



The Internet Corporation for Assigned Names and Numbers

8 May 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Tian Shan Zhang
Name 2 Host, Inc. dba name2host.com (IANA #464)
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Beijing 100083
China

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Fax: +86 10 8288 3812

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Zhang,

Please be advised that as of 8 May 2015, Name 2 Host, Inc. dba name2host.com (“Name 2 Host”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 15 November 2012 (“RAA”). These breaches result from:

1. Name 2 Host’s failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:
 - a. Failure to provide documents and information, as required by Section 3.14 of the RAA; and
 - b. Failure to maintain and make available to ICANN registration data and records available upon request by ICANN, as required by Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.

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In addition, Name 2 Host has been deemed noncompliant in the following areas:

1. Name 2 Host's failure to provide a link to ICANN's registrant rights and responsibilities webpage, as required by Section 3.15 of the RAA;
2. Name 2 Host's failure to provide on Name 2 Host's website accurate contact details, including a valid email address, as required by Section 3.16 of the RAA;
3. Name 2 Host's failure to notify ICANN of a change to its contact information within thirty (30) days, as required by Section 5.11 of the RAA;
4. Name 2 Host's failure to clearly display on Name 2 Host's website, and include a link in its registration agreement, to its renewal fees and post-expiration renewal fees (if different), as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP"); and
5. Name 2 Host's failure to timely pay past due accreditation fees in the amount of \$1,558.14, as required by Section 3.9 of the RAA.

ICANN requests that Name 2 Host cure all outstanding breaches by 1 June 2015, 15 business days from the date of this letter, by taking the following actions:

1. Complete the Audit Remediation Phase, by:
 - a. Emailing the outstanding documentation identified in the audit report to complianceaudit@icann.org; or
 - b. Emailing complianceaudit@icann.org to receive your registrar's login credentials for the ICANN Compliance Site ("Site") and uploading the outstanding documents identified in the audit report to the Site;
2. Clearly display a link to ICANN's registrant rights and responsibilities webpage on Name 2 Host's website;
3. Provide on Name 2 Host's website its accurate contact details, including a valid email address;
4. Provide ICANN with written notification of updated contact information in accordance with Section 5.11 of the RAA and a working telephone number for Name 2 Host's Primary Contact by updating RADAR according to ICANN procedure;



5. Clearly display a link to renewal fees and post-expiration renewal fees (if different) on Name 2 Host's website and provide a link to the renewal fees and post-expiration renewal fees (if different) in Name 2 Host's registration agreement; and
6. Pay all past due accreditation fees of \$1,558.14.

If Name 2 Host fails to timely cure the breaches and provide the information requested by 1 June 2015, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue horizontal line.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to provide documents and information for audit

Section 3.14 of the RAA requires Name 2 Host, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by Name 2 Host necessary to demonstrate compliance with the terms of the RAA.

As detailed in the chronology below, ICANN sent Name 2 Host multiple notices regarding the requirements of ICANN's Audit Program. Name 2 Host's failure to respond and provide the requested documents and information in response to the audit is a breach of Section 3.14 of the RAA.

Failure to retain registered name holder and registration data and failure to make such data available for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder and registration data, and to make those records available to ICANN upon reasonable notice. Name 2 Host's failure to provide the requested registration records and data related to the audit notices detailed in the chronology below is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to display a link to ICANN's registrant rights and responsibilities webpage

Section 3.15 of the RAA requires registrars to clearly display a link on its website to ICANN's registrant rights and responsibilities webpage. Name 2 Host's failure to provide a link on its website to ICANN's registrant rights and responsibilities webpage is a breach of Section 3.15 of the RAA.

Failure to provide contact details on website

Section 3.16 of the RAA requires registrars to provide on their website accurate contact details, including a valid email and mailing address. Name 2 Host's failure to publish a contact email address on its website is a breach of Section 3.16 of the RAA.

Failure to notify ICANN of changes to its contact information

Section 5.11 of the RAA requires registrars to provide written notification to ICANN within thirty (30) days of any change to its contact information. Registrar's failure to provide ICANN with written notice of changes to its contact information, including Primary Contact telephone number, is a breach of Section 5.11 of the RAA.



Failure to clearly display a link to renewal fees and post-expiration renewal fees (if different) on registrar's website

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to RNHs and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreements. Name 2 Host's failure to provide a link or clearly display its renewal fees and post-expiration renewal fees (if different) is a breach of Section 4.1 of the ERRP.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Name 2 Host owes ICANN \$1,558.14 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
23-Mar-2015	13-Apr-2015	ICANN sent 1st compliance notice via email to tianshanzhang@yahoo.com . No response received from Registrar.
14-Apr-2015	20-Apr-2015	ICANN sent 2nd compliance notice via email to tianshanzhang@yahoo.com .
15-Apr-2015	N/A	ICANN called Primary Contact at +86 10 8288 4235 and Primary Contact mobile at MOBILE REDACTED]. Both numbers out of service.
16-Apr-2015	N/A	ICANN called Registrar at +1 206 617 3008 and left a message with complaint details.
20-Apr-2015	N/A	Email from Registrar (tianshanzhang@yahoo.com). Reply insufficient to demonstrate compliance.
21-Apr-2015	N/A	ICANN sent follow up compliance notice via email to tianshanzhang@yahoo.com , ma_li26@yahoo.com , oldfrank@foxmail.com and nigel_quan@hotmail.com . No response received from Registrar.



Date of Notice	Deadline for Response	Details
21-Apr-2015	27-Apr-2015	ICANN sent 3rd compliance notice via email to tianshanzhang@yahoo.com , ma_li26@yahoo.com , oldfrank@foxmail.com and nigel_quan@hotmail.com . No response received from Registrar.
21-Apr-2015	N/A	ICANN sent 3rd compliance notice via fax to +86 10 8288 3812. Fax unsuccessful.
23-Apr-2015	N/A	ICANN called Primary Contact at +86 10 8288 4235 and Primary Contact mobile at [MOBILE REDACTED]. Both numbers out of service.
25-Apr-2015	N/A	ICANN called Registrar at +1 206 617 3008 and left a message with complaint details.
30-Apr-2015	N/A	ICANN sent follow up compliance notice via email to tianshanzhang@yahoo.com . No response received from Registrar.
1-May-2015	5-May-2015	ICANN sent follow up compliance notice via email to tianshanzhang@yahoo.com , ma_li26@yahoo.com , oldfrank@foxmail.com and nigel_quan@hotmail.com . No response received from Registrar.
6-May-2015	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
8-May-2015	N/A	To date, Registrar has not responded to ICANN with the requested information and documentation and has not logged into the ICANN Compliance Site for remediation.