

Subject: [DIDP] FW: Request for information about accredited registrars

Date: Thursday, November 4, 2010 8:33 AM

From: denise@ihostdata.com <denise@ihostdata.com>

Reply-To: "denise@ihostdata.com" <denise@ihostdata.com>

To: "didp@icann.org" <didp@icann.org>

From: Khalil Rasheed [mailto:khalil.rasheed@icann.org]

Sent: Tuesday, October 19, 2010 11:53 AM

To: denise@ihostdata.com

Cc: gacsec@gac.icann.org

Subject: RE: Request for information about accredited registrars

Dear Denise,

If you have identified documentary information that you'd like to request from ICANN, please forward that request to didp@icann.org. ICANN maintains a Documentary Information Disclosure Policy (DIDP) through which those documentary requests are analyzed, and more information on the DIDP can be found at <http://www.icann.org/en/transparency/didp-en.htm>. All DIDP requests and responses are publicly posted at <http://www.icann.org/en/transparency/didp-requests-and-responses-en.htm>.

Very truly yours,

Khalil Rasheed

From: denise@ihostdata.com [mailto:denise@ihostdata.com]

Sent: Monday, October 18, 2010 10:57 AM

To: Khalil Rasheed

Cc: icann@icann.org; gacsec@gac.icann.org

Subject: Request for information about accredited registrars

Hi Khalil,

Based on the information available on ICANN's website a requirement for ICANN accreditation requires that the registrar "shall maintain in force commercial general liability insurance with policy limits of at least US \$500,000 covering liabilities arising from Registrar's registrar business during the term of this Agreement."

Has 4Domains, Inc. maintained such a policy? If so I need the contact information for the

insurer.

If 4Domains, Inc. has not maintained such a policy, I want to know:

1. What procedures and policies does ICANN have in place to assure that ICANN accredited registrars have and maintain appropriate commercial general liability insurance?
2. What steps were taken by ICANN to assure that 4Domains, Inc. was adhering to what they agreed to on their Registrar Accreditation Agreement form?
3. What procedures and policies does ICANN have in place to assure that liabilities caused by 4Domains, Inc.'s failures and incurred by registrars dependent on the ICANN accreditation status of 4Domains, Inc. are compensated when an ICANN accredited registrar fails to maintain appropriate commercial general liability insurance?

I request a list of other resellers for 4Domains, Inc.

I request a list of all complaints ICANN has received about 4Domains, Inc.

I request a history of ICANN's monitoring activities pertaining to 4Domains, Inc. to assure it continued to adhere to the requirements on the Registrar Accreditation Agreement form.

The home page of ICANN's website (<http://www.icann.org>) states:

Transparent, open and accountable.

Our bylaws call for it. The community has asked for it. We are committed to it.

As a nonprofit corporation working for the public good, we must be able to openly and easily provide answers to questions such as:

- **What is ICANN doing to protect registrants?**
- **Where do we get and how do we spend our money?**

I want to know what ICANN is doing to protect registrants like me. What do you do to restore our domains to the us when a situation like what has happened with 4Domains, Inc. occurs and registrants like me are unable to either renew or transfer domains while ICANN investigates?

I want to know what ICANN is doing to accommodate the needs of disabled registrants? Does ICANN have any policies in place to assure it is compliant with the ADA and that it is not discriminating against people with disabilities?

Denise Subramaniam
Expert Database Solutions (SAI Database Experts)
503-764-5300 (Office)
503-644-6408 (Home)
971-275-7618 (Cell)

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