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27 July 2022

Via Email

Lenn Orentas  
Director - Technical/Policy Product Management  
Naming Services, VeriSign, Inc.

RE: Modification of Registry-Registrar Two-Factor Authentication Service for gTLDs .COM, .NET, and .NAME for RSEP ID: [#01131370]

ICANN has conducted a preliminary review of the [request](#) from VeriSign, Inc. ("Verisign") to update Verisign's [June 25, 2009](#) Registry-Registrar Two-Factor Authentication Service Request for the .com and .net TLDs and Verisign's [February 1, 2011](#) Two-Factor Authentication Service Request for the .name TLD. The RSEP request proposes to modify the Registry-Registrar Two-Factor Authentication Service from a voluntary optional service to a mandatory service for registrars to use Verisign's web-based registrar portals. As described in Verisign's RSEP request, Verisign is not seeking any other changes or further authorizations to the prior Two-Factor Authentication Service RSEP Requests, including (i) in relation to the implementation of two-factor authentication to communicate directly with Verisign's customer service via telephone, email and chat, which will continue to be voluntary and will evolve with technology standards to utilize Time-based One-Time Password (TOTP) as the authentication mechanism with plans to sunset Verisign Identity Protection (VIP); or (ii) in relation to two-factor authentication for Extensible Provisioning Protocol (EPP) transactions.

ICANN org determined the modification did not raise significant Security, Stability or competition issues as defined in Section 3.1(d)(iv) of the .com and .net Registry Agreements and [RSEP Policy](#). Verisign may proceed to deploy the Registry-Registrar Two-Factor Authentication Service as a required service for registrar access to Verisign's web-based registrar portals. As a result of this modification, Verisign must adhere to the Registry-Registrar Agreement (RRA) (Appendix 8 of the .net Registry Agreement and Appendix 8A of the .com and .name Registry Agreement) requirements to provide adequate notification to registrars.

Sincerely,

DocuSigned by:

*Russ Weinstein*

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Russ Weinstein  
Vice President, GDD Accounts and Services  
Internet Corporation for Assigned Names and Numbers