

### The Internet Corporation for Assigned Names and Numbers

7 February 2014

#### TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Horacio Nicolas Virtucom Networks S.A. (IANA #1468) Av. Belgrano 1586, 10th Floor Buenos Aires C1093AAQ Argentina

Email: hnicolas@towebs.com Fax: +54 11 5031 1111 x4

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Nicolas,

Please be advised that as of 7 February 2014, Virtucom Networks S.A. ("Virtucom") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 17 September 2009 ("RAA"). This breach results from:

1. Virtucom's failure to pay past due accreditation fees pursuant to Section 3.9 of the RAA.

Please refer to the attachment for details regarding these breaches.

ICANN requests that Virtucom cure the breach by 28 February 2014, 15 working days from the date of this letter, by taking the following actions:

1. Pay all past due accreditation fees of \$5,450.50.

ICANN may commence the termination process if Virtucom fails to timely cure the breach.



If you have questions or require assistance, please contact Owen Smigelski at <a href="mailto:owen.smigelski@icann.org">owen.smigelski@icann.org</a>.

Sincerely,

Maguy Serad Vice President

**Contractual Compliance** 

Cc: John O. Jeffrey, General Counsel and Secretary



### **ATTACHMENT**

## Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Virtucom owes ICANN \$5,450.50 in past due accreditation fees, in breach of Section 3.9 of the RAA.

# **Chronology:**

Date of Notice	Deadline for Response	Details
14-Aug-2013 17-Sep-2013 1-Nov-2013	Within 30 days	ICANN sent detailed customer statements to Registrar regarding past due accreditation fees.
21-Nov-2013	2-Dec-2013	ICANN sent 1st compliance notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
3-Dec-2013	10-Dec-2013	ICANN sent 2nd compliance notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
23-Dec-2013	N/A	ICANN attempted to call Horacio Nicolas, primary contact at +54 11 5031 1111 and was transferred to a representative then left on hold.
23-Dec-2013	6-Jan-2014	ICANN sent 3rd compliance notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
23-Dec-2013	N/A	The 3rd notice was faxed to +54 11 5031 1111x4. Successfully transmitted.
10-Jan-2014	N/A	ICANN attempted to contact Registrar's Primary Contact (Horacio Nicolas) at +54 11 5031 1111. Receptionist answered indicating Mr. Nicolas was not available. ICANN advised that he urgently contact ICANN regarding past due fees.
10-Jan-2014	17-Jan-2014	ICANN sent a follow-up notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> regarding past due fees including payment instructions.



Date of Notice	Deadline for Response	Details
11-Jan-2014	N/A	Email from Registrar requesting an extension until 30 January 2014 to pay past due fees by credit card.
14-Jan-2014	N/A	ICANN called primary contact, Horacio Nicolas, at +54 11 5031 1111. Mr. Nicolas requested an extension.
15-Jan-2014	30-Jan-2014	ICANN sent a follow-up notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> regarding past due fees, payment instructions and extended due date until 30 January 2014.
30-Jan-2014	N/A	No payment received by Registrar.