

The Internet Corporation for Assigned Names and Numbers

31 March 2016

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Ivan Iliev Machev MainReg Inc. (IANA #1917) Iordan Stubel 10A, Sofia, Zip code 1700 Bulgaria

Email: <u>machev@mainreg.com</u> Fax: +359 2 860 1571

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Machev,

Please be advised that as of 31 March 2016, MainReg Inc. ("MainReg") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 19 March 2015 ("RAA"). These breaches result from:

• MainReg's failure to complete and deliver to ICANN a compliance certificate within twenty (20) days following the end of the 2015 calendar year certifying compliance with the terms and conditions of the RAA, as required by Section 3.15 of the RAA

Please refer to the attachment for details regarding these breaches.

In addition, MainReg has been deemed noncompliant in the following areas:

1. Failure to publish an email address to receive abuse reports on the home page of MainReg's website, as required by Section 3.18.1 of the RAA;



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- 2. Failure to publish on its website a description of MainReg's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA;
- 3. Failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA ("Whois Specification"); and as clarified in the Clarifications to the New gTLD Registry Agreement, Specification 4; and the 2013 Registrar Accreditation Agreement (RAA), Registration Data Directory Service (WHOIS) Specification;
- 4. Failure to publish the full name and position of all officers of the registrar on Main's website, as required by Section 3.17 of the RAA and Section 17 of the Registrar Information Specification ("RIS") of the RAA; and
- 5. Failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Additional Considerations

ICANN notes that MainReg exhibits a pattern of non-responsiveness to ICANN compliance notices. In addition, ICANN staff is often unable to contact MainReg via telephone during business hours in Bulgaria.

ICANN requests that MainReg cures these breaches by 21 April 2016, 21 days from the date of this letter, by taking the following actions:

- 1. Provide a certificate executed by the president, chief executive officer, chief financial officer or chief operating officer (or their equivalents) of MainReg certifying compliance with the terms and conditions of the RAA;
- 2. Publish an email address to receive abuse reports on the home page of MainReg's website;
- 3. Publish a description of MainReg's procedures for the receipt, handling and tracking of abuse reports on MainReg's website;
- 4. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification, and as clarified in the Clarifications to the New gTLD Registry Agreement, Specification 4; and the 2013 Registrar Accreditation Agreement (RAA), Registration Data Directory Service (WHOIS) Specification;



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- 5. Publish on MainReg's website the full name and position of all officers of MainReg;
- 6. Provide ICANN with corrective and preventative action(s), including implementation dates and milestones, to ensure that MainReg will timely respond to ICANN compliance notices; and
- 7. Pay all past due accreditation fees.

If MainReg fails to timely cure the breaches and provide the information requested by 21 April 2016, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Owen Smigelski at <u>owen.smigelski@icann.org</u>.

Sincerely,

Maguy Serad Vice President Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



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ATTACHMENT

Failure to submit to ICANN annual compliance certificate

Section 3.15 of the RAA requires registrars to complete and deliver to ICANN within twenty (20) days following the end of each calendar year, in a form specified by ICANN, a certificate executed by the president, chief executive officer, chief financial officer or chief operating officer (or their equivalents) of the registrar certifying compliance with the terms and conditions of the RAA. MainReg's failure to complete and deliver the compliance certificate for 2015 is a breach of Section 3.15 of the RAA.

Failure to publish an email address to receive reports of abuse

Section 3.18.1 of the RAA requires registrars to publish on the home page of their website an email address to receive abuse reports. MainReg's failure to publish an email address on the home page of its website to receive abuse reports is a breach of Section 3.18.1 of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their website a description of their procedures for the receipt, handling and tracking of abuse reports. MainReg's failure to publish a description of its procedures for the receipt, handling and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.

Failure to display required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses, as further clarified in Advisory: Clarifications to the Registry Agreement, and the 2013 Registrar Accreditation Agreement (RAA) regarding applicable Registration Data Directory Service (Whois) Specifications. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. MainReg's failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA.



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Failure to publish the full name and position of all officers on registrar's website

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. In addition, registrars must publish on each website through which it provides or offers registrar services, the information specified in the RIS as requiring publication.

MainReg's failure to publish the full name and position of all of its officers on its website is a breach of Section 3.17 of the RAA and Section 17 of the RIS.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. MainReg owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
4-Feb-2016	11-Feb-2016	ICANN sent 1 st inquiry via email to <u>machev@mainreg.com</u> . No response received from Registrar.
19-Feb-2016	26-Feb-2016	ICANN sent 1 st compliance notice via email to <u>machev@mainreg.com</u> . No response received from Registrar.
29-Feb-2016	7-Mar-2016	ICANN sent 2 nd compliance notice via email to <u>machev@mainreg.com</u> . No response received from Registrar.
1-Mar-2016	N/A	ICANN called Primary Contact at +359.887235552. No answer, and no ability to leave a voicemail.
8-Mar-2016	15-Mar-2016	ICANN sent 3 rd compliance notice via email to <u>machev@mainreg.com</u> . No response received from Registrar.



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8-Mar-2016	N/A	ICANN sent 3 rd compliance notice via fax to +359.28601571. Fax unsuccessful.
9-Mar-2016	N/A	ICANN called Primary Contact at +359.887235552. No answer, and no ability to leave a voicemail.
15-Mar-2016	N/A	ICANN conducted compliance check to determine other areas of compliance.
31-Mar-2016	N/A	To date, Registrar has not responded to ICANN with the requested information and documentation and issues remain unresolved.