GNSO Review Webinar
7 May 2014
Overview

• ICANN’s commitment to continuous improvement based on Bylaws requirement.
• Involvement of the GNSO and broader community.
• Opportunity for GNSO community to suggest and introduce change to improve effectiveness.
• Incorporation of “self-review” and direct involvement in the review process.
• Performed by an independent examiner selected through a competitive bidding process.
• Expected start date on or about 1 July 2014.
• Focus on useful recommendations and manageable implementation plans and efforts.
Review Objective
• Examine organizational effectiveness

Independent Examiner (IE)
• Selected by competitive bid – 10 responders
• Tightly scoped contract

Work Methods
• 360 Assessment [Staff, GNSO]
• Examine documentation, records, reports [IE]
• Integrate ATRT2 assessments [IE]
• Limited interviews [IE]

Criteria
• Objective and quantifiable
• Selected from developed lists
• Used for examination, 360 Assessment, and interviews
Categories for Selection of Objective and Quantifiable Criteria
# Timeline

<table>
<thead>
<tr>
<th>Phase</th>
<th>Date</th>
<th>Activities</th>
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| Pre-Review| MAR ‘14 – JUN ‘14 | Finalize Plan  
                                        Prepare 360  
                                        RFP/Select Examiner |
| Review    | JUL ‘14 – FEB ‘15 | Conduct Review  
                                        Report and Recommendations  
                                        Implementation Plan |
| Implement | MAR ‘15 – FEB ‘16 | Corrective Action  
                                        Integrate into Plans and Budget  
                                        Publish Implementation Report and Updates  
                                        Monitor Implementation |
| Operate   | MAR ‘16 – MAR ‘18 | Gain Operational Experience                                      |
| Assess    | APR ‘18 – DEC ‘18 | Conduct Effectiveness Self-Assessment  
                                        Prepare Report for Next Review |
Review Process

Review
- Examination
- 360 Assessment
- Review ATRT 2 Assessments
- Interviews

Report
- Draft Report 1
- Clarification and Rebuttal
- Draft Report 2
- Public comments
- Final Report
- Board Accept

Implement
- Prepare and Coordinate Implementation Plan
- Board Approval
- Implementation
## Roles and Responsibilities

<table>
<thead>
<tr>
<th>SIC</th>
<th>Staff</th>
<th>Examiner</th>
<th>Review Working Party</th>
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| • Oversight  
  • Accept report*  
  • Approve plans*  
 | • Prepare RFP  
  • Refine criteria  
  • Design 360  
  • Select examiner  
  • Monitor process  
  • Support review  
  • Manage report process  
  • Prepare Implementation Plan  
 | • Examination  
  • 360 assessment  
  • Interviews  
  • Integrate ATRT2 Recommendations  
  • Prepare Report  
  • Clarification and rebuttal  
 | • Feedback on criteria  
  • Coordinate 360  
  • Coordinate interviews  
  • Clarification and rebuttal  
  • Prepare Implementation Plan  

*Prepare Recommendations for Board Action*
Questions?

Thank you!