GNSO Review: 360 Assessment Webinar

12 and 13 August 2014
Overview

- GNSO Review
- 360 Assessment survey
- Survey logistics
- Next Steps
- Q & A
The Generic Names Supporting Organization (GNSO) serves an important function – it is responsible for developing and recommending to the ICANN Board substantive policies relating to generic top-level domains.
What is the GNSO Review?

- Review of the structure - Bylaws mandated
- Examine organizational effectiveness - GNSO and its structures
  - Prior Review’s recommendations – implementation, impact, effectiveness (e.g. Working Groups)
  - Purpose and accountability
  - Organization and participation
  - Execution: getting the work done, outcomes
- New, improved approach to conducting reviews
  - 360 Assessment; GNSO Review Working Party
Review methodology tailored to each component
Review Methodology

Documents & Records

360 Assessment

Interviews

Analysis and Findings

Independent Examiner: Westlake Governance Limited
360 Assessment: online survey

- Feedback and guidance from the GNSO Review Working Party
- Launched on 4 August by Westlake Governance
- Initial deadline to respond – 10 September
- Deadline to be extended to 23 September
- Translations in process
- Link to 360 Assessment Survey - http://goo.gl/qYg3Mn
Broad-based diverse feedback via 360 Assessment Survey
**7.** The GNSO has been effective in achieving its purpose, as defined in Article X of ICANN’s Bylaws: There shall be a policy-development body known as the Generic Names Supporting Organization (GNSO), which shall be responsible for developing and recommending to the ICANN Board substantive policies relating to generic top-level domains.

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree
- [ ] No opinion
- [ ] Not applicable

Please expand if you wish:

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**8.** The Working Group model is effective in dealing with specific policy issues.

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree
- [ ] No opinion
- [ ] Not applicable

Please expand if you wish:

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**GNSO REVIEW 360 ASSESSMENT**

**GNSO and its components**

We are now going to ask detailed questions about the component parts of the GNSO. These are:

- GNSO Council
- Commercial Stakeholder Group
- Commercial Business Users’ Constituency
- Intellectual Property Constituency
- Internet Service Providers Constituency
- Non-Commercial Stakeholder Group
- Non-Commercial Users’ Constituency
- Not-for-profit Operational Concerns Constituency
- Registrars Stakeholder Group
- Registrars Stakeholder Group

For each of the above, please answer the questions only if you are directly involved or a close observer of the group concerned.
*15. Are you involved with, or a close observer of, the Commercial Stakeholder Group?
[Answering No skips the detailed questions about it]
Do not answer yes if you are involved in a constituency but not the group; we will ask about the constituencies separately.

Yes [ ]
No [ ]

Please expand or give examples if you wish:

*17. The Executive Committee of the Commercial Stakeholder Group is balanced and appropriately representative:

Strongly agree [ ]
Agree [ ]
Disagree [ ]
Strongly disagree [ ]
No opinion [ ]
Not applicable [ ]

If you believe it should be improved, how?

*17. Are you involved with, or a close observer of, the Intellectual Property Constituency?
[Answering No skips the detailed questions about it]

Yes [ ]
No [ ]
*15. Are you involved with, or a close observer of, the **Commercial Stakeholder Group**?  
[Answering No skips the detailed questions about it]  
Do not answer yes if you are involved in a constituency but not the group; we will ask about the constituencies separately.

- Yes
- No

*16. Are you involved with, or a close observer of, the **Commercial Business Users Constituency**?  
[Answering No skips the detailed questions about it]  
- Yes
- No
Final comments

Be sure to click NEXT in order to save your responses.

31. What three things should the GNSO agree to improve or do more of to enhance its effectiveness?

32. What three things should the GNSO agree to do less or stop doing to enhance its effectiveness?

33. Are there any other comments you would like to make?

Translated versions of 360 Assessment survey will be available
Metrics to date: 45 Responders
Next steps

• Parallel track: review of documents & records
• Analyze survey responses
• Inform review procedures, including assessment of Working Groups
• Follow up via interviews
• Engage with GNSO Review Working Party throughout the review process
• Draft report
• Public comment
• Final report – early 2015
Q & A

Have questions or wish to provide feedback?
Please contact staff larisa.gurnick@icann.org or matt.ashtiani@icann.org or
Westlake Governance
gnso.review@westlakegovernance.com
Thank you!

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GNSO Review Frequently Asked Questions Workspace