



The Internet Corporation for Assigned Names and Numbers

11 January 2013

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

Christopher Marks
Lime Labs LLC (IANA ID# 1421)
1801 Wynkoop St. #707
Denver, CO 80202
United States

E-mail: chris@limedomains.com
Fax Number: +1 801 991 8889

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Marks,

Please be advised that as of 11 January 2013, Lime Labs LLC (“Lime Labs”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 9 October 2009 (“RAA”). These breaches result from Lime Labs’ failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:

1. Failure to provide documents and information as required by the terms of Section 3.14; and
2. Failure to maintain records relating to Lime Labs’ dealings with Registry Operator(s) and Registered Name Holders and to make such records available to ICANN for inspection, pursuant to Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.



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ICANN requests that Lime Labs cure the breaches by 1 February 2013, 15 working days from the date of this letter, by taking the following actions:

1. Complete the Audit Request for Information (RFI) Phase, by:
 - a. Contacting complianceaudit@icann.org to receive your registrar's login credentials for the ICANN Compliance Site ("Site"); and
 - b. Completing the RFI and providing all supporting documentation through the Site.

If Lime Labs fails to timely cure the breaches and provide the information requested, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad".

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



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ATTACHMENT

Failure to Provide Documents and Information for Audit and to Make Records Relating to Registered Name Holders Available to ICANN

Section 3.14 of the RAA requires Lime Labs, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by Lime Labs necessary to demonstrate compliance with the terms of this Agreement. Section 3.4.2 of the RAA requires Lime Labs to maintain registration data and records relating to its dealings with Registered Name Holders and with the Registry Operator(s) for every domain name under Lime Labs' management. Section 3.4.3 of the RAA requires Lime Labs to make these records and data available to ICANN upon reasonable notice.

As detailed in the chronology below, since 13 November 2012 ICANN sent Lime Labs six notices regarding the requirements of ICANN's Audit Program. To date, Lime Labs has completed and submitted the RFI but has not provided the supporting documentation.

Chronology:

Date of Notice	Deadline for Response	Details
13 Nov 2012	N/A	ICANN sent all Registrars and Registries a Pre-Audit Notification Letter with dates of future notifications. This letter was immediately published on icann.org
26 Nov 2012	17 Dec 2012	ICANN sent 1 st Notice via email to chris@limedomains.com . In addition, the notice was faxed to: 801 991 8889.
4 Dec 2012	N/A	Reminder Email sent to chris@limedomains.com reminding registrar to login and comply with the RFI.



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Date of Notice	Deadline for Response	Details
10 Dec 2012	N/A	ICANN sent Frequently Asked Questions to chris@limedomains.com , which included dates for compliance. The FAQ was published on icann.org .
10 Dec 2012	N/A	ICANN published the Contractual Compliance Newsletter for November. This newsletter outlined the due dates, as well as the phases for the audit program. http://www.icann.org/en/resources/compliance/newsletter/newsletter-nov12-en.htm
17 Dec 2012	27 Dec 2012	ICANN sent 2 nd Notice via email to chris@limedomains.com . In addition, the notice was faxed to: 801 991 8889.
28 Dec 2012	07 Jan 2013	ICANN sent 3 rd (FINAL) Notice via email to chris@limedomains.com . In addition, the notice was faxed to: 801 991 8889.
03 Jan 2013	N/A	Reminder Email sent to chris@limedomains.com indicating there has been no login and to comply with the RFI.
Other: 26 Nov 2012 17 Nov 2012 02 Jan 2013	N/A	Multiple emails were exchanged between ICANN staff and Chris Marks regarding registrar's accreditation status. No confirmation was received on whether registrar is currently still accredited or de-accredited.
Other: 07 Jan 2013	N/A	Emails exchanged with Chris Marks regarding login credentials. ICANN staff reset and provided new login information.



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Date of Notice	Deadline for Response	Details
Other: 07 Jan 2013	N/A	ICANN notes that 07 January 2013 was the last login date by this registrar within compliance.icann.org