

Subject: Legal Notice of Public Interest Commitment Dispute Resolution Procedure Updated

Date: Tuesday, December 17, 2019 at 10:42:51 AM Pacific Standard Time

From: rys-mailings-noreply@icann.org

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17 December 2019

Dear Registry Operator,

The ICANN organization has updated the Public Interest Commitment Dispute Resolution Procedure (PICDRP). A clean and redlined version of the updated PICDRP are available at the link in Specification 11 of the Base gTLD Registry Agreement (<http://www.icann.org/en/resources/registries/picdrp> [icann.org]). The updated version of the PICDRP will be effective 1 February 2020.

The Registry Agreement allows for ICANN org to make immaterial changes to the PICDRP. The changes in this updated version are tightly focused to increase transparency and improve communications during the handling of PIC complaints that are referred by ICANN Contractual Compliance to a third-party panel under the PICDRP.

In August 2018, ICANN's Complaints Officer issued recommendations related to the PICDRP (<https://www.icann.org/en/system/files/files/complaint-response-c-2018-00010-23aug18-en.pdf> [icann.org]). In line with the recommendations, ICANN org initiated a project to update the PICDRP to align the procedure with standard practice for increased transparency. ICANN org collaborated with representatives from the gTLD Registries Stakeholder Group to ensure the changes were operationally focused and of immaterial respect. For more information, we invite you to read our blog (<https://www.icann.org/news/blog/public-interest-commitment-dispute-resolution-procedure-improvements> [icann.org]) for an overview of the changes to the PICDRP.

If you have questions about the updates to the PICDRP, please submit a General Inquiry case through the Naming Services portal.

Kind regards,

Russ Weinstein
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ICANN organization