



11 January 2013

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

Jay Ahn
Korea Electronic Certification Authority, Inc. (Crosscert, Inc.) (IANA ID# 1509)
7F Harim Bldg 1674-4 SeochoDong, SeochoGu
Seoul 137-725
South Korea

E-mail: jayahn@crosscert.com
Fax Number: +82 2 3019 5656

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Jay Ahn,

Please be advised that as of 11 January 2013, Korea Electronic Certification Authority, Inc. (Crosscert, Inc.) (“Crosscert”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 3 June 2010 (“RAA”). These breaches result from Crosscert’s failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:

1. Failure to provide documents and information as required by the terms of Section 3.14; and
2. Failure to maintain records relating to Crosscert’s dealings with Registry Operator(s) and Registered Name Holders and to make such records available to ICANN for inspection, pursuant to Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.



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ICANN requests that Crosscert cure the breaches by 1 February 2013, 15 working days from the date of this letter, by taking the following actions:

1. Complete the Audit Request for Information (RFI) Phase, by:
 - a. Contacting complianceaudit@icann.org to receive your registrar's login credentials for the ICANN Compliance Site ("Site"); and
 - b. Completing the RFI and providing all supporting documentation through the Site.

If Crosscert fails to timely cure the breaches and provide the information requested, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue circular watermark.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



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ATTACHMENT

Failure to Provide Documents and Information for Audit and to Make Records Relating to Registered Name Holders Available to ICANN

Section 3.14 of the RAA requires Crosscert, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by Crosscert necessary to demonstrate compliance with the terms of this Agreement. Section 3.4.2 of the RAA requires Crosscert to maintain registration data and records relating to its dealings with Registered Name Holders and with the Registry Operator(s) for every domain name under Crosscert's management. Section 3.4.3 of the RAA requires Crosscert to make these records and data available to ICANN upon reasonable notice.

As detailed in the chronology below, since 13 November 2012 ICANN sent Crosscert six notices regarding the requirements of ICANN's Audit Program. To date, Crosscert has completed and submitted the RFI but has not provided the supporting documentation.

Chronology:

Date of Notice	Deadline for Response	Details
13 Nov 2012	N/A	ICANN sent all Registrars and Registries a Pre-Audit Notification Letter with dates of future notifications. This letter was immediately published on icann.org
26 Nov 2012	17 Dec 2012	ICANN sent 1 st Notice via email to jayahn@crosscert.com . In addition, the notice was faxed to: 82 2 3019 5656.
4 Dec 2012	N/A	Reminder Email sent to jayahn@crosscert.com reminding registrar to login and comply with the RFI.



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Date of Notice	Deadline for Response	Details
10 Dec 2012	N/A	ICANN sent Frequently Asked Questions to jayahn@crosscert.com , which included dates for compliance. The FAQ was published on icann.org.
10 Dec 2012	N/A	ICANN published the Contractual Compliance Newsletter for November. This newsletter outlined the due dates, as well as the phases for the audit program. http://www.icann.org/en/resources/compliance/newsletter/newsletter-nov12-en.htm
17 Dec 2012	27 Dec 2012	ICANN sent 2 nd Notice via email to jayahn@crosscert.com . In addition, the notice was faxed to: 82 2 3019 5656.
28 Dec 2012	07 Jan 2013	ICANN sent 3 rd (FINAL) Notice via email to jayahn@crosscert.com . In addition, the notice was faxed to: 82 2 3019 5656.
Other: 11 Dec 2012	N/A	Email was exchanged between Jason Kim (jskim@crosscert.com) and ICANN staff to clarify some RFI request items.
Other: 31 Dec 2012	N/A	ICANN staff received email from Jay Ahn indicating their delay in submission due to the holidays. ICANN staff provided the due dates.
Other: 01 Jan 2013	N/A	Email was exchanged between Ann (aibanez@crosscert.com) and ICANN staff regarding the format of the required logs requested per the RFI.
Other: 02 Jan 2013	N/A	ICANN notes that 02 January 2013 was the last login date by registrar within compliance.icann.org