Subject: [Ext] gTLD not recognized

Date: Wednesday, May 24, 2017 at 8:54:14 AM Pacific Daylight Time

From: Spencer James

To: ICANN Complaints Office

Approximately two years ago, our organization purchased a gTLD of .church.

We have anticipated that ICAAN and service providers would ensure the new gTLD would become widely recognized as valid domains. Unfortunately, still many email validation systems/software do not recognized .church as valid.

I am perplexed why there is not more stringent compliance for adoption. Usually these gTLD cost more to register, yet a rendered useless by a high number of authentication system.

Are plans in place for ICANN to force compliance?

Spencer James

