

Subject: [DIDP] DIDP wrt ICM Registry Annual Certification
Date: Monday, April 8, 2024 at 2:49:36 PM Pacific Daylight Time
From: didp on behalf of michael palage.com via didp <didp@icann.org>
To: didp@icann.org <didp@icann.org>
Attachments: ATT00001.txt

Hello John/Amy,

Could ICANN please provide the signed annual certification from ICM Registry that they are in compliance with their obligations under Article 3.1(h) of their registry agreement which states in relevant part that:

Every six months during the first year of the Term of this Agreement and annually thereafter, Registry Operator shall deliver to ICANN a certification executed by the chief executive officer of Registry Operator certifying as to Registry Operator's compliance in all material respects with the terms of this Agreement (including the Appendices hereto). Such certification shall be accompanied by a non-confidential summary of the nature and quantity of complaints received and processed by Registry Operator in the previous reporting period in form and substance reasonably acceptable to ICANN, based on the most recent audit conducted by the International Foundation for Online Responsibility ("IFFOR") Ombudsman pursuant to Registry Operator's Compliance Reporting System in effect on the date hereof. In connection with such audit, Registry Operator shall ensure that the IFFOR Ombudsman conducts such audits quarterly for the first year and thereafter annually during the Term of this Agreement and delivers its findings or results of such audit in writing to Registry Operator. Registry Operator shall not amend its Compliance Reporting System to provide for less frequent IFFOR Ombudsman audits without ICANN's written consent.

In the event (likelihood) that ICANN should deny this request, could ICANN at a minimum confirm that it has timely received complete annual certifications from ICM Registry since the executing of the agreement?

Thanks in advance.

Best regards,

Michael