



Dear GDD Industry Stakeholder,

On Wednesday, 12 February 2020 you should have received an invitation from [eBallot](#) (from email address [noreply@eballot.com](mailto:noreply@eballot.com)) to participate in the 2020 Contracted Parties Satisfaction Survey. If you haven't done so already, please take a few minutes to complete the online survey before it closes at 12:00 UTC 25 March 2020.

At this time, ICANN org has received lower than expected responses to the survey which is understandable given these uncertain times. We had considered extending the time frame to participate in the survey, however, rather than extend the time frame for participation we will close the survey as planned on 25 March 2020 so that you can focus on important business and personal-related issues that are likely consuming your attention.

We always appreciate hearing from our stakeholders and thank those who have already responded to the survey. Please know that we welcome your communication with GDD staff beyond the annual survey.

If you have any questions or comments, please contact [globalsupport@icann.org](mailto:globalsupport@icann.org).

Regards,

Russ Weinstein  
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Internet Corporation for Assigned Names and Numbers (ICANN)