



The Internet Corporation for Assigned Names and Numbers

8 May 2013

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

Mr. Vincent Le Roux  
Internet Solutions (Pty) Ltd. (IANA ID# 1079)  
The Campus 57 Sloane Street  
Bryanston  
Johannesburg 2021  
South Africa

E-mail: [dns-billing@is.co.za](mailto:dns-billing@is.co.za)  
Fax Number: +27 11 388 3425

**RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT**

Dear Mr. Le Roux:

Please be advised that as of 8 May 2013, Internet Solutions (Pty) Ltd. ("Internet Solutions") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 22 February 2011 ("RAA"). This breach results from:

- Failure to pay past due accreditation fees pursuant to Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach. ICANN requests that Internet Solutions cure this breach by 30 May 2013, 15 working days from the date of this letter, by taking the following action:

- Pay all past due accreditation fees in the amount of \$7,863.67 Please see the enclosed customer statement for details.

If Internet Solutions fails to timely cure this breach by 30 May 2013, ICANN may commence the RAA termination process.

Washington, DC	1101 New York Avenue, NW, Suite 930	Washington, DC 20005	USA	T +1 202 570 7240	F +1 202 789 0104
Los Angeles	12025 Waterfront Drive, Suite 300	Los Angeles, CA 90994	USA	T +1 310 823 9358	F +1 310 823 8649
Brussels	6 Rond Point Schuman, Bt. 5	B-1040 Brussels	BELGIUM	T +32 2 234 7870	F +32 2 234 7848

**One World. One Internet**



Vincent Le Roux  
Internet Solutions  
Page 2 of 5

If you have questions or require assistance, please contact Stacy Burnette at [stacy.burnette@icann.org](mailto:stacy.burnette@icann.org).

Sincerely,

A handwritten signature in blue ink, appearing to read "Maguy Serad".

Maguy Serad  
Vice President  
Contractual Compliance

c: John O. Jeffrey, General Counsel and Secretary

Enclosure: Customer Statement



## ATTACHMENT

### 1. Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Internet Solutions currently owes ICANN \$7,863.67 in past due accreditation fees.

Internet Solutions failed to comply with its obligation to timely pay accreditation fees and this failure constitutes a breach of Section 3.9 of the RAA.

### Chronology

Date of Notice	Deadline for Response	Details
14-Nov-12 10-Jan-13 13-Feb-13	Within 30 days	ICANN sent detailed customer statements to Internet Solutions regarding past due accreditation fees.
25-Feb-13	4-Mar-13	ICANN sent 1st Notice via e-mail to <a href="mailto:dns-billing@is.co.za">dns-billing@is.co.za</a> (Primary and Billing Contact). Registrar did not respond.
7-Mar-13	14-Mar-13	ICANN sent 2 <sup>nd</sup> Notice via e-mail to <a href="mailto:dns-billing@is.co.za">dns-billing@is.co.za</a> (Primary and Billing Contact) Registrar did not respond.



Date of Notice	Deadline for Response	Details
18-Mar-13	25-Mar-13	ICANN sent 3 <sup>rd</sup> Notice via e-mail to <a href="mailto:dns-billing@is.co.za">dns-billing@is.co.za</a> (Primary and Billing Contact) and attempted to send it via fax at +27 11 388 3425, receiving from the latter a “transmission interrupted” message. Registrar did not respond.
26-Mar-13	N/A	ICANN attempted contacting the registrar at +27 11 575 4038 (Primary Contact) and +27 11 575 1000 (Billing and Public Contact). Registrar did not respond and there was no option to leave a message.
4-Apr-13	N/A	ICANN attempted contacting the registrar at +27 11 575 4038. Registrar did not respond and there was no option to leave a message. ICANN contacted the registrar at +27 11 575 1000 (Billing and Public Contact). A Service Desk Agent could not transfer the call to the Primary Contact because his line was busy. ICANN left a detailed message. Registrar did not respond.
18-Apr-13	N/A	ICANN attempted contacting the registrar at +27 11 575 4038. Registrar did not respond and there was no option to leave a message. ICANN contacted the registrar at +27 11 575 1000 (Billing and Public Contact). The Service Desk Agent, Mr. Vusi Moyo, requested the notices to be re-sent.



Vincent Le Roux  
Internet Solutions  
Page 5 of 5

Date of Notice	Deadline for Response	Details
18-Apr-13	26-Apr-13	<p>ICANN sent a follow-up communication including copies of the 1<sup>st</sup>, 2<sup>nd</sup> and 3rd Notices to <a href="mailto:dns-billing@is.co.za">dns-billing@is.co.za</a> (Primary Contact and Billing Contact) and to <a href="mailto:vusi.moyo@is.co.za">vusi.moyo@is.co.za</a>.</p> <p>Mr. Vusi Moyo, acknowledged receipt of the 3 Notices and informed that they had been re-forwarded to the appropriate department. Registrar was requested to reply no later than 26 April 2013. Registrar did not respond.</p>