Data Issues

• accuracy
• privacy issues
• data collection
• verification measures
• complaint procedures
• investigatory methods for false information
• third party registration practices
gTLD Registry Perspective

• There is minimal whois information available at “thin” registries.
• Registries which are “thick” rely on the relationship between the registrant (domain customer) and registrars for the listed data issues.
• The ICANN contracts require that the listed data issues are the responsibility of registrars.
Contract Responsibilities

• 3.7.7.1 The Registered Name Holder shall provide to Registrar accurate and reliable contact details and promptly correct and update them during the term of the Registered Name registration, including: the full name, postal address, e-mail address, voice telephone number, and fax number if available of the Registered Name Holder; name of authorized person for contact purposes in the case of an Registered Name Holder that is an organization, association, or corporation; and the data elements listed in Subsections 3.3.1.2, 3.3.1.7 and 3.3.1.8.

Source: Registrar Accreditation Agreement found at http://www.icann.org/registrars/ra-agreement-17may01.htm
3.7.7.2 A Registered Name Holder's **willful** provision of inaccurate or unreliable information, its **willful** failure promptly to update information **provided to Registrar**, or its failure to respond for over fifteen calendar days to inquiries by Registrar concerning the accuracy of contact details associated with the Registered Name Holder's registration shall constitute a material breach of the Registered Name Holder-registrar contract and be a basis for cancellation of the Registered Name registration.

Source: Registrar Accreditation Agreement found at http://www.icann.org/registrars/ra-agreement-17may01.htm
Whois Workshop
Registrant/User Classification & Current Practices Panel

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Serving the Public Interest