



The Internet Corporation for Assigned Names and Numbers

2 June 2017

RESPONSE to 60-DAY TRANSFER RULE
VIA EMAIL

Hest Wind Power Limited

Dear Complainant,

Thank you for your submission regarding the 60-day lock that is imposed on domain transfers after the contact details are changed, and for your suggested solution that the ICANN organization remove the lock on your domain name and implement a method for domain name owners to validate their identity and remove the lock. I appreciate the frustration this has caused you and understand that sometimes the complex rules around domain registrations can be challenging to navigate. I've researched this issue with various departments inside the ICANN organization and worked with the Contractual Compliance and Domain Name Services and Industry Engagement teams to provide you with this response.

Following my research and internal discussions, I have found out that removing the 60-day lock from your domain name(s) is not something the ICANN organization has the authority to change nor do we have the authority to implement a method for owners of a domain name to validate their identity and remove the lock. While I suspect this is not the answer you were hoping for, I thought it might be helpful to provide background information as to why we are not authorized to implement your suggested changes, and what you can do.

ICANN is not a governmental agency but instead a private sector, non-profit organization with limited technical responsibility for coordinating the assignment of Internet domain names and IP addresses. This coordination is provided using a bottom-up, consensus-driven, multi-stakeholder model comprised of three parts: [the ICANN Community](#), [the ICANN Board](#), and [the ICANN Organization](#). The ICANN community is a volunteer-based group of diverse stakeholders from across the world. They work together to give advice and develop policy within ICANN's mission. In order to create new policies or amend existing ones, the [Policy Development Process](#) described in [ICANN's Bylaws](#) must be utilized and driven by the ICANN community. The ICANN Board is a group of representatives from the ICANN community that oversees the ICANN organization. The ICANN organization provides staff and resources to support the ICANN community and Board, and implements policies developed by the community.

The ICANN organization accredits registrars and registries to provide certain domain name registration services. ICANN's authority is purely contractual, and limited to [registrar agreements](#), [registry agreements](#), and [ICANN community developed policies](#). The agreements between ICANN and registrars and registries outline certain responsibilities for both ICANN, the



registrar and the registry. The ICANN organization is responsible for overseeing and enforcing the contracts.

One of the policies developed by the ICANN community is the [Transfer Policy](#). The Transfer Policy provides standardized requirements for registrar handling of domain name transfer requests from their owners, and implements measures for reducing unauthorized transfers. The Transfer Policy includes the requirement you refer to – that a registrar must impose a 60-day transfer lock once certain contact details are changed; please see [Section II.C.2 of the Transfer Policy](#). The Transfer Policy also provides the option for a registrar to allow the domain name owner to opt out of the 60-day transfer lock. This option is at the discretion of your selected registrar and while they generally cannot remove a lock retrospectively, you may want to contact them to see if they offer ‘opt out’ for future transactions. Please be aware that the 60-day lock attempts to strike a balance between security and convenience by providing more security to protect consumers from having their domain name transferred without authorization.

ICANN's fundamental belief is that all users of the domain name system deserve a say in how it is run. Participating in ICANN provides the opportunity to share your thoughts and concerns regarding current and future policies. I encourage you to consider contributing to the policies developed by the ICANN community. If you're interested in learning more about how to participate, you can review the "[About ICANN](#)" section of our website. You may also want to think about reviewing and commenting on proposals through our [Public Comment Forums](#), or attending an [ICANN Meeting](#) in person or remotely.

Thank you again for your submission regarding the 60-day lock that is imposed on domain transfers after the contact details are changed. For these reasons, the ICANN organization is unable to remove the lock on your domain name and/or to unilaterally create a method for domain name owners to validate their identity and remove the lock. Although ICANN cannot fulfill your request, I hope this information was useful to you.

I appreciate the opportunity to provide you with this information and encourage you to consider participating in the ICANN model.

Kind regards,
Krista Papac
Complaints Officer
ICANN