CSC Findings of IANA Naming Function Performance Report for the Month of April 2020

Date: 13 May 2020

Overall Finding

The CSC completed review of the April 2020 IANA Naming Function Performance Report and finds that PTI's performance for the month was:

Excellent- PTI's performance over April 2020 was 100%. PTI met all 65 of the currently defined thresholds. The current list of thresholds is included in PTI’s performance report.

Metrics That the CSC is Tracking Closely

Currently, there are no metrics requiring close tracking.

SLA metrics that are in the process of being changed

<table>
<thead>
<tr>
<th>Metric</th>
<th>Current SLA</th>
<th>Actual Performance</th>
<th>Proposed Adjusted SLA</th>
<th>Explanation</th>
<th>Implementation Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>ccTLD Delegation/Transfer: Validation and Reviews</td>
<td>100% within 60 days, measured monthly</td>
<td>40-90 days</td>
<td>Remove</td>
<td>Time it takes staff to review and analyze documentation, write the findings report and complete all other staff processes involved in the request from beginning to end.</td>
<td>Approved by the ccNSO and pending approval by the GNSO Council.</td>
</tr>
</tbody>
</table>
## Report of Escalations

No new escalations have been received during this reporting period.

## IANA Naming Function Performance Report April 2020

The IANA Naming Function Monthly Performance Reports are available at: https://www.iana.org/performance/csc-reports