



The Internet Corporation for Assigned Names and Numbers

20 January 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Jasjit Sawhney
Net 4 India Limited (IANA #1007)
D-25, Sector 3
Noida (Uttar Pradesh) 201301
India

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Fax: +91-120-432-3520

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Sawhney,

Please be advised that as of 20 January 2015, Net 4 India Limited (“Net 4 India”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 14 October 2014 (“RAA”). This breach results from:

1. Net 4 India’s failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA (“Whois Specification”).

Please refer to the attachment for details regarding this breach.

In addition, Net 4 India has been deemed noncompliant in the following areas:

1. Failure to publish a description of Net 4 India’s procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA; and
2. Failure to display the correct ICANN logo on Net 4 India’s website, as required by the Logo License Specification of the RAA.

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ICANN requests that Net 4 India cure the breaches by 10 February 2015, 21 calendar days from the date of this letter, by taking the following actions:

1. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification;
2. Publish a description of Net 4 India's procedures for the receipt, handling and tracking of abuse reports on Net 4 India's website; and
3. Display the correct ICANN logo on Net 4 India's website in accordance with the Logo License Specification of the RAA.

If Net 4 India fails to timely cure the breaches by 10 February 2015, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad".

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Failure to use required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Net 4 India's failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their websites a description of their procedures for the receipt, handling and tracking of abuse reports. Net 4 India's failure to publish a description of procedures for receipt, handling, and tracking of abuse reports is a breach of Section 3.18.3 of the RAA.

Failure to display correct ICANN-Accredited Registrar logo

The Logo License Specification of the RAA requires registrars, if displaying the ICANN-Accredited Registrar logo, to use the logo displayed in the specification. Net 4 India's use of a modified version of the ICANN-Accredited Registrar logo is a breach of the Logo License Specification of the RAA.

Chronology:

| Date of Notice | Deadline for Response | Details |
|----------------|-----------------------|---|
| 21-Oct-2014 | 28-Oct-2014 | ICANN sent 1st compliance notice via email to smita.p@net4.com . |
| 22-Oct-2014 | N/A | Email from Registrar (vineet.b@net4.com) insufficient to demonstrate compliance. |
| 23-Oct-2014 | 28-Oct-2014 | ICANN sent follow-up compliance notice via email to smita.p@net4.com . |

| Date of Notice | Deadline for Response | Details |
|----------------|-----------------------|---|
| 28-Oct-2014 | N/A | Email from Registrar (vineet.b@net4.com) proposing remediation date. |
| 28-Oct-2014 | 15-Dec-2014 | ICANN sent follow-up compliance notice via email to smita.p@net4.com accepting Registrar's remediation date. |
| 16-Dec-2014 | 23-Dec-2014 | ICANN sent 2nd compliance notice via email to smita.p@net4.com . No response received from Registrar. |
| 18-Dec-2014 | N/A | ICANN spoke with Primary Contact at +91-120-432-3500. ICANN provided Registrar with complaint details, requested a response and provided staff's direct line for questions. |
| 5-Jan-2015 | 12-Jan-2015 | ICANN sent 3rd compliance notice via email to jasjit.s@net4.in and smita.p@net4.com . |
| 5-Jan-2015 | N/A | ICANN sent 3rd compliance notice via fax to +91-120-432-3520. Fax unsuccessful. |
| 7-Jan-2015 | N/A | ICANN called at Primary Contact at +91 120 448 4200. Registrar representative acknowledged receipt of notice and stated it would respond by deadline. |
| 12-Jan-2015 | N/A | Email from Registrar (vineet.b@net4.com) insufficient to demonstrate compliance. |
| 13-Jan-2015 | N/A | ICANN conducted compliance check to determine other areas of noncompliance. |
| 20-Jan-2015 | N/A | To date, the Registrar has not responded to ICANN with the requested information and the issue remains unresolved. |