



The Internet Corporation for Assigned Names and Numbers

TRANSMITTED VIA FACSIMILE, ELECTRONIC MAIL AND COURIER

9 April 2012

Mr. De Jing Kong
eName Technology Co., Ltd. (IANA ID# 1331)
2F - A2, C Zone, Huaxun Building Xiamen Software Park Phase I
Xiamen Fujian 361005
China
Phone Number: +86 59 2266 9759-818
E-mail: www.@ename.com

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Kong:

Please be advised that as 9 April 2012, eName Technology Co., Ltd. (“eName Technology”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 22 July 2010 (“RAA”). The breaches result from:

1. eName Technology’s failure to make available to ICANN copies of any written communications between eName Technology and the Registered Name Holder and other transaction data concerning the domain name <1111.com>, pursuant to Section 3.4.3 of the RAA; and
2. eName Technology’s failure to provide to ICANN evidence relied on for the transfer during and after the inter-registrar domain name transaction(s) pertaining to <1111.com> , including a copy of the Standardized Form of Authorization (“FOA”), as required by Paragraph 4 of the Inter-Registrar Transfer Policy (“IRTP”).

In addition, eName Technology is deemed non-compliant in the following areas:

1. Not complying with Section 5.11 of the RAA by giving ICANN written notice within 30 days of any change to its contact information, as evidenced in eName Technology’s failure to respond to any of ICANN’s correspondence concerning

Brussels	6 Rond Point Schuman, Bt. 5	B-1040 Brussels	BELGIUM	T +32 2 234 7870	F +32 2 234 7848
Sydney	Level 2, 48 Hunter Street	Sydney NSW 2000	AUSTRALIA	T +61 2 8236 7900	F +61 2 8236 7913
Washington, DC	1875 I Street, NW, 5th Floor	Washington, DC 20006	USA	T +1 202 429 2704	F +1 202 429 2714
Marina del Rey	4676 Admiralty Way, Suite 330	Marina del Rey, CA 90292	USA	T +1 310 823 9358	F +1 310 823 8649

<http://icann.org>



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contract breaches that were sent to eName Technology's primary contact email address at www@ename.com (as currently shown in ICANN's Registrar Application and Data Access Resource ("RADAR") in the past few months; and

2. Not clearly displaying on its website details of its deletion and auto-renewal policies and any fee charged for the recovery of a domain name during the Redemption Grace Period, as required by Sections 3.7.5.5 and 3.7.5.6 of the RAA.

Please refer to the attachment below for details regarding the breaches. We request that eName Technology cure the breaches and the above non-compliance issues within 15 working days from the date of this letter by taking the following actions:

1. Provide copies of all written communications between eName Technology and the Registered Name Holder, including a copy of the registration agreement entered between eName Technology and the Registered Name Holder; and records of the account of the Registered Name Holder with eName Technology for the domain name <1111.com>, including transaction data, pursuant to Section 3.4.3;
2. Provide evidence relied on by eName Technology (Gaining Registrar), including a copy of the FOA, during and after the transfer of the domain name <1111.com>, pursuant to Paragraph 4 of the IRTP;
3. Update eName Technology's contact information in RADAR at <https://radar.icann.org>, as necessary. And for primary contact changes, download and complete the primary contact update form <http://www.icann.org/en/registrars/primary-contact-update-form-en.pdf> and fax it to ICANN at +1-310-823-8649; and
4. Clearly display the deletion and auto-renewal policies and any fee charged for the recovery of a domain name during the Redemption Grace Period on eName Technology's website.

If eName Technology fails to timely cure these breaches, ICANN may commence the termination process.



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If you have questions or require assistance, please contact me at stacy.burnette@icann.org.

Sincerely,

A handwritten signature in dark blue ink, reading "Stacy Burnette". The signature is written in a cursive style with a large, looping initial "S".

Stacy Burnette
Director,
Contractual Compliance



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ATTACHMENT

Failure to Make Registered Name Holder's Data Available to ICANN

Section 3.4.3 of the RAA requires eName Technology to maintain the Registered Name Holders registration data and make those records available for inspection and copying upon reasonable notice by ICANN.

On 28 February 2012, ICANN received a complaint concerning an alleged domain hijacking and violation of the IRTP concerning the domain name <1111.com>.

ICANN sent notices to eName Technology on 28 February 2012, 7 March 2012, 15 March 2012, 28 March 2012 and 5 April 2012. ICANN requested that eName Technology provide any written communications between eName Technology and the Registered Name Holder (or its authorized agent), such as copies of the FOA and other transaction data pertaining to the transfer of the domain name <1111.com>.

As of the date of this letter, eName Technology has not contacted ICANN in response to these requests and it has not complied with the requests. eName Technology's repeated failure to provide the requested data and records to ICANN constitutes a breach of Section 3.4.3 of the RAA.

Failure to Provide Evidence Relied on for the Transfer During and After Inter-registrar Domain Name Transactions

Paragraph 4 of the IRTP requires eName Technology (Gaining Registrar) to provide the evidence relied on for the transfer during and after inter-registrar domain name transaction(s). Such information must be provided when requested by ICANN within five (5) days of the request. On multiple occasions, ICANN requested a copy of the FOA that eName Technology (Gaining Registrar) received and used to authenticate the transfer request by the Registered Name Holder or the Administrative Contact for the domain name <1111.com>.

ICANN requested that eName Technology provide the evidence relied on for the transfer concerning the domain name <1111.com> on 28 February 2012, 7 March 2012, 15 March 2012, 28 March 2012 and 5 April 2012.



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As of the date of this letter, eName Technology has not contacted ICANN in response to these requests and it has not complied with the requests. eName Technology's failure to provide such evidence within five (5) days of ICANN's requests constitutes a breach pursuant to Paragraph 4 of the ("IRTP").

Below is a chronology of our correspondence and other attempts to contact eName Technology to date:

- 28 Feb 2012 Compliance staff sent the first notice to primary contact of registrar, De Jing Kong, at www.@ename.com pertaining to the transfer of an alleged hijacked domain name and fraudulent transfer. No response received.
- 7 Mar 2012 Compliance staff sent second notice to Mr. Kong at www.@ename.com and called registrar at +86 59 2266 9759-818. Registrar did not respond and the telephone call was answered by a recorded message with no option of leaving a voice message.
- 15 Mar 2012 Compliance staff sent third notice to www.@ename.com and called registrar again at +86 59 2266 9759-818. Registrar did not respond and phone call to registrar was answered by a recorded message with no option of leaving a voice message. ICANN did not try contacting the registrar via fax at +86 59 2266 9760, the number was found to be non-operative during an attempt on 15 March 2012 related to 2011 WDRP audit.
- 28 Mar 2012 Compliance staff sent a notice to registrar representative, Sharon at Sharon@ename.com and the primary contact email address www.@ename.com asking to update primary contact details if necessary by 5 April 2012.
- Compliance staff spoke to Sharon via the primary contact's mobile phone at (REDACTED). Sharon provided an alternate email address service@ename.com to be used for resolving consumer complaints.
- Compliance staff sent a follow-up notice to Mia Yang at service@ename.com expressing concern that ICANN



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correspondence sent to the primary contact email www@ename.com was not being received. All registrar representatives were asked to update the primary contact email address in RADAR. Registrar did not provide a completed primary contact update form by 5 April 2012.

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Compliance staff resent the third notice via fax at 86 59 2266 9760, but received a transmission error report.