



The Internet Corporation for Assigned Names and Numbers

17 March 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

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RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Xu Boice,

Please be advised that as of 17 March 2015, Shanghai Oweb Network Co., Ltd (“Shanghai Oweb”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 20 June 2014 (“RAA”). This breach results from:

1. Shanghai Oweb’s failure to timely pay past due accreditation fees in the amount of \$2,613.07, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Shanghai Oweb has been deemed noncompliant in the following areas:

1. Failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA (“Whois Specification”);
2. Failure to clearly display a link to ICANN’s Registrant Educational Information webpage, as required by Section 3.16 of the RAA;

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3. Failure to publish the full names and positions of all officers of the registrar on Shanghai Oweb's website, as required by Section 3.17 and Section 17 of the Registrar Information Specification ("RIS") of the RAA;
4. Failure to publish an email address to receive abuse reports on the home page of Shanghai Oweb's website, as required by Section 3.18.1 of the RAA;
5. Failure to publish a description of Shanghai Oweb's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA;
6. Failure to publish on Shanghai Oweb's website and/or provide a link to the Registrants' Benefits and Responsibilities Specification, as required by Section 3.7.10 of the RAA;
7. Failure to provide a policy consistent with the requirements of Section 2.1 of the Expired Registration Recovery Policy ("ERRP") to send expiration reminder notices approximately one month and one week prior to expiration and within 5 days after expiration;
8. Failure to clearly display on Shanghai Oweb's website, and include a link in its registration agreement, to its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of ERRP; and
9. Failure to display the correct ICANN logo on Shanghai Oweb's website, as required by the Logo License Specification of the RAA.

ICANN requests that Shanghai Oweb cure these breaches by 7 April 2015, 21 calendar days from the date of this letter, by taking the following actions:

1. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification;
2. Clearly display a link to ICANN's registrant rights and responsibilities webpage on Shanghai Oweb's website;
3. Publish on Shanghai Oweb's website the full names and positions of all officers of Shanghai Oweb;
4. Publish an email address to receive abuse reports on the home page of Shanghai Oweb's website;



5. Publish a description of Shanghai Oweb's procedures for the receipt, handling and tracking of abuse reports on Shanghai Oweb's website;
6. Clearly display a link to and/or publish the Registrants' Benefits and Responsibilities Specification on Shanghai Oweb's website;
7. Provide ICANN with a remediation plan, including dates and milestones, to ensure that Shanghai Oweb will send expiration reminder notices to the RNHs of domain names that it sponsors at the intervals required by the ERRP;
8. Clearly display a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on Shanghai Oweb's website and provide a link to the renewal fees, post-expiration renewal fees (if different) and redemption/restore fees in Shanghai Oweb's registration agreement;
9. Display the correct ICANN logo on Shanghai Oweb's website in accordance with the Logo License Specification of the RAA; and
10. Pay all past due accreditation fees of \$2,613.07.

If Shanghai Oweb fails to timely cure the breaches and provide the information requested by 7 April 2015, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maguy Serad".

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to use required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Shanghai Oweb's failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA.

Failure to display a link to ICANN's Registrant Education Information Webpage

Section 3.16 of the RAA requires registrars to clearly display a link on its website to ICANN's Registrant Educational Information webpage. Shanghai Oweb's failure to provide a link to ICANN's Registrant Educational Information webpage on its website is a breach of Section 3.16 of the RAA.

Failure to publish the full name and position of all officers on registrar's website

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. Shanghai Oweb's failure to publish the full names and positions of all of its officers on its website is a breach of Section 3.17 of the RAA and the RIS.

Failure to publish an email address to receive reports of abuse

Section 3.18.1 of the RAA requires registrars to publish on the home page of their websites an email address to receive abuse reports. Shanghai Oweb's failure to publish an email address on the home page of its website to receive abuse reports is a breach of Section 3.18 of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their websites a description of their procedures for the receipt, handling and tracking of abuse reports. Shanghai Oweb's failure to publish a description of its procedures for the receipt, handling and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.

Failure to display a link and/or publish the Registrants' Benefits and Responsibilities Specification

Section 3.7.10 of the RAA requires registrar to publish on its website and/or provide a link to the Registrants' Benefits and Responsibilities Specification of the 2013 RAA. Shanghai Oweb's failure to



publish on its website and/or display a link to the Registrants' Benefits and Responsibilities Specification is a breach of Section 3.7.10 of the RAA.

Failure to send expiration reminder notices at required intervals

Section 2.1 of the ERRP requires registrars to notify the RNH of the expiration of a domain name at specific intervals. Pre-expiration reminder notices must be sent approximately one month prior to expiration and approximately one week prior to expiration. If a registration is not renewed by the RNH or deleted by the registrar, registrars must also send a post-expiration reminder notice within five days after expiration of the registration. Shanghai Oweb's website posts a policy that does not comply with Section 2.1 of the ERRP and the failure to send expiration reminder notices at the required intervals is a breach of Section 2.1 of the ERRP.

Failure to clearly display a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on registrar's website

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to RNHs and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreements. Shanghai Oweb's failure to provide a link or clearly display these fees is a breach of Section 4.1 of the ERRP.

Failure to display correct ICANN-Accredited Registrar logo

The Logo License Specification of the RAA requires registrars, if displaying the ICANN-Accredited Registrar logo, to use the logo displayed in the specification. Shanghai Oweb's use of a modified version of the ICANN-Accredited Registrar logo is a breach of the Logo License Specification of the RAA.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Shanghai owes ICANN \$2,613.07 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
6-Oct-2014 18-Nov-2014 8-Jan-2015	N/A	ICANN sent detailed customer statements to Shanghai Oweb Network Co., Ltd. regarding past due accreditation fees.
2-Feb-2015	9-Feb-2015	ICANN sent 1st compliance notice via email to cmh@oweb.cn . No response received from Registrar.
10-Feb-2015	17-Feb-2015	ICANN sent 2nd compliance notice via email to cmh@oweb.cn . No response received from Registrar.
16-Feb-2015	N/A	ICANN called Primary Contact at [MOBILE REDACTED]. No answer, no ability to leave message.
24-Feb-2015	3-Mar-2015	ICANN sent 3rd compliance notice via email to boice@oweb.cn and cmh@oweb.cn . No response received from Registrar.
24-Feb-2015	N/A	ICANN faxed 3rd compliance notice to +86 21 6045 7806 Fax was unsuccessful.
2-Mar-2015	N/A	ICANN called Primary Contact at [MOBILE REDACTED]. No answer no ability to leave message. ICANN called Transfer Contact at [MOBILE REDACTED] and spoke with Company Representative and left message for Primary Contact.
5-Mar-2015	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
17-Mar-2015	N/A	To date, no response received from Registrar and the issue remains unresolved.