



Need Help with Your Domain Name?

Contact Your Domain Name Registrar or Reseller

If you are having issues managing your domain name, don't panic. Most domain name management issues can be solved **by contacting the company you registered the domain name with directly, which may be an ICANN-accredited registrar or a domain name reseller.** Common domain name problems include renewals, transfers, and updating information associated with your registration.

Remember, ICANN org will not be able to help you directly fix your domain name problems and the services associated with it (website, email, etc.) - you must contact your registrar or reseller directly. While ICANN org enforces policies and contracts related to domain names, it does not have the ability to directly manage your domain name. Similarly, if you have purchased other services (such as web hosting or email) along with your domain name, only those offering such services can assist you. Learn more about what [ICANN does and does not do here](#).

If you are having problems with your domain name we recommend taking the following steps:

1. Contact your domain name registrar or reseller that you registered the domain name with. If you are not sure who that is, you can find out by using the [ICANN Lookup](#) tool.
 - Note that some entities that are not ICANN-accredited registrars offer domain name registration and other services. These entities are often resellers of accredited registrars. A complete list of accredited registrars is available [here](#).
2. If for some reason you are unable to contact your registrar or reseller, review these [resources including FAQs for Registrants](#).
3. Find [information here](#) on how to submit a complaint to ICANN Contractual Compliance.