



The Internet Corporation for Assigned Names and Numbers

15 January 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Karun Jain
Visesh Infotecnics Ltd. d/b/a Signdomains.com (IANA #249)
508, Arunachal Building 19 Barakhamba Road, Cannaugt Place
New Delhi 110 001
India

Email: kjain@viseshinfo.com
Fax: +91 11 4761 3399

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Jain

Please be advised that as of 15 January 2015, Visesh Infotecnics Ltd. d/b/a Signdomains.com (“Visesh Infotecnics”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 19 July 2010 (“RAA”). This breach results from:

1. Visesh Infotecnics’ failure to timely pay past due accreditation fees in the amount of \$3,518.93, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Visesh Infotecnics has been deemed noncompliant in the following areas:

1. Failure to clearly display on Visesh Infotecnics’ website, and include a link in its registration agreement to, its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy (“ERRP”); and
2. Failure to display the correct ICANN logo on Visesh Infotecnics’ website, as required by the Logo License Appendix of the RAA.

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ICANN requests that Visesh Infotecncs cure the breaches by 6 February 2015, 15 business days from the date of this letter, by taking the following actions:

1. Pay all past due accreditation fees of \$3,518.93;
2. Clearly display a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on Visesh Infotecncs' website and provide a link to the renewal fees, post-expiration renewal fees (if different) and redemption/restore fees in Visesh Infotecncs' registration agreement; and
3. Display the correct ICANN logo on Visesh Infotecncs' website in accordance with the Logo License Appendix of the RAA.

If Visesh Infotecncs fails to timely cure the breaches and provide the information requested by 6 February 2015, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad".

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Visesh Infotecnics owes ICANN \$3,518.93 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Failure to clearly display a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on registrar's website

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to Registered Name Holders ("RNHs") and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreements. Visesh Infotecnics' failure to provide a link or clearly display these fees is a breach of Section 4.1 of the ERRP.

Failure to display correct ICANN-Accredited Registrar logo

The Logo License Appendix of the RAA requires registrars, if displaying the ICANN-Accredited Registrar logo, to use the logo displayed in the appendix. Visesh Infotecnics' use of a modified version of the ICANN-Accredited Registrar logo is a breach of the Logo License Appendix of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
18-Aug-2014 30-Oct-2014 18-Nov-2014	N/A	ICANN sent detailed customer statements Visesh Infotecnics Ltd. d/b/a Signdomains.com regarding past due accreditation fees.
30-Oct-2014	6-Nov-2014	ICANN sent 1st compliance notice via email ssharma@viseshinfo.com . No response received from Registrar.
7-Nov-2014	14-Nov-2014	ICANN sent 2nd compliance notice via email to ssharma@viseshinfo.com and hgupta@viseshinfo.com . No response received from Registrar.



19-Nov-2014	N/A	ICANN called Primary Contact at +91 11 4761 3300. Number not in service. ICANN called primary mobile at [MOBILE REDACTED]. No answer and no ability to leave a message.
19-Nov-2014	26-Nov-2014	ICANN sent 3rd compliance notice via email to ssharma@viseshinfo.com , kjain@viseshinfo.com and hgupta@viseshinfo.com . No response received from Registrar.
19-Nov-2014	N/A	ICANN sent 3rd compliance notice via fax to +91 11 4761 3399. Fax was unsuccessful.
26-Nov-2014	N/A	ICANN called Primary Contact at +91 11 4761 3300 and primary contact mobile at [MOBILE REDACTED]. Both numbers were not in service.
29-Dec-2014	N/A	Registrar made partial payment; insufficient to demonstrate compliance.
12-Jan-2015	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
15-Jan-2015	N/A	To date, the Registrar has failed to pay all past due fees.