



11 January 2013

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

Adam Matuzich
Homestead Limited dba Namevault.com (IANA ID# 1428)
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Canada

E-mail: icanncontact@namevault.com
Fax Number: +1 800 886 0640

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Matuzich,

Please be advised that as of 11 January 2013, Homestead Limited dba Namevault.com (“Namevault.com”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 8 August 2008 (“RAA”). These breaches result from Namevault.com’s failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:

1. Failure to maintain records relating to Namevault.com’s dealings with Registry Operator(s) and Registered Name Holders and to make such records available to ICANN for inspection, pursuant to Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.

ICANN requests that Namevault.com cure the breaches by 1 February 2013, 15 working days from the date of this letter, by taking the following actions:

1. Complete the Audit Request for Information (RFI) Phase, by:
 - a. Contacting complianceaudit@icann.org to receive your registrar’s login credentials for the ICANN Compliance Site (“Site”); and



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- b. Completing the RFI and providing all supporting documentation through the Site.

If Namevault.com fails to timely cure the breaches and provide the information requested, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue horizontal line.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



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ATTACHMENT

Failure to Make Records Relating to Registered Name Holders Available to ICANN

Section 3.4.2 of the RAA requires Namevault.com to maintain registration data and records relating to its dealings with Registered Name Holders and with the Registry Operator(s) for every domain name under Namevault.com's management. Section 3.4.3 of the RAA requires Namevault.com to make these records and data available to ICANN upon reasonable notice.

As detailed in the chronology below, since 13 November 2012 ICANN sent Namevault.com six notices regarding the requirements of ICANN's Audit Program. To date, Namevault.com has not responded to any Audit Program communication and has not contacted ICANN regarding the Audit Program.

Chronology:

Date of Notice	Deadline for Response	Details
13 Nov 2012	N/A	ICANN sent all Registrars and Registries a Pre-Audit Notification Letter with dates of future notifications. This letter was immediately published on icann.org
26 Nov 2012	17 Dec 2012	ICANN sent 1 st Notice via email to icanncontact@namevault.com . In addition, the notice was faxed to: 800 886 0640.
4 Dec 2012	N/A	Reminder Email sent to icanncontact@namevault.com reminding registrar to login and comply with the RFI.
10 Dec 2012	N/A	ICANN sent Frequently Asked Questions to icanncontact@namevault.com , which included dates for compliance. The FAQ was published on icann.org.



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Date of Notice	Deadline for Response	Details
10 Dec 2012	N/A	ICANN published the Contractual Compliance Newsletter for November. This newsletter outlined the due dates, as well as the phases for the audit program. http://www.icann.org/en/resources/compliance/newsletter/newsletter-nov12-en.htm
17 Dec 2012	27 Dec 2012	ICANN sent 2 nd Notice via email to icanncontact@namevault.com . In addition, the notice was faxed to: 800 886 0640.
28 Dec 2012	07 Jan 2013	ICANN sent 3 rd (FINAL) Notice via email to icanncontact@namevault.com . In addition, the notice was faxed to: 800 886 0640.
03 Jan 2013	N/A	Reminder Email sent to icanncontact@namevault.com indicating there has been no login and to comply with the RFI.
Other: N/A	N/A	ICANN notes that registrar never logged on within compliance.icann.org tool.