

26 December 2023

RE: Complaint of violations of ICANN Expected Standards of Behavior

Mahmoud Lattouf
Executive Director
Talal Abu Ghazaleh Intellectual Property “AGIP” S.A.L, aka TAG-Domains
26 Prince Shaker Bin Zaid Street, Shmeisani, Amman, Jordan

Dear Mahmoud Lattouf,

We write to inform you of a serious complaint ICANN has received related to your organization and apprise you of ICANN’s next steps.

On 3 November 2023, ICANN received a [letter](#) from a community member forwarding a [link](#) to an interview on a television show on NBN TV (Lebanon) with the founder and chairman of the Jordan-based organization, Talal Abu-Ghazaleh Organization (TAG-Org). The community member reported that Mr. Talal Abu Ghazaleh made statements that “advocate Antisemitic principles or openly call[ing] for the eradication of Israel and the extermination of Jewish people around the world.”

The ICANN Board and ICANN organization have evaluated the information from the complainant, reviewed the published video, and concluded that the reported speech constitutes a clear violation of the [ICANN Expected Standards of Behavior](#). It is a great disappointment to see such hateful speech from the leader of an organization that has long been an active participant within ICANN. Given that TAG-Org is an engaged member of the ICANN community, including holding a significant stake in TAG-Domains, this must be addressed. There is a serious concern that, if left unaddressed, this behavior will persist in continued violations of the Expected Standards of Behavior and potentially escalate to offensive language that violates the [ICANN Community Anti-Harassment Policy](#). Accordingly, ICANN is referring this matter to the ICANN Office of the Ombuds pursuant to Article 5 of the ICANN Bylaws.

In addition to the proposed action by the complainant about ICANN’s L-Root instance relationship with your related organization, ICANN notes that TAG-Domain’s Registrar Accreditation Agreement with ICANN (RAA) is set to expire and present for renewal on 16 January 2024. ICANN org believes that it is appropriate to await the outcome of the Ombuds investigation before entering into a full renewed term of an RAA. Therefore, ICANN org will provide a three-month extension of TAG-Domain’s current RAA, as opposed to renewing the

RAA on 16 January, to allow for the conclusion of the Ombuds investigation. My team will provide you more details on this extension in the coming days.

Sincerely,



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ICANN Interim President and CEO