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From: Kay Caines
Date: 5/24/2019
To: ICANN Complaints Office
Subject: ICANN the company and/or a department within ICANN

I'm very angry at your policies. I purchased a domain from [REDACTED] and asked my hosting site [REDACTED] to host it. They could not. When I asked [REDACTED] to refund the domain they could not. My hosting site said I have to wait 60 days to move my domain. [REDACTED] said I was 1 day over the ICANN refund policy.

I'm out \$20 for a domain I can't host until 60 days. Your company is very intrusive in my affairs! I'm new to web building your policies are unwelcomed!