

# Country Code Name Supporting Organisation

2 December 2009

Peter Dengate Thrush

Chairman - ICANN Board of Directors

Dear Peter,

As indicated at the Seoul meeting, the ccNSO has conducted a survey on the views and attitudes of the ccTLD community regarding ICANN's strategic priorities.

The complete results of the survey can be viewed at: <http://www.ccnso.icann.org/surveys/strategic-priorities-for-icann-oct09-en.pdf> and the Council felt that it may be helpful for us to share some highlights with the Board.

Highlights of the survey:-

1. The majority of respondents generally agree that ICANN is proceeding in the right direction with the priorities defined in the 2009-2012 Strategic Plan. However, as close to one in four express some level of disagreement with the priorities a review of them may be appropriate.
2. Participants were asked to rank the importance of individual priorities. The survey indicated that the highest priorities are:
  - the enhancement of security, stability and resilience in the allocation and assignment of the Internet's unique identifiers;
  - implementing IDN's;
  - ensuring financial accountability, stability and responsibility;
  - strengthening the multi-stakeholder model;
  - and striving for excellence in core operations.

Further detail can be found on page 8 of the survey.

3. When asked to indicate how effective ICANN has been at addressing each of these priorities, ccNSO members have indicated only marginal effectiveness – or in some cases uncertainty – in terms of how effectively a number of the strategic priorities have been addressed. For further detail see page 9 of the survey.

4. When asked attitudes toward budget levels ascribed to specific activities in ICANN's Operating Plan and Budget, the budget allocated for Security, Stability and Resiliency, IDN implementation, IANA and technology operation and DNS operation were generally considered to be in the right order of magnitude. A majority of respondents felt that the budget allocated for new gTLDs was too high. For further detail see page 10 of the survey.
5. When asked to think ahead to the next five years:
  - the most important drivers of change are seen to be security, IDNs and increased demand and internet usage;
  - the most important political factors are seen to be government control, increased government involvement and regulation;
  - and ICANN as an organization should be working on accountability, clarifying its focus and strategy, and coordinating with stakeholders and governments to internationalise its governance.

The ccNSO Council hopes that the Board finds this information of use and encourages Board members to read the full survey.

Kind regards,

A handwritten signature in black ink, appearing to read "Chris Disspain". The signature is fluid and cursive, with a long horizontal stroke extending to the right from the bottom of the name.

Chris Disspain

Chairman - ccNSO Council