

Subject: [Ext] Abusive Policies of [REDACTED]
Date: Tuesday, July 4, 2017 at 1:11:29 PM Pacific Daylight Time
From: Steve Klock
To: ICANN Complaints Office
Category: Complaints Office

Dear icann,

I am writing to report the abusive practices of domain name register [REDACTED]. On Saturday, July 1st my wife and I purchased a domain from [REDACTED] called [REDACTED]. On July 4th at 6:05 am and 6:09 my wife received an email confirming the name had been registered. At 12:30pm on July 4th we typed in the URL and up came a site where [REDACTED] had placed advertising for pornographic websites on her URL. We had never requested any free service, (say they can advertising your page in their terms of service for free services) and we did not request our page be set to a parking site.

I called technical support and was told that they use an algorithm to set parking pages for sites and that I need to change the settings on this domain. However, domains are frequently crawled by sites such as google.com and Bing.com and had we not caught this fast enough the domain name could have been permanently damaged. Further, it was extremely offensive to my wife, who plans to use the page for a blog.

It is time for ICANN to crack down on the sleazy practice of domain name registers. Selling different domains for different prices, buying up domains if they see someone searching on it, setting park pages to their content, which may not only be destructive to the URL's further. You cannot hold on to trademark if you don't intend to use it, so why can people buy up domains without any intent for use, especially the registrars. It is time to crack down on these sleazy and destructive practices, as its out of control.

Best Regards,

Steve Klock
Internet Entrepreneur Since 1995