## RINALIA ABDUL RAHIM

Professional Experience

# 2009- Chairman and Managing Director, Compass Rose Sdn Bhd

Compass Rose Sdn Bhd provides strategic advice and solutions for enhancing organizational and multistakeholder network performance, learning and impact.

Responsible for corporate governance, corporate management and advisory strategy

# 2001-2008 Executive Director, Global Knowledge Partnership (GKP)

GKP was the world's first and leading global multistakeholder network of organizations focused on promoting the innovative use of ICT and knowledge for sustainable and equitable development worldwide.

#### Organizational Development

Responsible for establishing and managing the GKP Secretariat in Kuala Lumpur upon its transfer from the World Bank Institute in 2001; Led and mentored 20 staff and consultants from diverse backgrounds and directly supervised the work of 6 senior managers.

## Network Growth

Responsible for growing the GKP membership to 120 organizations from 54 countries that included inter-governmental organizations, government ministries and agencies, private sector companies, media organizations and NGOs; Established GKP Regional Networks in Africa, Asia, Europe, Latin America & the Caribbean, Middle East, North America, and Oceania; Nurtured relationship with GKP members, partners and funders across sectors, regions and thematic interest.

#### Network and Institutional Governance

Responsible for the development, implementation and review of GKP governance arrangements and systems including governance design, practices and documents; Conducted consultations with stakeholders on improving network governance; Oversaw institutional assessments and audit by external experts; Established transparent processes and procedures for election of board members and regional network coordinators.

#### Strategy and Program Development

Responsible for the development of the GKP strategy, annual plans and programs as well as fundraising. Established global and regional programs for knowledge-sharing, multistakeholder partnership-building, capacity-building, seed-funding for action learning projects on emerging innovations, and best-practice identification; Oversaw the delivery of 3 global events for consultation on emerging issues and solutions in ICT for Development and to present network learning and partnership achievements in 2003, 2005 and 2007; Engaged more than 50,000 development stakeholders across public, private and non-profit sectors worldwide via GKP programs; Commissioned various research on thematic issues; Oversaw program evaluation by external experts; Grew the annual budget from USD500,000 to approximately USD 5 million.

## Advocacy and Stakeholder Consultation

Responsible for GKP advocacy and stakeholder engagement strategies; Facilitated bottom-up multistakeholder consultations in Africa, Asia, Europe, Latin America & the Caribbean, Middle East, North America, and Oceania on wide-ranging thematic issues for GKP network advocacy at the World Summit on the Information Society (WSIS); Supported the development of 3 BBC world debates to focus attention on emerging issues in ICT for Development.

# Promotion and Communication

Responsible for GKP promotion worldwide; Spoke at key international and regional fora including the plenaries of the World Summit on the Information Society (WSIS 2003 and 2005); Co-led the organization of the WSIS 2003 ICT for Development Platform with the Swiss Agency for Development and Cooperation to highlight the human and development dimensions of ICT through debates and showcases of innovative development solutions from around the world; Engaged national, regional and global media to promote key GKP initiatives; Supervised the

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development and implementation of an internal (inreach) and external communication (outreach) strategy including the development of a technology platform that served the communication and information needs of a global multistakeholder community; Oversaw the publication of GKP knowledge products.

# 1997-2001 National Information Technology Council Secretariat/MIMOS Policy Technologist (1997-2000) Manager, ICT and Governance (2000-2001)

Chaired by the Prime Minister, the National Information Technology Council (NITC) was a high-level multistakeholder think-tank that advised the Malaysian Government on the development and utilization of ICT as a strategic tool for national development and the realization of Malaysia's Knowledge Society aspirations.

- Responsible for the NITC multistakeholder governance agenda and the establishment of the NITC governance research program;
- Prepared ICT policy speeches for Prime Minister of Malaysia; Developed Cabinet and Policy Papers on ICT deployment for national development;
- Represented the Government of Malaysia and liaised with the World Bank and other intergovernmental organizations on matters of interest to the NITC;
- Managed all aspects of Malaysia's participation in the governance and initiatives of the Global Knowledge Partnership as well as Malaysia's relationship and engagement with GKP partners worldwide;
- Conceptualized and implemented a high-level dialogue on "Governance in an Internetworked World" involving the Government of Malaysia, the World Bank, the European Commission and the United Nations Conference on Trade and Development;
- Co-led the organization of the 2000 Second Global Knowledge Conference (GKII) on "Building Knowledge Societies: Access, Empowerment and Governance" - responsible for conference program and national and regional multistakeholder consultations.

# Other Positions/Experiences

- Member, Nominating Committee, Internet Society (2012-2013)
- Executive Committee Member and Representative for Asia, Australasia and the Pacific, At-Large Advisory Committee, ICANN (2011-2013)
- Vice-Chair, ICANN At-Large Internationalized Domain Names (IDN) Working Group (2012-2013)
- Observer, ICANN IDN Variant TLD Program Project 2.1 on Development of Label Generation Ruleset Process for the DNS Root Zone (2012-2013)
- Senior Fellow, Khazanah Research and Investment Strategy, Khazanah Nasional (2009)
- Council Member, Wawasan Open University (2007-2011)
- Member, National Information Technology Council of Malaysia by appointment of the Prime Minister (2008-2010)
- Strategy Council Member and High Level Advisor, United Nations Global Alliance for ICT and Development (2007-2008)
- Council Vice-Chair, Global Action Networks (GAN-Net) (2007-2008)
- Member, Technical Advisory Group, World Economic Forum-UNESCO Partnerships for Education (2008)
- Advisor, International Task Force on Women and ICT (2007-2008)
- Member, International Advisory Panel, UNDP Asia Pacific Development Information Program (2005-2007)
- Advisor, Youth Social Enterprise Initiative (2004-2008)
- Member, International Advisory Panel for the World Summit on the Information Society ICT4D Platform (2003)

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Co-Chair (together with Roger Dumelie from the Canadian International Development Agency),
 GKII Governance Working Group (1999-2000)

#### Education

- Master in Public Policy (1997), John F. Kennedy School of Government, Harvard University
- B.A. in Political Science (1995), Princeton University

#### Languages

English, Bahasa Malaysia, Mandarin (Chinese)

#### Selected Consultancies

- Khazanah Nasional (Learning Organization Strategy & Knowledge Management Assessment)
- Commonwealth of Learning (Perspectives on Respect and Understanding in Multiethnic and Multireligious Societies)
- United Nations Development Program (UNDP) Regional Bureau for Arab States (Capacity Building Program for National ICT Strategy Framework Development for the Arab States)
- United Nations Economic and Social Commission for the Asia Pacific (Establishment of the ICT and Space Division)
- Harvard Institute of International Development Education Group (Organizational Strategic Management Analysis)
- Permanent Mission of Malaysia to the United Nations, New York (Organizational Strategic Management and Policy Analysis)

# Selected Publications, Articles and Papers

- Abdul Rahim et al. 2012. "At-Large White Paper on Future Challenges: Making ICANN Relevant, Responsive and Respected (R3)."
- Abdul Rahim, R. 2009. "Empowering Youth to Change the World with ICT and Entrepreneurship." A paper prepared for the United Nations Global Alliance for ICT and Development.
- Abdul Rahim, R. 2008. "Creating a World of Equal Opportunities A Case for Gender and ICT." A paper prepared for UNESCO.
- Abdul Rahim, R., Siegenthaler, G. and Waldburger, D. (editors) 2005. Access-Empowerment-Governance: Creating a World of Equal Opportunities with ICT. GKP Publication.
- Abdul Rahim, R. and John, K.J. (editors) 2000. Access, Empowerment and Governance in the Information Age. NITC Publication.
- Abdul Rahim, R. (editor). 1999. Governance in an Internetworked World: Towards a Global Civilized Society. NITC Publication.
- Abdul Rahim, R. and Siowck Lee, G. 1998. "Barriers to Information and Communications Technologies Encountered by Women: The Case of Malaysia." A paper prepared for the Commonwealth of Learning.
- Abdul Rahim, R. 1998. "People Development for the Multimedia Super Corridor (MSC) and the Vision Beyond: The Challenge For Malaysian Training and Higher Education Institutions", Malaysian Human Resource Development & Training Guide, 3<sup>rd</sup> Edition.
- Abdul Rahim, R. 1998. "Cultivating Knowledge Workers An Information Age Development Imperative." The Edge.
- Abdul Rahim, R. 1998. "Role of the Information Industry in Spearheading the Malaysian Economy into the Year 2020." Malaysia Information Industry Directory.

References - available upon request