5 December 2013

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Kalra,

Please be advised that as of 5 December 2013, Jetpack Domains, Inc. (“Jetpack”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 18 January 2011 (“RAA”). These breaches result from:

1. Jetpack’s failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:
   a. Failure to provide documents and information as required by the terms of Section 3.14; and
   b. Failure to maintain records relating to Jetpack’s dealings with Registry Operator(s) and Registered Name Holders and to make such records available to ICANN for inspection, pursuant to Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.
ICANN requests that Jetpack cure the breaches by 2 January 2014, 15 working days from the date of this letter, by taking the following actions:

1. Complete the Audit Request for Information (RFI) Phase, by:
   a. Contacting complianceaudit@icann.org to receive your registrar’s login credentials for the ICANN Compliance Site ("Site"); and
   b. Completing the RFI and providing all supporting documentation through the Site.

If Jetpack fails to timely cure the breaches and provide the information requested, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary
Failure to Provide Documents and Information for Audit and to Make Records Relating to Registered Name Holders Available to ICANN

Section 3.14 of the RAA requires Jetpack, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by Jetpack necessary to demonstrate compliance with the terms of this Agreement. Section 3.4.2 of the RAA requires Jetpack to maintain registration data and records relating to its dealings with Registered Name Holders and with the Registry Operator(s) for every domain name under Jetpack’s management. Section 3.4.3 of the RAA requires Jetpack to make these records and data available to ICANN upon reasonable notice.

As detailed in the chronology below, since 1 October 2013 ICANN sent Jetpack three notices regarding the requirements of ICANN’s Audit Program. To date, Jetpack has logged into the Site, but has not completed and submitted the RFI and has not provided the supporting documentation.

**Chronology:**

<table>
<thead>
<tr>
<th>Date of Notice</th>
<th>Deadline for Response</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Oct 2013</td>
<td>N/A</td>
<td>ICANN sent all Registrars and Registries a Pre-Audit Notification Letter with Dates of future Notifications. This letter was immediately published on icann.org.</td>
</tr>
<tr>
<td>14 Oct 2013</td>
<td>4 Nov 2013</td>
<td>ICANN sent 1st Notice via email to <a href="mailto:paul@california101.com">paul@california101.com</a>. In addition, the notice was faxed to: +1 866 611 1767.</td>
</tr>
<tr>
<td>14 Oct 2013</td>
<td>N/A</td>
<td>ICANN received an email from Registrar indicating that the Primary Contact of Registrar was traveling with limited Internet access. Secondary Contact requested copy of 1st Notice and login information.</td>
</tr>
<tr>
<td>15 Oct 2013</td>
<td>N/A</td>
<td>ICANN forwarded 1st Notice with login instructions to <a href="mailto:frank@domaincocoon.com">frank@domaincocoon.com</a>.</td>
</tr>
</tbody>
</table>
ICANN received an email from Registrar stating it is currently reviewing the 1st Notice. ICANN sent email to Registrar clarifying dates of Pre-Audit Notification and 1st Notice. Registrar confirmed receipt of email.

ICANN sent 2nd Notice via email to paul@california101.com. In addition, the notice was faxed to: +1 866 611 1767. No response received.

ICANN sent 3rd (FINAL) Notice via email to paul@california101.com. In addition, the notice was faxed to: +1 866 611 1767.

Registrar sent email to ICANN with one document and stated that Registrar will follow up with the other items as they become available.

ICANN sent email to Registrar indicating only one document was received, and that the remaining documentation should be emailed directly to ICANN to avoid escalation and breach.

Registrar responded indicating Registrar will have further information later that day.

Registrar emailed ICANN some audit documentation. ICANN responded via email that the documentation was insufficient. Registrar responded that it will try to locate the requested data and remaining audit documentation.

To date, Registrar has not provided the requested documentation.