



The Internet Corporation for Assigned Names and Numbers

10 December 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Hiroya Nakano  
RIDE Co., Ltd. (IANA #1507)  
Atlas Building, 3F Ichiban-cho 5, Chiyoda-ku  
Tokyo 102-0082  
Japan

Email: [dsales@ride.ne.jp](mailto:dsales@ride.ne.jp)

Fax: +81 3 3237 1073

**RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT**

Dear Mr. Nakano,

Please be advised that as of 10 December 2014, RIDE Co., Ltd. ("RIDE") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 10 May 2010 ("RAA"). This breach results from:

1. RIDE's failure to timely respond to ICANN's Contractual Compliance Audit Program ("Audit") notices, specifically:
  - a. Failure to provide documents and information, as required by Section 3.14 of the RAA; and
  - b. Failure to maintain and make available to ICANN registration data and records available upon request by ICANN, as required by Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding this breach.

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12025 Waterfront Drive, Suite 300  
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• Singapore •

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• Washington

<http://icann.org>



ICANN requests that RIDE cure all outstanding breaches by 7 January 2015, 15 working days from the date of this letter, by taking the following actions:

1. Complete the Audit Request for Information (RFI) Phase, by:
  - a. Contacting [complianceaudit@icann.org](mailto:complianceaudit@icann.org) to receive your registrar's login credentials for the ICANN Compliance Site ("Site"); and
  - b. Completing the RFI and providing all supporting documentation through the Site.

If RIDE fails to timely cure the breach and provide the information requested by 7 January 2015, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at [owen.smigelski@icann.org](mailto:owen.smigelski@icann.org).

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad".

Maguy Serad  
Vice President  
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

## ATTACHMENT

### Failure to provide documents and information for audit

Section 3.14 of the RAA requires RIDE, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by RIDE necessary to demonstrate compliance with the terms of the RAA.

As detailed in the chronology below, ICANN sent RIDE multiple notices regarding the requirements of ICANN’s Audit Program. To date, RIDE has not responded and has not contacted ICANN regarding the Audit Program. RIDE’s failure to respond to and provide the requested documents and information in response to the audit is a breach of Section 3.14 of the RAA.

### Failure to retain registered name holder and registration data and failure to make such data available for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder (“RNH”) and registration data, and to make those records available to ICANN upon reasonable notice. RIDE’s failure to provide the requested registration records and data related to the notices detailed in the chronology below is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

### Chronology:

Date of Notice	Deadline for Response	Details
6-Oct-2014	N/A	ICANN sent all Registrars and Registries a Pre-Audit Notification Letter with Dates of future Notifications. This letter was immediately published on icann.org.
20-Oct-2014	11-Nov-2014	ICANN sent 1st notice via email to <a href="mailto:dsales@ride.ne.jp">dsales@ride.ne.jp</a> . No response received from Registrar.
20-Oct-2014	N/A	ICANN sent 1st notice via fax to +81 3 3237 1073. Fax successful.
11-Nov-2014	18-Nov-2014	ICANN sent 2nd notice via email to <a href="mailto:dsales@ride.ne.jp">dsales@ride.ne.jp</a> . No response received from Registrar.

Date of Notice	Deadline for Response	Details
11-Nov-2014	N/A	ICANN called Primary Contact at +81 3 3237 1173. No answer and no ability to leave message.
11-Nov-2014	N/A	ICANN sent 2nd notice via fax to +81 3 3237 1073. Fax successful.
18-Nov-2014	24-Nov-2014	ICANN sent 3rd notice via email to <a href="mailto:dsales@ride.ne.jp">dsales@ride.ne.jp</a> . No response received from Registrar.
18-Nov-2014	N/A	ICANN sent 3rd notice via fax to +81 3 3237 1073. Fax successful.
18-Nov-2014	N/A	ICANN called Primary Contact at +81 3 3237 1173. No answer and no ability to leave message.
1-Dec-2014	N/A	ICANN called Primary Contact at +81 3 3237 1173. No answer and no ability to leave message.
10-Dec-2014	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and has not logged into the ICANN Compliance Site.