



**ICM Registry LLC
Annual Certification Report
March 30, 2021**

Pursuant to the .XXX Registry Agreement entered into on March 31, 2011, between ICM Registry LLC (“Registry Operator”) and ICANN (the “Agreement”), Registry Operator hereby submits its Annual Certification Report. Registry Operator hereby affirms that it remains in full compliance with all areas referenced in Registry Operator’s prior Certification Reports. Registry Operator is in compliance in all material respects with the terms of the Agreement, including the Appendices.

Registry Operator Contract for Backend Services

In August 2019 Registry Operator entered into a Registry Services Agreement with UNR for back-end registry services. Both parties remain in good standing with respect to their obligations under this contract however, in March 2021 the Registry Operator submitted an assignment request for Material Subcontracting Arrangement to change the back-end registry services from UNR to GoDaddy Registry Services; Registry Operator is awaiting ICANN’s approval.

Registry Operator Compliance with Data Escrow Obligations

In February 2019 Registry Operator entered into a Registry Data Escrow its Registry Data Escrow Agreement with Escrow4All B.V. for the provision of Escrow Agent Services. Both parties remain in good standing with respect to their obligations under this contract.

Registry Operator Access to Registry Services by Registrars

As of the date of this Certification Report, Registry Operator has contracted with approximately 200 ICANN approved Registrars for the .XXX TLD.

Registry Operator Compliance with Bulk Zone File Access Requests

As of December 2011, Registry Operator has allowed third parties access to its zone files as required by Section 3.1(c) iii of the Registry Agreement. As a result of the 2014 Amendment No. 2 to .XXX Registry Agreement with ICANN, Registry Operator now makes its zone files accessible via the CZDS. All parties that have requested access have been granted access.

Registry Operator Compliance with Whois Service

In December 2011 Registry Operator made its Whois services available to the public for all of its names and Registry Operator is in compliance with the 2014 Amendment No. 2 to .XXX Registry Agreement with ICANN Whois obligations. In 2018 ICM Registry Operator complied with ICANN’s Temporary Specification for gTLD Registration Data. (See <http://icmregistry.com/whois>)

Registry Operator Compliance with Outreach Obligations

Within the last twelve (12) months, Registry Operator has participated in minimal global community outreach activities *with the sponsored community due to the pandemic*.

Within the last twelve (12) months, Registry Operator has participated in global community outreach activities *with Internet stakeholders*, including 2020-2021 ICANN Virtual Meetings.

International Foundation For Online Responsibility (“IFFOR”) Developments

Pursuant to Section 3.1(h) of the .XXX Registry Agreement the IFFOR Ombudsman conducted an annual audit of Registry Operator’s Compliance Reporting System (“CRS”) throughout the 2020 calendar year. See [Exhibit A](#) non-confidential summaries of the nature and quantity of complaints Registry Operator’s CRS received and processed in 2020.

Within the last twelve (12) months IFFOR has undertaken the following activities in furtherance of *IFFOR’s obligations as the Sponsoring Organization*:

- IFFOR Executive Director and Policy Council representatives participated in the Child Internet Safety Conference

- IFFOR supported EU Safer Internet Day with PR on the iffor.org website
- IFFOR promoted its educational program in furtherance of its Policy Goals
- The IFFOR Policy Council engaged work regarding online learning and parental controls (<https://iffor.org/online-learning/>)
- The IFFOR Ombudsman conducted an annual audit of Registry Operator's Compliance Reporting System Audits (See Exhibit A)
- IFFOR renewed its IFFOR Ombudsman contract with its existing IFFOR Ombudsman

Within the last twelve (12) months IFFOR has participated in a variety of *global stakeholder outreach events*, including:

- IFFOR's Policy Council representatives attended the following events:
 - Save the Children meeting regarding online awareness

Registry Operator Compliance with ICANN Monthly Reporting Obligations

Since April 2011 Registry Operator has filed monthly reports with ICANN.

Registry Operator Payments to ICANN

Registry Operator is current with all agreed upon payments to ICANN.

Registry Operator hereby submits this certification, executed by its Chief Executive Officer.

ICM Registry LLC

Redacted - Confidential
Information

By:

Tony Farrow
Chief Executive Officer

**Exhibit A – IFFOR Ombudsman 2020 Non-Confidential Summaries
of the Nature and Complaints Received and Processed by Registry Operator**

2020 Non-Confidential Summary of CRS Annual Statistics

Worksheet

I. Complaint Summary

Please provide the numbers of complaints received by case category

Compliance Cases – Calendar Year 2020 (1/1/2020 to 12/31/2020)	
Compliance Category	Cases
Trademark Infringement	11
Child Abuse Images	8
Phishing	0
Impersonation	0
Other	0
NAF-RES	0
NAF-CEDRP	0
Total Cases:	19

II. Case Category Overviews

Redacted - Confidential Information

2020 Non-Confidential Summary of CRS Annual Statistics

Worksheet

Redacted - Confidential Information

III. Overview of NAF Cases from January 1, 2020 through December 31, 2020:

A. RES (Rapid Evaluation Service):

- 0 RES cases were initiated;
- 0 RES cases reached a “decision to cancel” the domain;
- 0 RES cases reached a “stay”;
- 0 RES cases are in a “Lock” status;
- 0 RES cases reached a “preliminary decision” whereby the domain was “disabled.”

B. CEDRP (Charter Eligibility Dispute Resolution Policy):

- 0 CEDRP cases were initiated;
- 0 CEDRP cases reached a “decision to cancel” the domains.

IV. Other report information

We have been an active participant in ICANN’s Child Sexual Assault Materials (CSAM) group. In this capacity, we have been working with colleagues to continue to identify policies, procedures and best practices to mitigate CSAM content in our registries, as well as forge collaborations with registrars, reporting organizations (like the IWF and NCMEC) and law enforcement to proactively reduce CSAM from our registries and the Internet.