14 June 2017

Greetings,

In an effort to provide additional updates and transparency into our ongoing activities and projects, the GDD Services & Engagement team is now beginning to provide these regular briefings to our contracted parties. The briefings are intended to highlight some of our recent, more notable, community-impacting activities and projects, and are timed to coincide with the ICANN tri-annual meetings, starting with ICANN59 in Johannesburg. We hope that you will find these briefings informative and beneficial and look forward to your feedback.

Key Notables

**ICANN Procedure for Handling WHOIS Conflicts with Privacy Law:** ICANN recently published a public comment proceeding to obtain community input on the effectiveness of the updated ICANN Procedure for Handling WHOIS Conflicts with Privacy Law (WHOIS Procedure), which was recently revised to incorporate an "Alternative Trigger," in addition to the existing trigger to invoke the Procedure.

**Third Annual GDD Summit Brings Together gTLD Registries and Registrars:** The ICANN organization held the third annual Global Domains Division (GDD) Industry Summit in Madrid, Spain in May 2017. More than 450 people from 60 countries attended in person, and dozens more remotely. Visit [www.icann.org/gddsummit](http://www.icann.org/gddsummit) to access audio recordings of the sessions, as well as notes and action items from each discussion.

**Domain Name Marketplace Indicators:** ICANN continued to facilitate a detailed review of the initiative with its volunteer Advisory
Panel. The Panel has provided substantial input toward reframing the beta category definitions for the robust competition, marketplace stability, and trust dimensions. Further details can be found on the Wiki page.

**Customer Satisfaction Survey:** Earlier this year GDD partnered with the MITA Group to conduct a customer satisfaction survey for ICANN contracted parties. This opportunity enabled contracted parties to provide input that will directly impact GDD’s outreach and future activities. Over 150 survey responses have been received to date. We plan to publish the results in July 2017.

**Release of second version of Root Zone Label Generation Rules (RZ-LGR-2):** Public comment opened on 6 June 2017 for the RZ-LGR-2, which integrates six scripts: Arabic, Ethiopic, Georgian, Khmer, Lao and Thai. The Root Zone LGR will be used to determine valid top-level Internationalized Domain Name (IDN) labels and their variant labels, if any. Work is underway by the community-based Generation Panels on proposals for additional scripts to be integrated in the future versions of the Root Zone LGR.

**Contractual Compliance Update - WHOIS Accuracy Reporting System (ARS):** ICANN published detailed data related to Contractual Compliance processing for WHOIS Accuracy Reporting System.

**Registries**

**WHOIS Accuracy Across Field Address Validation:** The Registrar Working Group and ICANN organization are in the early stages of developing mutually acceptable criteria for third-party validation requirements. During the GDD Summit, members of the Registrar Stakeholder Group discussed potential options. The intent of the RFP is to contract with a third-party and determine what, if any, commercial solutions exist in the marketplace that are deemed to be “technically and commercially viable” based on the current RAA language. More information is available on the AFAV Wiki.

**Enhanced RADAR Bulk Feature:** ICANN released functionality to allow primary contacts for groups of affiliated registrars to manage user accounts, user access and edit registrar details for multiple registrars at once. Login credentials and an instruction manual were sent to primary group contacts on 19 May 2017. For more information, please email radaradmin@icann.org.

**Privacy and Proxy Service Provider Accreditation Program:** The Implementation Review Team (IRT) is working to implement this program pursuant to GNSO Policy Recommendations. The IRT aims to publish the draft Accreditation Policy, Accreditation Agreement and related materials for public comment in September 2017. More information is available on the IRT Wiki.

**Registries**

**Thick WHOIS Policy Implementation OT&E:** On 1 May 2017, registry operator Verisign deployed an EPP mechanism and an alternative bulk transfer mechanism in relevant Operating Test Environments (OT&E) for registrars to test the migration of registration data for existing domain names (e.g., transition from Thin to Thick WHOIS.) For more information refer to the Consensus...
Policies.

Framework for Registry Operator to Respond to Security Threats: The Security Framework Drafting Team (SFDT), consisting of representatives from registries, registrars and the Governmental Advisory Committee Public Safety Working Group (PSWG), collaborated with ICANN to produce a draft document for review. The document is expected to be published for public comment in the near future. For more information refer to the SFDT Wiki.

Advisory Published - New gTLD Registry Agreement Specification 11(3)(b): ICANN published an Advisory to provide guidance regarding Specification 11 Section 3(b) in response to questions from registry operators concerning what practices they can implement to establish compliance with the provision. This Advisory offers one voluntary approach registry operators may adopt to perform technical analyses to assess security threats and produce statistical reports as required by Spec 11 (3)(b).

Removal of Controlled Interruption Wildcard Records: This is a reminder to remove the Controlled Interruption (CI) resource records from TLD zone(s) upon the 90-day completion period per the Registry Agreement (Specification 6, Section 6.2). If you opt to implement CI for longer than 90 days, the CI records must be removed before activating any names in the DNS (other than nic.<tld>) in order to remain compliant with the Wildcard Prohibition provision.

RySG Engagement Regarding RSEP Implementation: GDD and representatives from the Registries Stakeholder Group have been meeting to better understand concerns, issues and answer questions regarding the RSEP, and explore opportunities for further service improvement.

Country and Territory Names: As a result of the May 2017 ICANN Board Resolution, ICANN is resolving open RSEP tickets related to the release of country and territory names at the second-level and updating instructions on the overall reservation or release of country and territory names on the Country and Territory Names webpage.

Contact Updates: On 7 June 2017, ICANN's Global Support Center commenced the registries Contact Update Project. This is a phased project and is planned to conclude in September 2017. Registry operators will receive an email in the coming weeks from ICANN Global Support Center requesting them to validate their contact information on record.

Registry RDDS Consistent Labeling and Display Policy: Effective 1 Aug 2017, applicable registry operators are required to implement the data specifications defined by the Registry Registration Data Directory Services Consistent Labeling and Display Policy. The full policy is available here.

Important Deadlines

2017 Global Amendment to base New gTLD Registry Agreement: The ICANN Board approved the 2017 Global Amendment on 18 May 2017 and the revisions resulting from the approved Global Amendment will be effective 31 July 2017. For more information,
please refer to [Global Amendment webpage](#).

**Public Comment open for IGO/INGO Policy Implementation:** Proposed Implementation of GNSO Consensus Policy Recommendations for the Protection of IGO&INGO Identifier in all gTLDs was published for public comment on 12 May 2017. The comments close on 10 July 2017. For more information refer, to the [public comment announcement](#).

**Upcoming Events**

**ICANN59:** We are looking forward to your participation during the upcoming conference. The [full schedule](#) is now published. For those of you coming to Johannesburg, we wish you safe travels.