

Thursday, February 21, 2019 at 3:18 PM

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**From:** ICANN Global Support <noreply-globalsupport@icann.org>

**Date:** Thursday, February 21, 2019 at 3:18 PM

**Subject:** 2019 Contracted Parties Satisfaction Survey begins 26 February



Dear GDD Industry Stakeholder,

The ICANN organization is partnering once again with the [MITA Group](#) to conduct the 2019 Contracted Parties Satisfaction Survey.

This is your opportunity to provide anonymized input that will directly impact how ICANN's Global Domains Division (GDD) interacts with you and how we align activities with the needs of our contracted parties. The ICANN org uses the results for continuous improvement in our services and deliverables.

On Tuesday, 26 February 2019, you will receive an invitation from the MITA Group from the email address [surveysupport@mitagroup.com](mailto:surveysupport@mitagroup.com). When you receive the email, please take a few minutes to complete the online survey before it closes at 12:00 UTC on Tuesday, 2 April 2019. We request just one response from each contracted party's organization.

We sincerely appreciate your participation and encourage early and fulsome responses. If you should have any questions or comments, please contact us via [globalsupport@icann.org](mailto:globalsupport@icann.org).

Regards,

Cyrus Namazi  
VP, Global Domains Division, ICANN

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To reference past registry operator communications please click [here](#).

To reference past registrar communications please click [here](#).