

# ATRT Implementation Summary Report 2012

January 2013 [www.icann.org/en/accountability](http://www.icann.org/en/accountability)

Accountability & Transparency Review Team Recommendations (Tasks for Recommendation Projects have been completed)	Work Schedule & Key Deliverables	Implementation Assignments
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## Board Operations, Composition & Review of Decisions

<p>1.a-d Mechanisms for identifying collective Board skill-set; benchmarking Board/BGC skill-sets; tailoring &amp; consulting on skills; reviewing for each NomCom; publishing outcomes &amp; requirements with NomCom's notice.</p> <p>2. Regularly reinforce/review training &amp; skills building.</p>	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011 – Oct. 2012</li> <li>• Conduct interim Board trainings, orientations – (Background in <a href="#">BGC minutes</a>)</li> <li>• NomCom creates process for outreach on skills, notice &amp; outcome reporting (see updated <a href="#">procedures</a>, <a href="#">guidelines</a>, <a href="#">transparency guidelines</a>)</li> <li>• Provide <a href="#">skill set info for 2012 NomCom</a> and embed in Board/BGC work plan</li> <li>• Benchmark Board skill sets</li> <li>• Design Board training program.</li> <li>• Training, skills building, skill set assessment processes finalized, <a href="#">documented</a>, <a href="#">incorporated in Board/BGC work plan &amp; standard operating procedure</a> (SOPs)</li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• NomCom</li> <li>• Staff: Board Support (Legal)</li> </ul>
<p>3. Increase transparency of NomCom's deliberations &amp; decision-making process. ASAP but starting no later than next Nom Com.</p>	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011 – June 2012.</li> <li>• <a href="#">Consultations, information sharing by 2011, 2012 NomCom</a></li> <li>• Create new NomCom <a href="#">procedures</a>, <a href="#">guidelines</a>, <a href="#">transparency guidelines</a>, <a href="#">code of conduct</a></li> <li>• <a href="#">Board review &amp; approval</a> of above</li> <li>• <a href="#">NomCom SOP</a> includes annual consultation w/ community &amp; Board on required skill sets, regularly informing community about timeline &amp; activities, NoCom openly justifies its selections related to required skill sets.</li> <li>• <a href="#">Documented, embedded</a> in SOPs</li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• NomCom</li> <li>• Staff: Nom Com Support</li> </ul>
<p>4. Continue to enhance Board performance &amp; work practices.</p>	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011 – Oct. 2012.</li> <li>• Complete Board Committee 2011, 2012 work plans incorporating Rec. 4 objectives (Background in Board Committee minutes)</li> <li>• Complete Board appraisal</li> <li>• Conduct two Board effectiveness Training sessions in 2012.</li> <li>• Update information tools and work flow processes</li> <li>• Implement upgrade of current Board information and communication tools</li> <li>• Introduce <a href="#">version 1 of Board Procedure Manual</a>, embed in SOPs</li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
<p>5. Implement compensation scheme for voting Board Directors.</p>	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011 – Feb. 2012</li> <li>• <a href="#">Complete research</a> Conduct <a href="#">Public comment</a></li> <li>• <a href="#">Board decision</a> on compensation</li> <li>• Documented/embedded in <a href="#">SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>

6. Clarify distinction between PDP & executive function issues	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011 – Dec. 2012.</li> <li>• Conduct research – (<a href="#">Research</a> for public comment stratification also applied here.)</li> <li>• Propose categorization/consultation procedures</li> <li>• Finalize/post paper on <a href="#">consultations procedures</a> &amp; embed <a href="#">in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
7. 1 Promptly publish all appropriate Board materials related to decision-making processes.	<ul style="list-style-type: none"> <li>• Schedule: June 2010 – Sept 2011.</li> <li>• <a href="#">Post Board materials, Directors statements</a></li> <li>• Procedures documented, <a href="#">embedded in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
7.2 Publish rationale for Board decisions and for accepting or rejecting public & community input.	<ul style="list-style-type: none"> <li>• Schedule: June 2010 – Oct. 2011</li> <li>• <a href="#">Regularly post rationales</a></li> <li>• Finalize rationale template, <a href="#">document &amp; embed procedures in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
8. Publish redaction conditions.	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011.</li> <li>• <a href="#">Post Redaction Guidelines, embed procedures in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
19. Publish translated Board material within 21 days.	<ul style="list-style-type: none"> <li>• Schedule: Mar. 2011 - April 2011.</li> <li>• Develop process for translation of materials</li> <li>• <a href="#">Implement translation process, regularly posting translated Board material; document and embed in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board /BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
20. Ensure/certify that inputs in policymaking processes are considered by the Board.	<ul style="list-style-type: none"> <li>• Schedule: Apr. 2011 – Oct. 2012</li> <li>• Develop, get input on checklist for use w/ SO/AC input</li> <li>• Develop mechanism to ensure all inputs identified in <a href="#">checklists</a> are provided to Board within decision-making process</li> <li>• Finalize, document and <a href="#">embed in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Board Support (Legal)</li> </ul>
23. Get input from committee of independent experts on restructuring review mechanisms	<ul style="list-style-type: none"> <li>• Schedule: June 2011 – Dec 2012</li> <li>• <a href="#">Solicit</a> experts, <a href="#">select</a> Accountability Structures Expert Panel (ASEP)</li> <li>• Post ASEP <a href="#">plan &amp; schedule</a> for developing recommendations to Board.</li> <li>• Complete <a href="#">public session</a> to inform ASEP work</li> <li>• Post <a href="#">ASEP recommendations</a> for public comment</li> <li>• Board adopted <a href="#">ASEP recommendations</a> and directed staff implementation work.</li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Legal</li> </ul>
25. Clarify standard for Reconsideration requests.		
24. Assess Ombudsman relationship and confirm framework is consistent with international standards.	<ul style="list-style-type: none"> <li>• Schedule: Jan 2012 – June 2012</li> <li>• Ombudsman review and develop recommendation for BGC</li> <li>• BGC review and approval of recommended tasks, if any</li> <li>• Tasks completed, <a href="#">changes adopted</a> and embedded in <a href="#">SOPs</a>.</li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Legal, Ombudsman</li> </ul>
26. Adopt standard timeline & format for Reconsideration Requests.	<ul style="list-style-type: none"> <li>• Schedule: June 2011</li> <li>• <a href="#">Modify Reconsideration webpage</a></li> <li>• <a href="#">Implement graphic timeline, template, rationale statements</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/BGC</li> <li>• Staff: Legal</li> </ul>

- Implement additional clarifications, [document and embed in SOPs](#)

## Governmental Advisory Committee Operations, Engagement, Interaction with Board

9. Clarify what constitutes GAC public policy “advice” under the Bylaws.	<ul style="list-style-type: none"> <li>• Schedule: Oct 2011 – June 2012</li> <li>• Board-GAC Working Group <a href="#">agrees on what constitutes GAC advice</a></li> <li>• The GAC <a href="#">revised its Operating Principles on GAC advice</a></li> <li>• Public notified and <a href="#">clarification embedded in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/Board-GAC WG</li> <li>• Staff: GAC Liaison</li> </ul>
10. Create formal, documented process for requesting, tracking GAC advice.*	<ul style="list-style-type: none"> <li>• Schedule: Sept 2011 – June 2012*</li> <li>• Board, GAC consider and revise straw man “<a href="#">advice register</a>”</li> <li>• Institute a new format of GAC communiqué</li> <li>• <a href="#">Post register and embed in SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/Board-GAC WG</li> <li>• Staff: Board Support (Legal), GAC Liaison</li> </ul>
11. Ensure timely provision & consideration of GAC advice and mechanisms for Board follow-up.*	<ul style="list-style-type: none"> <li>• Schedule: March 2012 – Oct 2012*</li> <li>• Board/GAC face-to-face interaction increased (See ICANN <a href="#">meeting schedules</a>)</li> <li>• Establish <a href="#">advice register</a></li> <li>• Embed in <a href="#">SOPs</a></li> </ul>	<ul style="list-style-type: none"> <li>• Board/Board-GAC WG</li> <li>• Staff: GAC Liaison</li> </ul>
12. & 13. Board, acting through the JWG, should develop & implement a process to engage the GAC earlier in the policy development process; ensure GAC is fully informed of policy agenda & policy staff is aware of GAC concerns.*	<ul style="list-style-type: none"> <li>• Schedule: March 2012 – Oct. 2012*</li> <li>• Submit <a href="#">proposed implementation plan to WG</a></li> <li>• Provide mechanism to notify GAC on <a href="#">policy issues and public comment periods</a>, including provide monthly "Early Policy Engagement" report &amp; related processes (Oct 2012)</li> <li>• Redesign of <a href="#">GAC website</a> &amp; launch of GAC <a href="#">advice registry</a></li> <li>• Conduct/embed in SOPs Board/GAC face-to-face meeting &amp; discussion of policy issues at each <a href="#">ICANN meeting</a></li> <li>• Increase support to GAC processes &amp; involvement in ICANN</li> <li>• Supporting GAC members' use of myICANN for delivery of latest policy activities</li> <li>• GAC acknowledges progress, engages in pilot projects (Oct 2012)</li> </ul>	<ul style="list-style-type: none"> <li>• Board/Board-GAC WG</li> <li>• Staff: CEO's Office, Policy</li> </ul>
14. Increase support & commitment of governments to the GAC process.*	<ul style="list-style-type: none"> <li>• Schedule: March 2012 – Oct. 2012*</li> <li>• Create GAC Capacity Building WG; Non-GAC govts invited to meetings &amp; GAC introductions added</li> <li>• Increase <a href="#">resources</a> for interpretation of GAC sessions &amp; for translation of GAC documents</li> <li>• Increase resources for members <a href="#">travel support</a> with a focus on those GAC members from developing economies.</li> <li>• Staff members raise awareness in regions about role of GAC &amp; ICANN; GAC membership also promoted through <a href="#">Fellowship</a> program.</li> <li>• Increase support to GAC processes &amp; involvement in ICANN (Oct 2012)</li> <li>• Appointment of <a href="#">Tarek Kamel</a> to focus on govt. engagement for ICANN</li> <li>• Use the measurement of current GAC membership and resource allocations to create a baseline for future, annual metrics</li> </ul>	<ul style="list-style-type: none"> <li>• Board/Board-GAC WG</li> <li>• Staff: CEO's office</li> </ul>

- Launch of myICANN increases govts' access to key information
- [Joint hosting of the HLM](#) by Canadian Govt/GAC as pilot
- GAC communiqué & Board resolution to recognize GAC HLM efforts on increasing awareness/ government engagement in ICANN and note long-term efforts

## Public input & Multilingual Access

15. Implement stratified, prioritized public Notice & Comment processes.

- Schedule: June 2011 – Jan. 2012
- [Update processes & templates, and publish & maintain](#) annual list of upcoming forums
- [Redesign public comment webpage](#)
- [Incorporate Stratification, Prioritization and Technical Forum Improvements](#)
- [Document and embed in SOPs](#)

- Board /PPC
- Staff: Policy

16. & 17. Provide “Comment” cycle & a “Reply Comment” comment cycles; review and adjust fixed timelines for Notice & Comment

- Schedule: Aug. 2011 – Jan. 2012
- [Initial detailed implementation plan approved/posted](#)
- Develop and [solicit public comment](#) on proposals for Comment/Reply Cycles and Technical Forum Improvements
- [Implement](#), as needed, [document/embed in SOPs](#)

- Board /PPC
- Staff: Policy

18. Ensure multilingual access in PDP to maximum extent feasible.

- Schedule: Oct 2010 – Oct 2012
- Update Language Services Policies and Procedures document for review
- Post Language Services Policies and Procedures document for [Public Comment](#) (including SO/AC comment)
- [Finalize Language Services Policies and Procedures, and document and embed in SOPs](#) )

- Board /PPC
- Staff: Communications

21. Create annual public comment forecast.

- Schedule: June 2011.
- [Publish 2011 list](#) and develop annual process
- [Repeat annually, document/embed in SOPs](#)

- Board /PPC
- Staff: Policy

22. Ensure senior staffing arrangements are appropriately multilingual.

- Schedule: Mar. – Oct. 2011.
- Update HR process to incorporate multilingual objectives - [update all job postings, revise candidate review forms and position descriptions](#)
- Staff language training program provided
- Processes embedded in SOPs

- Board/EXEC
- Staff: HR

## Measuring Success

27. Evaluate and report on progress on recommendations and

- Schedule: Mar. 2011 - Sept. 2012 & annually.
- [Status report posted March 2011, implementation report posted June 2011](#)

- Board/EXEC

accountability & transparency commitments in the AoC.

- [Regular status reports on implementation](#) posted, embedded in SOPs
- Metrics for completed recommendations/[ATRT "dashboard"](#) (more added as implementation of projects continue)
- Annual assessment/report, embedded in SOPs

- Staff: CEO's Office

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\*The Governmental Advisory Committee is discussing the GAC-driven ATRT Recommendation Projects, its commitment to ongoing improvements, and evolving goals in this area. Although identified tasks have been implemented, work will continue over the long-term.