January 25, 2005

Secretary Carlos Gutierrez
United States Department of Commerce
Office of the Secretary
1401 Constitution Avenue, NW
Washington, DC 20230

Re: VeriSign’s administration of .net

Dear Secretary Gutierrez,

E-commerce continues to be a growing and vital form of our national economy, and every facet of delivering fast and secure services is paramount to completing these transactions. Everyday, millions of individuals buy and sell products and services online, and they expect the Internet to provide them a seamless experience.

The websites that use or otherwise depend on .net domains account for roughly 30% of e-commerce, or over $100 billion a year. This single data point shows the tremendous importance of the .net procurement. It is critical that the .net top-level domain evaluation be informed by the numerous, important parts of our economy that depend upon it, and that the selected operator have a proven track record for providing reliable services in a trusted manner.

VeriSign manages critical services with unmatched levels of stability and availability. Their world-class Internet architecture provides 100% resolution of all .net queries in a matter of milliseconds. Their globally distributed infrastructure has extensive security and monitoring that provides an early warning system for network mis-configurations or attacks. Additionally, VeriSign facilitates the routing of over 100 million look-ups of telephone calls every day. In short, VeriSign demonstrates a corporate commitment to providing highly reliable, scalable and trusted infrastructure services.

To date, VeriSign has provided the seamless Internet experience all users, developers, and on-line businesses demand. Please consider this correspondence an endorsement of their continued management of the .net top-level domain.

Yours truly,

Tod Cohen
Vice President & Deputy General Counsel
eBay Inc.

cc: Paul Twomey, President, ICANN
Michael Gallagher, Assistant Secretary for Communications and Information