

## The Internet Corporation for Assigned Names and Numbers

22 June 2012

Dr. Abdulaziz H. Al-Zoman Associate Professor Director of SaudiNIC Communication and Information Technology Commission (CITC) Kingdom of Saudi Arabia

Dear Dr. Al-Zoman,

Thank you for informing ICANN of the problem with the display of applied for Arabic domain names during our 13 June event in London. We learned during the event that the incorrect display had been auto-generated as part of the production of the randomized graphic display of all 1930 applied for names.

It is impossible to change what happened, much as we would wish to do so. But we have corrected the errors and updated the video. The corrected version will be posted shortly on our website at http://newgtlds.icann.org/en/announcements-and-media/video/strings-reveal-13jun12-en. We will also post a message of regret there.

The number of new gTLD applications submitted from the Arab Community is a positive indicator of the Internet's future. We would welcome increased Arab participation in ICANN as well.

I am deeply sorry for our error and for any offense it may have caused, and offer our sincere apologies to you personally and to the Arabic-speaking community.

Sincerely,

Barbara Ann Clay

Vice President for Communications