

Subject: [Ext] 60 Day period
Date: Saturday, February 17, 2018 at 10:20:09 PM Pacific Standard Time
From: Alan
To: ICANN Complaints Office
Category: Complaints Office

Hi,

Unless there is a compelling reason for barring the transfer of a domain within the first 60 days I believe this policy should be amended.

The effect of it is to protect Host Sites that either:

1. Used bait and switch tactics to get clients AND/OR
2. Are inefficient AND/OR
3. Are not providing the promised service

In my case I registered with [REDACTED] as it had, supposedly, a good reputation and it appeared to be one of the cheapest options.

BIG MISTAKE!

Almost every problem I encountered could only be resolved by spending more money. As I was stuck with them for 60 days I had to keep shelling out good money after bad.

The end result is that I have invested a fortune with them that I have just abandoned now after the 60 day period.

Now that I can, I have moved elsewhere.

I could have saved several hundred dollars if it wasn't for your 60 day policy.

Please, please reconsider this. You are protecting these giant organisations by penalising newcomers.

Kind Regards

Alan Anderson