com]</u>) were unable to transfer. Now the <u>www.net4.com [net4.com]</u> is not working. Our all official G-suit Mails are linked through these domains. Now this has already affected our business also. So we need to transfer these domains to our new registrar (<u>resellersclub.com [resellersclub.com]</u>). In this pandemic situation we can't do anything without these mail functions. Kindly advise how to transfer these domains. Please Support.

For Pothens Group

JAISON JOSEPH.C IT MANAGER Redacted

Annexure N



Adit Shah · 1st Director at Galva Decoparts GmbH, Braunschweig, Germany

WEDNESDAY



Adit Shah • 6:19 PM

Domain transfer request from Net4India

Dear Mr. Gupta,

Just now I have got information from my IT team regarding server issue of net4india. We are looking for your help, and if possible on urgent basis.

Our company domain is linked with same and we were not aware about situation of net4india. Now suddenly our services have been stopped and we came to know regarding issues with net4india.

Looking forward for support.

Best Regards, ADIT SHAH

