ICANN
List of FY16 Objectives, Goals, Portfolios and Shepherds
October 2015

Objective	Goal	Portfolio	Shepherd
1-Evolve and further globalize ICANN Shepherd: Fadi Chehade	1.1-Further globalize and regionalize ICANN functions Shepherd: Sally Costerton	1.1.1 Global Stakeholder Engagement Planning	Patrick Jones
		1.1.2 Raising Stakeholder Awareness of ICANN Worldwide	Duncan Burns
		1.1.3 Languages Services	Christina Rodriguez
	1.2-Bring ICANN to the world by creating a balanced and proactive approach to regional engagement with stakeholders Shepherd: Sally Costerton	1.2.1 Broadcast and Engage with Global Stakeholders	Chris Gift
		1.2.2 Engage Stakeholders Regionally	Sally Costerton
	1.3-Evolve policy development and governance processes, structures and meetings to be more accountable, inclusive, efficient, effective and responsive Shepherd: David Olive	1.3.1 Support Policy Development, Policy Related and Advisory Activities	David Olive
		1.3.2 Enable Stakeholder collaboration, communication & engagement	David Olive
		1.3.4 Evolving Multistakeholder Model	Margie Milam
		1.3.5 Structural Organizational Reviews	Margie Milam
2-Support a healthy, stable and resilient unique identifier ecosystem Shepherd: Fadi Chehade	2.1-Foster and coordinate a healthy, secure, stable, and resilient identifier ecosystem Shepherd: Akram Atallah	2.1.1 IANA Department Operations	Elise Gerich
		2.1.3 Advice Registry Management	David Conrad
		2.1.4 Global Domain Division (GDD) Operations	Christine Willett
		2.1.5 Global Domains Division (GDD) Customer Service	Christine Willett
		2.1.6 Global Domain Division (GDD) Online Services Product Management	Christine Willett
	2.2-Proactively plan for changes in the use of unique identifiers, and develop technology roadmaps to help guide ICANN activities Shepherd: David Conrad	2.2.1 WHOIS Core Function/ Service & Improvements	Margie Milam
		2.2.2 Identifier Evolution	David Conrad
		2.2.3 Technical Experts Group	David Conrad
		2.2.4 IANA Product Evolution	Elise Gerich
		2.2.5 Root Server System Evolution	David Conrad
		2.2.6 Security, Stability and Resiliency of Internet Identifiers	John Crain

Objective	Goal	Portfolio	Shepherd
2-Support a healthy, stable and resilient unique identifier ecosystem **Shepherd: Fadi Chehade**	**2.3-Support the evolution of domain name marketplace to be robust, stable and trusted** **Shepherd: Akram Atallah**	**2.3.2 Domain Name Services**	**Cyrus Namazi**
		2.3.4 Internationalized Domain Names	**Cyrus Namazi**
		2.3.5 New gTLD Program	**Christine Willett**
		2.3.6 Next gTLD Round Planning	**Christine Willett**
		2.3.8 Registry Services	**Cyrus Namazi**
		2.3.9 Registrar Services	**Cyrus Namazi**
		2.3.10 GDD Technical Services	**Cyrus Namazi**
		2.3.11 Outreach and Relationship Management	**Cyrus Namazi**
3-Advance organizational, technological and operational excellence **Shepherd: Fadi Chehade**	**3.1-Ensure ICANN's long-term financial accountability, stability and sustainability** **Shepherd: Susanna Bennett**	**3.1.1 Strategic and Operating Planning**	**Theresa Swinehart**
		3.1.2 Business Excellence and Business Intelligence	**Susanna Bennett**
		3.1.3 Finance and Procurement	**Xavier Calvez**
		3.1.4 Enterprise Risk Management	**Xavier Calvez**
		3.1.5 Support Operations	**Susanna Bennett**
	3.2-Ensure structured coordination of ICANN's technical resources **Shepherd: Ashwin Rangan**	**3.2.1 IT Infrastructure Maintenance**	**Geoff Bickers**
		3.2.2 IT Infrastructure and Service Scaling	**Jeffrey Reid**
		3.2.3 Root Systems Operations	**Terry Manderson**
	3.3 - Develop a globally diverse culture of knowledge and expertise available to ICANN's Board, staff and stakeholders **Shepherd: Susanna Bennett**	**3.3.1 Talent Management**	**Diane Schroeder**
		3.3.2 ICANN Technical University	**David Conrad**
4-Promote ICANN's role and multistakeholder approach **Shepherd: Fadi Chehade**	**4.1-Encourage engagement with the existing Internet governance ecosystem at national, regional and international levels** **Shepherd: Tarek Kamel**	**4.1.1 Coordination of ICANN participation in Internet Governance**	**Nigel Hickson**
	4.2-Clarify the role of governments in ICANN and work with them to their commitment to supporting the global Internet ecosystem **Shepherd: Tarek Kamel**	**4.2.1 Support GAC Engagement**	**Anne-Rachel Inne**
		4.2.2 Engagement with Governments and International Governmental Organizations (IGOs)	**Mandy Carver**

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4-Promote ICANN's role and multistakeholder approach **Shepherd: Fadi Chehade**	**4.3-Participate in the evolution of a global, trusted, inclusive multistakeholder Internet governance ecosystem that addresses Internet issues** **Shepherd: Tarek Kamel**	4.3.1. Support Internet Governance Ecosystem Advancement	**Mandy Carver**
	4.4-Promote role clarity and establish mechanisms to increase trust within ecosystem rooted in the public interest **Shepherd: Allen Grogan**	4.4.1 Strategic Initiatives	**Margie Milam**
		4.4.2 Contractual Compliance Functions	**Maguy Serad**
		4.4.3 Contractual Compliance & Consumer Safeguard	**Allen Grogan**
		4.4.4 Contractual Compliance Initiatives & Improvements	**Maguy Serad**
5-Develop and implement a global public interest framework bounded by ICANN's mission **Shepherd: Fadi Chehade**	**5.1-Act as a steward of the public interest** **Shepherd: John Jeffrey**	5.1.1 Legal Advisory Function	**John Jeffrey**
		5.1.3 Legal Internal Support	**John Jeffrey**
		5.1.4 Support ICANN Board	**John Jeffrey**
		5.1.5 - Implementation of IANA Functions Stewardship Transition & Enhancing ICANN Accountability	**Akram Atallah**
		5.1.6 Conflicts of Interest and Organizational Ethics	**John Jeffrey**
	5.2-Promote ethics, transparency and accountability across the ICANN community **Shepherd: Theresa Swinehart**	5.2.1 AoC Review: Accountability & Transparency	**Theresa Swinehart**
		5.2.2 AoC and Organizational Reviews	**Margie Milam**
		5.2.3 AoC Review: SSR	**Theresa Swinehart**
		5.2.4 AoC Review: Competition, Consumer Trust & Consumer Choice	**Theresa Swinehart**
		5.2.5 Accountability and Transparency Mechanisms	**John Jeffrey**
		5.2.7 IANA Functions Stewardship Transition & Enhancing ICANN Accountability	**Theresa Swinehart**
		5.2.9 AoC Review: Whois Policy	**Theresa Swinehart**

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5-Develop and implement a global public interest framework bounded by ICANN's mission Shepherd: Fadi Chehade	5.3-Empower current and new stakeholders to fully participate in ICANN activities Shepherd: Nora Abusitta	5.3.1 Strengthening Development and Public Responsibility Department (DRPD)	Nora Abusitta
		5.3.2 Participation in Global Internet Cooperation and Development	Nora Abusitta
		5.3.3 Supporting Education and Academic Outreach	Nora Abusitta
		5.3.4 Supporting the Next Generation	Nora Abusitta
Unallocated Shepherd: Fadi Chehade	Unallocated Shepherd: Susanna Bennett	Bad Debt & Depreciation	Xavier Calvez
		Allocation to New gTLD Program	Xavier Calvez
		Contingency	Xavier Calvez

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Summary of changes made since adoption of FY16 Operating Plan and Budget

Additions

1.3.5 Structural Organizational Reviews

5.1.5 - Implementation of IANA Functions Stewardship Transition & Enhancing ICANN Accountability

Transfers

2.1.2 Contractual Compliance Functions transferred from 2.1-Foster and coordinate a healthy, secure, stable, and resilient identifier ecosystem to 4.4-Promote role clarity and establish mechanisms to increase trust within ecosystem rooted in the public interest

2.3.3 Contractual Compliance & Consumer Safeguard transferred from 2.3-Support the evolution of domain name marketplace to be robust, stable and trusted to 4.4-Promote role clarity and establish mechanisms to increase trust within ecosystem rooted in the public interest

2.3.7 Contractual Compliance Initiatives & Improvements transferred from 2.3-Support the evolution of domain name marketplace to be robust, stable and trusted to 4.4-Promote role clarity and establish mechanisms to increase trust within ecosystem rooted in the public interest

5.2.6 Conflicts of Interest and Organizational Ethics transferred from 5.2-Promote ethics, transparency and accountability across the ICANN community to 5.1-Act as a steward of the public interest

Deletions
5.2.8 AoC and Organizational Reviews removed and broken out into separate Portfolios:
    5.2.2 AoC and Organizational Reviews
    5.2.4 AoC Review: Competition, Consumer Trust & Consumer Choice
    5.2.9 AoC Review: Whois Policy