



The Internet Corporation for Assigned Names and Numbers

19 March 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Darius Patel  
BRANDON GRAY INTERNET SERVICES INC.  
(dba "NameJuice.com") (IANA # 636)  
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Markham Ontario L3R 0B3  
Canada

Email: [dpatel@namejuice.com](mailto:dpatel@namejuice.com)  
Fax Number: +1 905 415 2682

**RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT**

Dear Mr. Patel,

Please be advised that as of 20 March 2014, BRANDON GRAY INTERNET SERVICES INC. (dba "NameJuice.com") ("Brandon Gray") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 12 February 2014 ("RAA"). This breach results from:

- Brandon Gray's failure to maintain and make available to ICANN registration records relating to dealings with the Registered Name Holder, pursuant to Sections 3.4.2 and 3.4.3 of the RAA

Please refer to the attachment for details regarding these breaches.

ICANN requests that Brandon Gray cure the breach by 9 April 2014, 15 working days from the date of this letter, by taking the following actions:

- Provide ICANN with the registration data and written communications concerning the domain name <subonline.org> for the period 19 March 2011 to present, between Brandon Gray and the Registered Name Holder, including a copy of the registration agreement entered between Brandon Gray and the Registered Name Holder of the account.

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Darius Patel  
BRANDON GRAY INTERNET SERVICES INC.  
(dba "NameJuice.com")  
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If Brandon Gray fails to timely cure this breach and provide the information requested by 9 April 2014, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Owen Smigelski at [owen.smigelski@icann.org](mailto:owen.smigelski@icann.org).

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue circular watermark.

Maguy Serad  
Vice President  
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



### ATTACHMENT

#### Failure to Maintain and Make Records Relating to Registered Name Holders Available to ICANN

Section 3.4.2 of the RAA requires Brandon Gray to maintain registration data and records relating to its dealings with Registered Name Holders and with the Registry Operator(s) for every domain name under Brandon Gray's management. Section 3.4.3 of the RAA requires Brandon Gray to make these records and data available to ICANN upon reasonable notice.

As detailed in the chronology below, since 17 February 2014 ICANN sent Brandon Gray three notices requesting registration data and records. To date, Brandon Gray has not provided these documents.

#### Chronology:

Date of Notice	Deadline for Response	Details
17-Feb-2014	24-Feb-2014	ICANN sent 1 <sup>st</sup> compliance notice via email to <a href="mailto:domaintransfers@namejuice.com">domaintransfers@namejuice.com</a> . No response received from Registrar.
25-Feb-2014	4-Mar-2014	ICANN sent 2 <sup>nd</sup> compliance notice via email to <a href="mailto:domaintransfers@namejuice.com">domaintransfers@namejuice.com</a> . No response received from Registrar.
27-Feb-2014	N/A	ICANN called Primary Contact at +1 905 415 2681. Spoke with Mr. Patel regarding resolution of outstanding transfer complaint
5-Mar-2014	12-Mar-2014	ICANN sent 3 <sup>rd</sup> compliance notice via email to transfer contact at <a href="mailto:domaintransfers@namejuice.com">domaintransfers@namejuice.com</a> and primary contact at <a href="mailto:dpatel@namejuice.com">dpatel@namejuice.com</a> .
5-Mar-2014	N/A	The 3 <sup>rd</sup> notice was faxed to +1 905 415 2682. Fax was successful.
7-Mar-2014	N/A	ICANN called Primary Contact at +1 905 415 2681. Left message for Mr. Patel with a coworker.



<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
19-Mar-2014	N/A	To date, no response received from Registrar.