



7 August 2012

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

Mr. Karun Jain
Visesh Infotecnics Ltd. d/b/a Signdomains.com (IANA ID# 249)
Level 3, Block A2,
508, Arunachal Building 19 Barakhamba Road, Cannaugt Place
New Delhi 110 001
India

E-mail: kjain@viseshinfo.com
Fax Number: +91 11 4761 3399

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Jain:

Please be advised that as of 7 August 2012, Visesh Infotecnics Ltd. d/b/a Signdomains.com (“Visesh Infotecnics”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 17 July 2010 (“RAA”). These breaches result from:

1. Failure to provide the AuthInfo code within 5 calendar days to the Registered Name Holder of the domain name <armgate.com> pursuant to Section 5 of the Inter Registrar Transfer Policy (“IRTP”);
2. Failure to make available to ICANN copies of any written communications between Visesh Infotecnics and the Registered Name Holder concerning the domain name <armgate.com>, pursuant to Section 3.4.3 of the RAA; and
3. Failure to timely pay accreditation fees pursuant to Section 3.9 of the RAA.

Please refer to the attachment and chronology below for details regarding these breaches. ICANN requests that Visesh Infotecnics cure the breaches by 28 August 2012, 15 working days from the date of this letter, by taking the following actions:

Washington, DC	1101 New York Avenue, NW, Suite 930	Washington, DC 20005	USA	T +1 202 570 7240	F +1 202 789 0104
Los Angeles	12025 Waterfront Drive, Suite 300	Los Angeles, CA 90994	USA	T +1 310 823 9358	F +1 310 823 8649
Brussels	6 Rond Point Schuman, Bt. 5	B-1040 Brussels	BELGIUM	T +32 2 234 7870	F +32 2 234 7848
Sydney	Level 2, 48 Hunter Street	Sydney NSW 2000	AUSTRALIA	T +61 2 8236 7900	F +61 2 8236 7913



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1. Provide the AuthInfo code to the Registered Name Holder of the domain name <armgate.com> pursuant to Section 5 of the IRTP; or provide ICANN with a detailed and valid explanation why the code was not and will not be provided.
2. Provide copies of all written communications between Visesh Infotecnics and the Registered Name Holder for the domain name <armgate.com>, pursuant to Section 3.4.3; and
3. Pay all past due accreditation fees in the amount of \$4,005.13.

If Visesh Infotecnics fails to timely cure these breaches, ICANN may commence the termination process.

If you have questions or require assistance, please contact me at stacy.burnette@icann.org.

Sincerely,

A handwritten signature in blue ink that reads "Stacy Burnette".

Stacy Burnette
Director
Contractual Compliance

Enclosure: Customer Statement



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ATTACHMENT

Failure to Provide AuthInfo Code within 5 Calendar Days

Paragraph 5 of the IRTP requires Visesh Infotecncs to provide the Registered Name Holder with the unique AuthInfo code within five (5) calendar days of the Registered Name Holder's initial request. Visesh Infotecncs' failure to provide the AuthInfo code within five (5) days of the Registered Name Holder's request concerning the domain name <armgate.com> constitutes a breach of Section 5 of the IRTP.

Failure to Make Registered Name Holder's Data Available to ICANN

Section 3.4.3 of the RAA requires Visesh Infotecncs to maintain the Registered Name Holder's registration data, related correspondence with the Registered Name Holder and make those records available to ICANN upon reasonable notice. Visesh Infotecncs' repeated failure to provide ICANN with the requested data and records concerning the unresolved transfer complaint for domain name <armgate.com> constitutes a breach of Section 3.4.3 of the RAA.

Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Visesh Infotecncs currently owes ICANN \$4,005.13 in past due accreditation fees, in breach of Section 3.9 of the RAA. Please see the attached customer statement for details.



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Below is a chronology of correspondence and other ICANN attempts to contact Visesh Infotecnics to date:

Chronology:

Date of Notice	Deadline for Response	Details
19-May-12	25-May-12	ICANN sent first compliance notice via e-mail to kjain@viseshinfo.com regarding domain name <armgate.com>. Registrar did not respond.
30-May-12	6-June-12	ICANN sent second compliance notice via e-mail to kjain@viseshinfo.com regarding domain name <armgate.com>. Registrar did not respond.
12-Jun-12	N/A	ICANN attempted to contact registrar via telephone at + 91 11 4761 3300 but was unsuccessful. Answered by automated system that forwards calls to the operator with no option to leave a voice message.
6-Jul-12	13-Jul-12	ICANN sent third compliance notice via e-mail to kjain@viseshinfo.com regarding domain name <armgate.com>. Registrar did not respond.
6-Jul-12	N/A	ICANN attempted to fax third compliance notice to registrar at + 91 11 4761 3399. Fax was unsuccessful, as it could not be properly transmitted to that number.
27-Jul-12	N/A	ICANN staff attempted to contact registrar via telephone at + 91 11 4761 3300 and was unable to leave a voice message. ICANN staff called primary contact's mobile at (REDACTED). A voice recording stated the party is not answering your call; the call was then answered by a gentleman and after ICANN staff identified herself and her affiliation with ICANN, the call was



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Date of Notice	Deadline for Response	Details
		terminated abruptly. Called the mobile number again and received the same voice recording. No option to leave a message.