



Dear Registrar,

As previously [announced](#), the ICANN organization is launching our Contractual Compliance Solution within the Naming Services portal (NSp) for contracted parties on 14 August 2020.

A dedicated contact for compliance-related matters was added to the Naming Services portal when RADAR was retired. **For complaints received after 14 August 2020, the Compliance Contact will be the recipient of all compliance notices and inquiries, even those related to Transfer, UDRP and WHOIS matters.** Third notices and above will continue to include the Primary Contact. Therefore, it is very important that you take the actions below.

Action needed:

- Confirm your *Compliance Contact* field is accurate in NSp.
- Ensure that you and the Compliance Contact are credentialed users in NSp.

If you have any questions or issues, please submit them via email to globalsupport@icann.org.

Kind regards,
Neeraj Sood
Sr. Manager, Product E&IT
Internet Corporation for Assigned Names and Numbers (ICANN)