



Domain Name Industry Overview

DNSSEC in .com, .net and .edu

Mike Davies



Domain Name Industry Overview



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There are 1.3 billion worldwide Internet users

Businesses and individuals have registered 184 million domain names around the world



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VeriSign Domain Name Services

- · com
- net
- * tv
- CC
- name

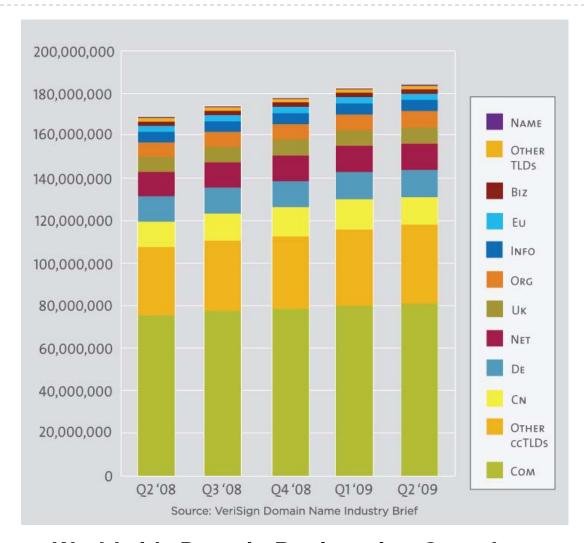
Domain Name Services

- VeriSign is the largest domain name registry in the world – Approximately 93.5 million .com and .net domain names
 - Registration and management of domain names
 - Resolution of domain names
 - Support registrar channel; Shared Registration System
 - Domain name policy, research and development
- VeriSign runs the registry for .com, .net and .name
- VeriSign runs the registry for .tv and .cc on behalf of the governments of Tuvalu and the Cocos Islands
- VeriSign manages the DNS root zone under the cooperative agreement with DoC



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■ Domain Name Industry Ends Q2 at 184 Million



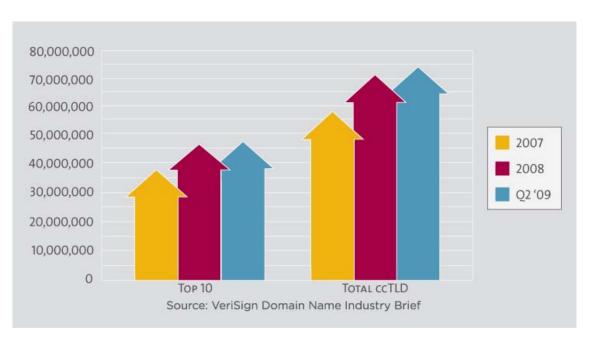
- 184M domain name registrations worldwide at the end of Q2 2009
 - 1% growth over Q1 2009
 - 9% growth year over year (Q2 2008)

Worldwide Domain Registration Growth





ccTLDs grow to 74.4 Million



Total ccTLD Registrations

- The ccTLD domain name base grew:
 - 1% over quarter over quarter
 - 14% over year over year
- Top 10 represent 66% of total ccTLDs

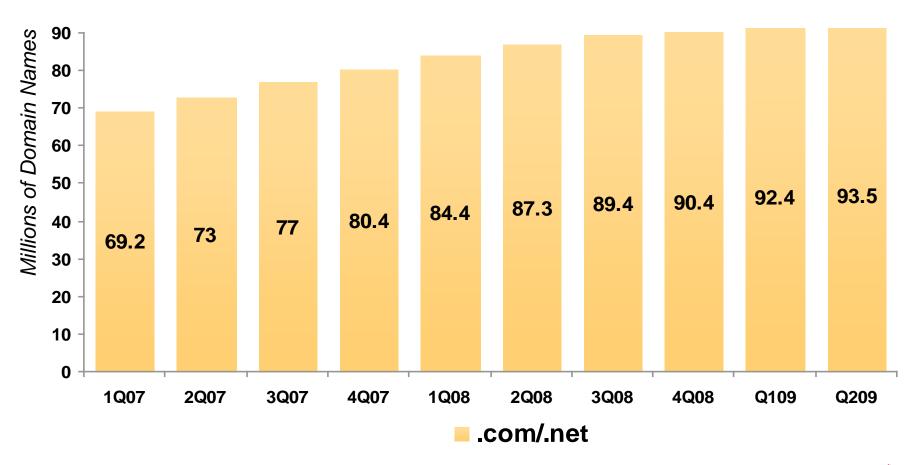
Top 10 ccTLD Registries by Domain Name Base (Q2 2009)

- 1. .cn (China)
- 2. .de (Germany)
- 3. .uk (United Kingdom)
- 4. .nl (Netherlands)
- 5. .eu (European Union)
- 6. .ru (Russian Federation)
- 7. .ar (Argentina)
- 8. .br (Brazil)
- 9. .it (Italy)
- 10. .us (United States)





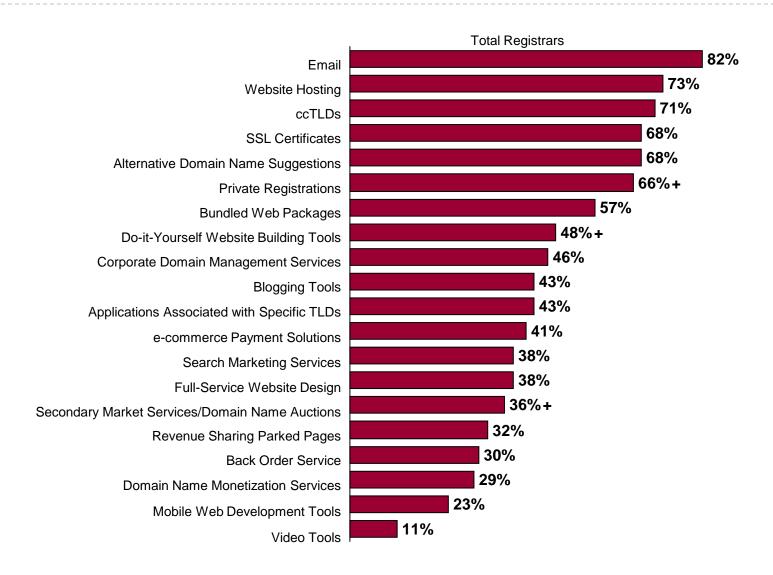
.com / .net Domain Names: Quarterly Base





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Services Offered by Registrars In Past 12 Months



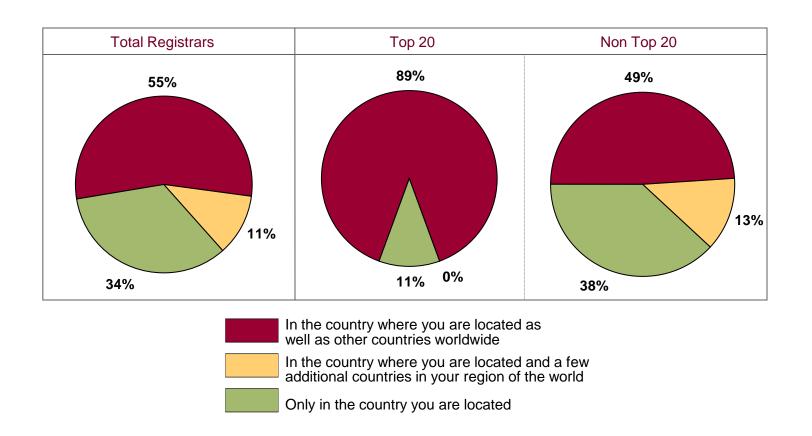
+ Significantly more likely among Top 20 registrars than Non Top 20 registrars





Registrars are Global - Geographical Focus of Domain Name Business

 Most registrars operate beyond the country they are based in, especially Top 20 registrars.







Importance of Attributes for Generating Registrations From Current Customers in Last 12 Months*

Total Registrars (56)% 82 Providing a high level of customer service Improving the operations/logistics of our sales process 54 Offering price promotions 52 Information and advertising on my company's general Web Site 52 Including more features and bundled products as part of new domain name registrations, such as website development, web 50 hosting, etc. Dealing more effectively with competition from other registrars 46 Information and advertising on the customer account management 41 section of my company's Web Site Newsletter 41 Cross sell offers from customer service team when customer 38 contacts us for service Cross sell offers with domain name renewal communications 38 Direct email campaigns 36 21 Social media such as blogs, online communities, etc.



^{*}Top 2 Box on a 5-point scale where 5 means extremely important and 1 means not at all important



Importance of Attributes for Generating Registrations From Completely New Customers in Last 12 Months*

| | Total Registrars |
|--|---------------------|
| | (56) % |
| Including more features and bundled products as part of new domai name registrations, such as website development, web hosting, etc. | |
| Offering promotions | 55 |
| Dealing more effectively with competition from other registrars | 46 |
| Expansion into new geographic markets | 46 |
| Increasing the number of resellers we use | 45 |
| Improving the operations/logistics of our sales process | 43 |
| Paid Search/Keyword Advertising | 41 |
| Recruitment of Resellers | 39 |
| Direct email campaign | 36 |
| The monetization of domain names that has expanded the use of domain names in nontraditional ways | 32 |
| Participating in the secondary domain name space | 30 |
| Online banner advertising | 30 |



^{*} Top 2 Box on a 5-point scale where 5 means extremely important and 1 means not at all important

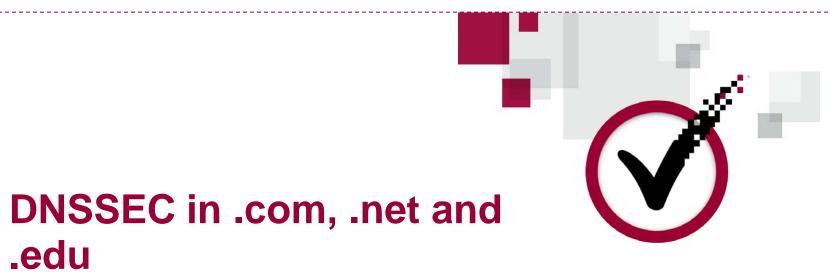


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September 2009 Domain Name Industry Brief available online now!







Mike Davies



Infrastructure Vulnerability: Cache Poisoning

Problem – DNS is not secure

- Online activity and applications depend on DNS traffic routing
- DNS was not designed for security

Vulnerability

- "Man in the middle" attack/cache poisoning
- Masquerade as authentic information when it is not

Impact

- Poisoning cache of recursive servers
- Potential redirection could cause a user to be redirected to a malicious site
 - Pharming for the user's confidential information
 - Exposure to malicious content (worms or viruses)
 - Create brand and trust concerns for the site operator



- DNSSEC Program

- Methodical, incremental DNSSEC rollout to reduce implementation risk
- Implement DNSSEC in .edu, then .net, then .com
- Assist registrars
 - Tools and support to aid DNSSEC deployment
 - DNSSEC-capable Operational Test Environment (OTE)
- Interoperability lab for hardware vendors, ISPs, registries and registrars



DNSSEC in .edu

 DNSSEC deployment in .edu is a partnership between EDUCAUSE and VeriSign

EDUCAUSE

- DNSSEC-enable registrar systems
 - Accept key material from .edu registrants
 - Submit key material to VeriSign
- Participate in test bed with selected institutional partners

VeriSign

- DNSSEC-enable registry system
 - Accept key material from .edu registrar
 - Publish signed .edu zone
- Participate in test bed



DNSSEC Timeline

- Q1 2009: EPP SDK with DNSSEC released
- Q3 2009: .edu testbed opened
- Q3 2009: RSEP submission for .com and .net
- Q2 2010: .com/.net testbed available
- Q1 2010: .edu signed
 - Smaller zone, single registrar
- Q4 2010: .net signed
 - Larger zone, full registrar base
- Q1 2011: .com signed
 - Largest zone last after successful implementation in .net





Questions + Answers



QUESTIONS + ANSWERS

