

Office of the Ombudsman

Frank Fowlie, Ombudsman

Mar del Plata

April 7, 2005

The Values of this Office are:

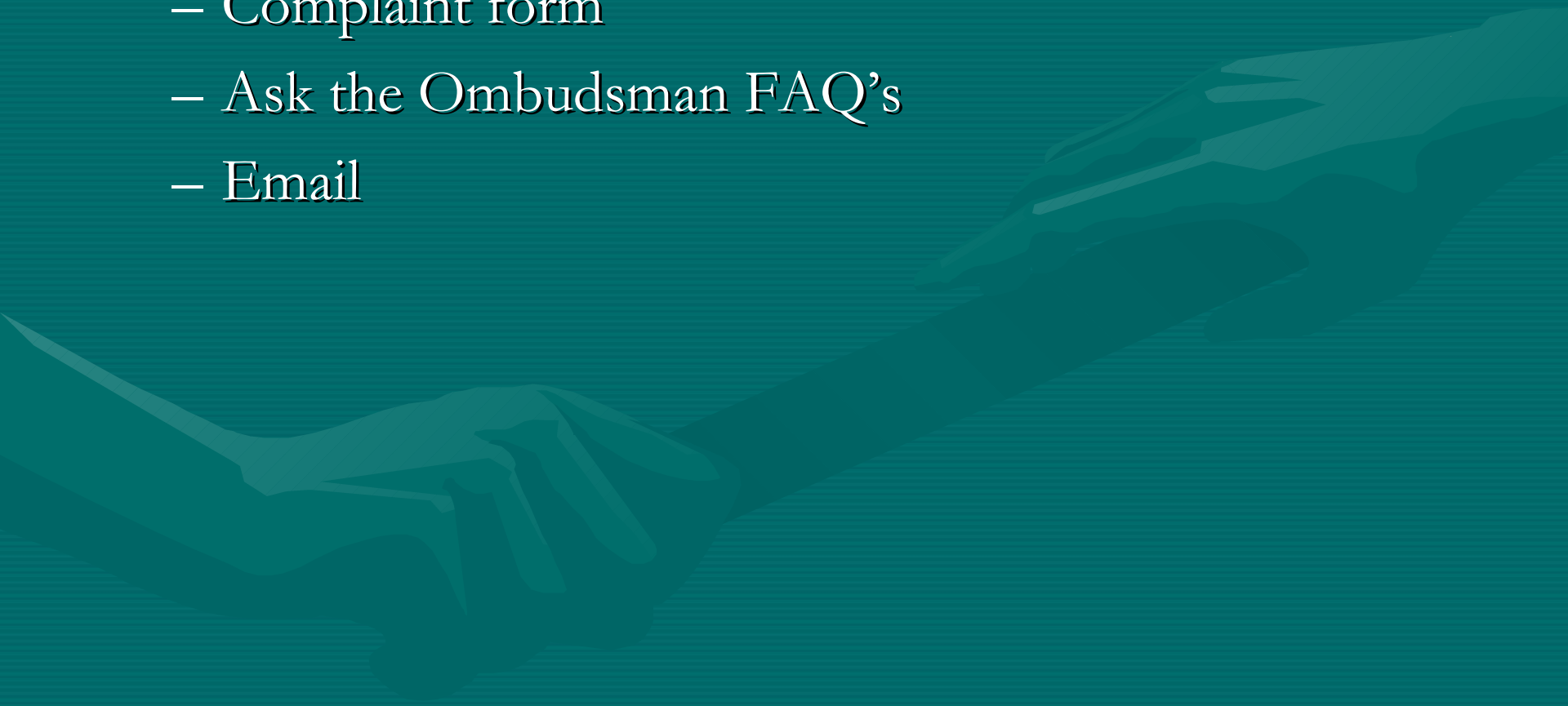
Respect for Diversity;
Excellence in Ombudsmanship;
Professionalism;
Confidentiality;
Impartiality;
and Independence

Ombudsman Website

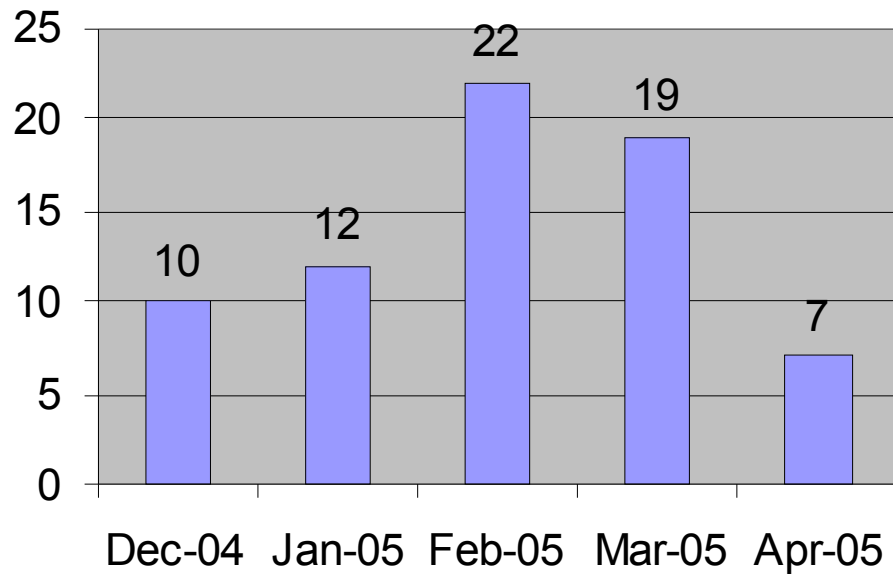
- www.icann.org/ombudsman/
- Key documents:
 - Ombudsman Framework
 - Results Based Management Accountability Framework (RMAF)

Ombudsman Website

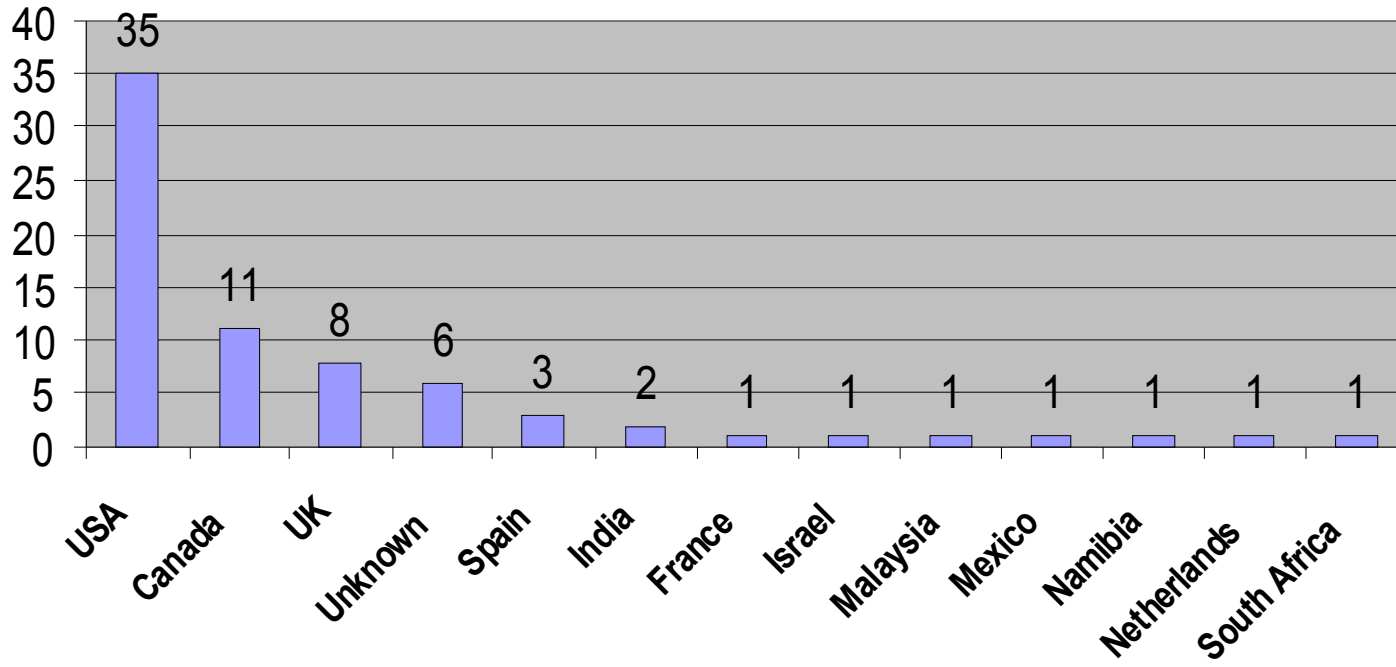
- Key tools:
 - Complaint form
 - Ask the Ombudsman FAQ's
 - Email



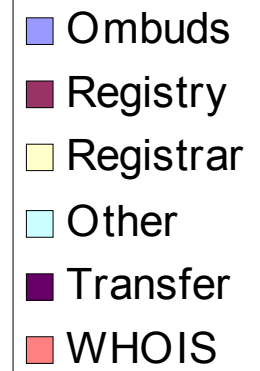
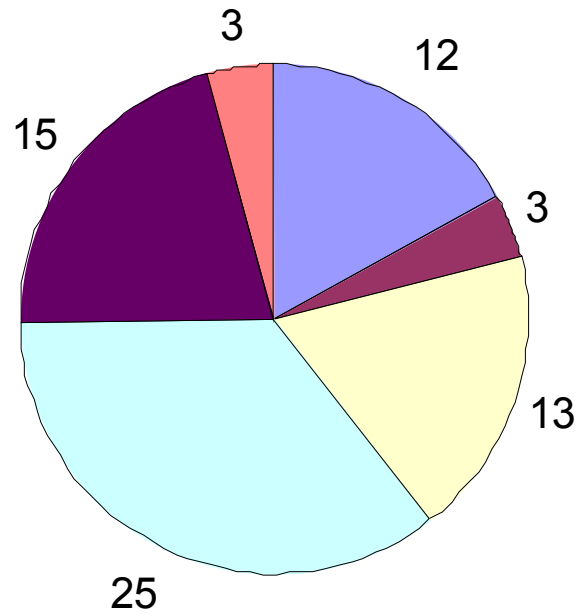
Contacts by month



Contacts by Country



Issue Types





Gracias
Thank you
Merci