



The Internet Corporation for Assigned Names and Numbers

28 March 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Suresh Kumar Venkataraman
SiliconHouse.Net Pvt Ltd. (IANA ID# 1558)
18, First Floor, Corporation Commercial Complex, Opp: CPWD Quarters Third Main Avenue,
Indira Nagar
Adyar.Chennai Tamil Nadu 600020
India

Email: raf@siliconhouse.org

Fax: +91 44 2440 5807

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Venkataraman,

Please be advised that as of 28 March 2014, SiliconHouse.Net Pvt Ltd. ("SiliconHouse") is in breach of its Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 26 April 2011 ("RAA"). This breach results from:

- SiliconHouse's failure to pay past due accreditation fees pursuant to Section 3.9 of the RAA.

Please refer to the attachment for details regarding these breaches.

ICANN requests that SiliconHouse cure the breach by 18 April 2014, 15 working days from the date of this letter, by taking the following actions:

- Pay all past due accreditation fees of \$4,704.95.

If SiliconHouse fails to cure this breach by 18 April 2014, ICANN may commence the RAA termination process.



If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad". The signature is fluid and cursive.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. SiliconHouse owes ICANN \$4,704.95 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
25-Sep-2013 1-Nov-2013 21-Nov-2013	Within 30 days	ICANN sent detailed customer statements to SiliconHouse.Net Pvt Ltd., regarding past due accreditation fees.
26-Nov-2013	5-Dec-2013	ICANN sent 1st compliance notice via email to natarajan@siliconhouse.net . No response received from Registrar.
6-Dec-2013	13-Dec-2013	ICANN sent 2 nd compliance notice via email to natarajan@siliconhouse.net and raf@siliconhouse.org .
9-Dec-2013	N/A	Email from Registrar requesting ICANN's contact number to discuss past due accreditation fees.
12-Dec-2013	N/A	Email from Registrar providing partial payment by credit card and indicating remaining balance will be paid as soon as possible.
24-Dec-2013	N/A	ICANN called Primary Contact at: +91 44 2440 5807. Answered by voice recording with no option to leave a message. ICANN then called Primary Contact's secondary phone (REDACTED). Answered by voice recording then a busy signal. ICANN then called Primary Contact's alternate secondary phone number (REDACTED). Answered by voice recording, "Your account balance is not sufficient for the call" then disconnected.

Date of Notice	Deadline for Response	Details
24-Dec-2013	6-Jan-2014	ICANN sent 3 rd compliance notice via email to natarajan@siliconhouse.net , raf@siliconhouse.org and support@siliconhouse.org .
2-Jan-2014	N/A	Registrar left voice message with ICANN indicating a partial payment was made and requesting payment arrangements for remaining balance to be paid in 45 days.
2-Jan-2014	N/A	ICANN sent follow-up notice via email to natarajan@siliconhouse.net indicating ICANN will confirm when partial payment processed, and advised Registrar to contact ICANN Accounting by January 6 to make payment arrangements for remaining balance.
3-Jan-2014	N/A	Emails from Registrar requesting additional time to make payments and inquiry about balance due.
6-Jan-2014	N/A	Email from Registrar requesting confirmation of partial payment.
10-Jan-2014	N/A	ICANN's accounting department sent email to raf@siliconhouse.org confirming receipt of partial payment and advised Registrar of current balance due.
14-Feb-2014	19-Feb-2014	ICANN sent follow-up notice via email to natarajan@siliconhouse.net and raf@siliconhouse.org regarding payment of past due accreditation fees and final due date.
17-Feb-2014	N/A	ICANN called Primary Contact at +91 44 2441 2448. Spoke to Suresh Kumar Venkataraman regarding past due fees.
17-Feb-2014	N/A	Email from Registrar advising ICANN partial payment will be made the next day with remaining balance paid within a week.
18-Feb-2014	N/A	Email from Registrar advising ICANN partial payment was made and requested confirmation of receipt of payment. ICANN responded to Registrar via email to

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		<p>raf@siliconhouse.org indicating confirmation will be sent after verification of payment by ICANN Accounting.</p>
26-Feb-2014	N/A	<p>ICANN sent email to Registrar at raf@siliconhouse.org confirming receipt of partial payment. ICANN advised registrar that failure to pay the remaining balance will result in a notice of breach.</p>
5-Mar-2014	N/A	<p>ICANN called Registrar at +91 44 2440 5807. Spoke to a representative who indicated Mr. Kumar Venkataraman was not available. ICANN advised that he urgently contact ICANN regarding past due fees.</p>
21-Mar-2014	N/A	<p>ICANN called Registrar at +91 44 2441 2448. Spoke to a receptionist who indicated that Suresh Kumar Venkataraman and Natarajan Venkataraman (Primary and Billing Contacts) were not available. ICANN staff requested an urgent response from Primary Contact to discuss past due fees and escalated compliance action and provided direct phone numbers to the receptionist. The receptionist indicated that Mr. Venkataraman would return the call. Two hours later, ICANN called Registrar at +91 44 2440 5807. Staff spoke to a receptionist who indicated Suresh Kumar Venkataraman and Natarajan Venkataraman were not available. Receptionist advised the issue was escalated to Suresh Kumar Venkataraman and he will contact ICANN</p>
21-Mar-2014	N/A	<p>Telephone call from Registrar. Mr. Kumar Venkataraman stated he was on a vacation, which delayed his response to ICANN. ICANN advised Mr. Kumar Venkataraman of details regarding past due fees. Mr. Kumar advised ICANN that another partial payment would be made by Monday or Tuesday (24 or 25 March) and the balance would be paid on 1 April 2014. Mr. Kumar Venkataraman</p>



Date of Notice	Deadline for Response	Details
		indicated he would contact ICANN's LA office with a payment plan.
24-Mar-2014	N/A	ICANN Accounting received a partial payment from Registrar for \$2000.00 that was applied to past due fees.
28-Mar-2014	N/A	To date, no payment received by Registrar for remaining past due fees.