



The Internet Corporation for Assigned Names and Numbers

4 December 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Ian Dukes
WebZero, Inc. (IANA #960)
109 East 17th Street, #25
Cheyenne WY 82001
United States

Email: registrar@webzero.com
Fax: +1 213-221-3299

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Dukes,

Please be advised that as of 4 December 2014, WebZero, Inc. (“WebZero”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 27 July 2010 (“RAA”). These breaches result from:

1. WebZero’s failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:
 - a. Failure to provide documents and information, as required by Section 3.14 of the RAA; and
 - b. Failure to maintain and make available to ICANN registration data and records available upon request by ICANN, as required by Sections 3.4.2 and 3.4.3 of the RAA;
2. WebZero’s failure to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by WebZero for each top-level domain (“TLD”) in which it is accredited, pursuant to Section 3.3.1 of the RAA; and

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3. WebZero's failure to timely pay past due accreditation fees in the amount of \$1,000.00, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding these breaches.

ICANN requests that WebZero cure all outstanding breaches by 26 December 2014, 15 working days from the date of this letter, by taking the following actions:

1. Complete the Audit Request for Information (RFI) Phase, by:
 - a. Contacting complianceaudit@icann.org to receive your registrar's login credentials for the ICANN Compliance Site ("Site"); and
 - b. Completing the RFI and providing all supporting documentation through the Site;
2. Provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by WebZero for each TLD in which it is accredited; and
3. Pay all past due and currently due accreditation fees of \$1,308.30.

If WebZero fails to timely cure the breaches and provide the information requested by 26 December 2014, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maguy Serad", is written in a cursive style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to provide documents and information for audit

Section 3.14 of the RAA requires WebZero, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by WebZero necessary to demonstrate compliance with the terms of the RAA.

As detailed in the chronology below, ICANN sent WebZero multiple notices regarding the requirements of ICANN's Audit Program. To date, WebZero has not responded and has not contacted ICANN regarding the Audit Program. WebZero's failure to respond to and provide the requested documents and information in response to the audit is a breach of Section 3.14 of the RAA.

Failure to retain registered name holder and registration data and failure to make such data available for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder and registration data, and to make those records available to ICANN upon reasonable notice. WebZero's failure to provide the requested registration records and data related to the notices detailed in the chronology below is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to provide an interactive webpage and a port 43 Whois service

Section 3.3.1 of the RAA requires registrars to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by the registrar. WebZero's failure to provide an interactive webpage and port 43 Whois service is a breach of Section 3.3.1 of the RAA.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. WebZero owes ICANN \$1,000.00 in past due accreditation fees, in breach of Section 3.9 of the RAA. WebZero additionally owes \$308.30 in currently due accreditation fees, due 10 December 2014.

Chronology:

Date of Notice	Deadline for Response	Details
6-Oct-2014	N/A	ICANN sent all Registrars and Registries a Pre-Audit Notification Letter with Dates of future Notifications. This letter was immediately published on icann.org.
20-Oct-2014	11-Nov-2014	ICANN sent 1st notice via email to registrar@webzero.com . No response received from Registrar.
20-Oct-2014	N/A	ICANN sent 1st notice via fax to +1 213-221-3299. Fax successful.
11-Nov-2014	18-Nov-2014	ICANN sent 2nd notice via email to registrar@webzero.com . No response received from Registrar.
11-Nov-2014	N/A	ICANN sent 2nd notice via fax to +1 213-221-3299. Fax successful.
11-Nov-2014	N/A	ICANN called Primary Contact at +1 213-221-3200 and left message with instructions to contact ICANN. No response received from Registrar.
18-Nov-2014	24-Nov-2014	ICANN sent 3rd notice via email to registrar@webzero.com . No response received from Registrar.
18-Nov-2014	N/A	ICANN sent 3rd notice via fax to +1 213-221-3299. Fax successful.
18-Nov-2014	N/A	ICANN called Primary Contact at +1 213-221-3200 and left message with instructions to contact ICANN. No response received from Registrar.



Date of Notice	Deadline for Response	Details
19-Nov-2014	N/A	ICANN called Primary Contact at +1 213-221-3200 and left message with instructions to contact ICANN. No response received from Registrar.
20-Nov-2014	N/A	ICANN called Primary Contact at +1 213-221-3200 and left message with instructions to contact ICANN. No response received from Registrar.
2-Dec-2014	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
4-Dec-2014	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and has not logged into the ICANN Compliance Site.