## ATRT Implementation Summary Report June 2012

Accountability & Transparency Review Team

Schedule & Milestones

Lead Entity, Staff Support,

## Board Operations, Composition & Review of Decisions

- 1.a-d Mechanisms for identifying collective Board skill-set; benchmarking Board/BGC skill-sets; tailoring & consulting on skills; reviewing for each NomCom; publishing outcomes & requirements with NomCom's notice. (For 2011-12 NomCom)
- 2. Regularly reinforce/review training & skills building. (Minimum every 3 years)

- Schedule: Mar. 2011 June 2012 (meets next NomCom deadline).
- Milestone 1: Detailed implementation plan approved/posted **Done**
- Milestone 2: Interim trainings, orientations **Done** (No public link at this time; see BGC minutes for more information)
- Milestone 3: Provide skill set info for 2012 NomCom Call for Nominations-Done
- Milestone 4: Design training program. (No public link at this time; see BGC minutes for more information)\*
- Milestone 5: Training & skills building, and skill set identification plans finalized, documented, and embedded in standard operating procedure (SOP)

- Board/BGC
- Staff: Board Support (Legal)

- 3. Increase transparency of NomCom's deliberations & decisionmaking process. ASAP but Starting no later than next Nom Com. • Schedule: Mar. 2011 – Oct. 2012. (By late 2011)

  - Milestone 1: Detailed implementation plan approved/posted **Done**
  - Milestone 2: Consultations, information sharing by 2011 NomCom -Done
  - Milestone 3: New internal procedures and code of conduct **Done**
  - Milestone 4: BGC to review new guidelines & Board approval **Done** (No public link at this time; see BGC minutes for more information)
  - Milestone 5: Documented, embedded in SOP

- Board/BGC
- Staff: Nom Com Support

Continue to enhance Board performance & work practices. (No suggested deadline)	<ul> <li>Schedule: Mar. 2011 – Oct. 2012.</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Committee 2011 work plans complete – Done (No public link at this time; see BGC minutes for more information)</li> <li>Milestone 3: Update information tools and work flow processes (No public link at this time; see BGC minutes for more information)*</li> </ul>	<ul> <li>Board/BGC</li> <li>Staff: Board Support (Legal)</li> <li>2 FTEs; FY11 US\$5000 for consultants</li> </ul>
	<ul> <li>Milestone 4: Implement additional mechanisms*</li> <li>Milestone 5: Document, embed in SOP – In process</li> </ul>	
5. Implement compensation scheme for voting Board Directors. (Expeditiously)		
	<ul> <li>Schedule: Mar. 2011 – Feb. 2012</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Research complete if tasked - Done (No public link at this time; see BGC minutes for more information)</li> <li>Milestone 3: Public comment - Done</li> <li>Milestone 4: Board decision/s - Done</li> <li>Milestone 5: Documented/embedded in SOP* - Done</li> </ul>	<ul><li>Board/BGC</li><li>Staff: Board Support (Legal)</li></ul>
6. Clarify distinction between PDP & executive function issues –(ASAP but no later than June 2011; develop consultation mechanisms for executive function issues as soon as practicable.)	<ul> <li>Schedule: Mar. 2011 – Oct. 2012.</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Research – Done (Research for public comment stratification also applied here.)</li> <li>Milestone 3: Propose &amp; refine categorization and consultation procedure*</li> <li>Milestone 4: Finalize/document consultations procedures, embed in SOP</li> </ul>	<ul><li>Board/BGC</li><li>Staff: Board Support (Legal)</li></ul>
7. 1 Promptly publish all appropriate Board materials related to decision-making processes. (Starting immediately)	<ul> <li>Schedule: June 2010 – Sept 2011.</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Post Board materials, Directors statements - Done</li> <li>Milestone 3: Procedures documented, embedded in SOP - Done</li> </ul>	<ul><li>Board/BGC</li><li>Staff: Board Support (Legal)</li></ul>

7.2 Publish rationale for Board decisions and for accepting or rejecting public & community input. (Starting immediately)	<ul> <li>Schedule: June 2010 – Oct. 2011</li> <li>Milestone 1: <u>Detailed implementation plan approved/posted</u> - <b>Done</b></li> <li>Milestone 2: <u>Regularly post rationales</u> - <b>Done</b></li> <li>Milestone 3: Finalize rationale template, <u>document &amp; embed procedures in SOP</u> - <b>Done</b></li> </ul>	Board/BGC     Staff: Board Support     (Legal)
8. Publish redaction conditions. (ASAP but no later than the start of the March 2011 ICANN meeting.)	<ul> <li>Schedule: Mar. 2011.</li> <li>Milestone 1: <u>Detailed implementation plan approved/posted</u> – <b>Done</b></li> <li>Milestone 2: <u>Post Redaction Guidelines, embed procedures in SOP</u> - <b>Done</b></li> </ul>	<ul><li>Board/BGC</li><li>Staff: Board Support (Legal)</li></ul>
19. Publish translated Board material within 21 days. (No suggested deadline)	<ul> <li>Schedule: Mar. 2011 - April 2011.</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Develop process for translation of materials – Done (No public link for development but see below)</li> <li>Milestone 3: Implement translation process, regularly posting translated Board material; document and embed in SOP - Done</li> </ul>	Board /BGC     Staff: Board Support (Legal)     FY12 US\$79,000 for translation services, US\$125,000 for additional services + more resources per request
20. Ensure/certify that inputs in policy making processes are considered by the Board. (ASAP)	<ul> <li>Schedule: Apr. 2011 – Oct. 2012</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Develop and solicit input on checklist, if appropriate, and interim template for use by policy-making bodies within ICANN*</li> <li>Milestone 3: Develop mechanism to ensure all inputs identified in checklists are provided to Board within decision-making process</li> <li>Milestone 4: Finalize, document and embed in SOP</li> </ul>	Board/BGC     Staff: Board Support (Legal)
23. Get input from committee of independent experts on restructuring review mechanisms (ASAP, by June 2011; act on recommendations as soon as practicable)  25. Clarify standard for Reconsideration requests. (ASAP, by Oct. 2011)	<ul> <li>Schedule: June 2011 – June 2013</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Solicit and identify experts* (No public link at this time; see BGC minutes for more information)</li> <li>Milestone 3: Experts hired and recommendations delivered</li> </ul>	<ul> <li>Board/BGC</li> <li>Staff: Legal</li> <li>FY12 US\$200,000-\$500,000</li> </ul>

	<ul> <li>Milestone 4: Recommendations considered; actions taken, if appropriate</li> <li>Milestone 5: Final action documented and embedded in SOP</li> </ul>	
24. Assess Ombudsman relationship and confirm framework is consistent with international standards. (ASAP but no later than March 2011)	<ul> <li>Schedule: Jan 2012 – Dec 2012</li> <li>Milestone 1: <u>Detailed implementation plan proposed</u> - <b>Done</b></li> <li>Milestone 2: Ombudsman review and develop recommendation for BGC - <b>Done</b></li> <li>Milestone 3: BGC review and approval of recommended tasks, if any - <b>Done</b></li> <li>Milestone 4: Work on completion of tasks</li> <li>Milestone 5: Tasks completed, <u>changes adopted</u> and embedded in SOP.*</li> </ul>	Board/BGC     Staff: Legal, Ombudsman
26. Adopt standard timeline & format for Reconsideration Requests. (ASAP, by Oct. 2011)	<ul> <li>Schedule: June 2011</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Modify Reconsideration webpage - Done</li> <li>Milestone 3: Implement graphic timeline, template, rationale statements - Done</li> <li>Milestone 4: Document and embed in SOP - Done</li> </ul>	Board/BGC     Staff: Legal
Governmental Advisory Committee Operations, Engagement, In	teraction with Board	
9. Clarify what constitutes GAC public policy "advice" under the Bylaws. (By March 2011)	<ul> <li>Schedule: Oct 2011 – Oct 2012</li> <li>Milestone 1: Submit proposed implementation plan to Board-GAC Working Group (WG) – Done</li> <li>Milestone 2: WG reviews JWG Report text – Done</li> <li>Milestone 3: WG agrees on GAC advice issues – Done</li> </ul>	<ul><li>Board/Board-GAC</li><li>WG</li><li>Staff: GAC Liaison</li></ul>

• Schedule: Sept 2011 – Oct 2012

10. Create formal, documented process for

• Board/Board-GAC

requesting, tracking GAC advice. (By March 2011)	<ul> <li>Milestone 1: Submit proposed implementation plan to WG - Done</li> <li>Milestone 2: Submit strawman "advice register" to WG - Done (No public link at this time)</li> <li>Milestone 3: Post register and embed in SOP - Done</li> <li>Milestone 4: Additional work TBD by Working Group/GAC*</li> <li>Milestone 5: Embed in SOP</li> </ul>	WG • Staff: Board Support (Legal), GAC Liaison • (see Rec. 13); FY12 US\$50,000 for consultants
11. Ensure timely provision & consideration of GAC advice and mechanisms for Board follow-up. (By March 2011)	<ul> <li>Schedule: March 2012 – Oct 2012</li> <li>Milestone 1: Submit proposed implementation plan to WG - Done</li> <li>Milestone 2: Board/GAC face-to-face interaction increased – Done. (See ICANN meeting schedules)</li> <li>Milestone 3: Additional work TBD by Working Group/GAC*</li> <li>Milestone 4: Embed in SOP</li> </ul>	<ul> <li>Board/Board-GAC WG</li> <li>Staff: GAC Liaison</li> </ul>
12. & 13. Board, acting through the JWG, should develop & implement a process to engage the GAC earlier in the policy development process; ensure GAC is fully informed of policy agenda & policy staff is aware of GAC concerns. (TBD based on mutual consultations between new joint working group)	<ul> <li>Schedule: March 2012 – June 2012</li> <li>Milestone 1: Submit proposed implementation plan to WG - Done</li> <li>Milestone 2: Provide mechanism to notify GAC on policy issues and public comment periods – Done</li> <li>Milestone 3: Discuss/develop processes &amp; mechanisms for engagement &amp; information*</li> <li>Milestone 4: GAC finalizes processes &amp; mechanisms Milestone 5: Embed in SOP</li> </ul>	<ul> <li>Board/Board-GAC WG</li> <li>Staff: Policy</li> <li>+ 1 FTE (aprx. US\$170,000)</li> </ul>
14. Increase support & commitment of governments to the GAC process. (TBD based on internal GAC WG progress)	<ul> <li>Schedule: March 2012 – June 2012</li> <li>Milestone 1: Submit proposed implementation plan to WG - Done</li> <li>Milestone 2: Create GAC Capacity Building WG; Non-GAC govts invited to meetings &amp; GAC introductions added – Done (No public link at this time)</li> <li>Milestone 3: Increase FY12 travel &amp; language – Done</li> <li>Milestone 4: Create process engaging senior govt. officials*</li> <li>Milestone 5: Milestone 5: Embed in SOP</li> </ul>	<ul> <li>Board/Board-GAC WG</li> <li>Staff: GAC Liaison</li> <li>FY12 est. US\$460,000 for more GAC travel support &amp; translation services.</li> </ul>

## Public input & Multilingual Access

15. Implement stratified, prioritized public Notice & Comment processes. (ASAP, by June 2011)	<ul> <li>Schedule: June 2011 – Jan. 2012</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Update processes &amp; templates, and publish &amp; maintain annual list of upcoming comment periods – Done</li> <li>Milestone 3: Redesign public comment webpage – Done</li> <li>Milestone 4: Incorporate Stratification, Prioritization and Technical Forum Improvements – Done</li> <li>Milestone 5: Document and embed in SOP - Done</li> </ul>	<ul> <li>Board /PPC</li> <li>Staff: Policy</li> <li>+ 1 FTE (aprx. \$US170,000); FY11 US\$20,000 for consultants</li> </ul>
16. & 17. Provide "Comment" cycle & a "Reply Comment" comment cycles; review and adjust fixed timelines for Notice & Comment (ASAP, by June 2011)	<ul> <li>Schedule: Aug. 2011 – Jan. 2012</li> <li>Milestone 1: <u>Detailed implementation plan approved/posted</u> - <b>Done</b></li> <li>Milestone 2: Develop and <u>solicit public comment</u> on proposals for Comment/Reply Cycles and Technical Forum Improvements – <b>Done</b></li> <li>Milestone 3: <u>Implement</u>, as needed, <u>document/embed in SOP</u> - <b>Done</b></li> </ul>	Board /PPC     Staff: Policy
18. Ensure multilingual access in PDP to maximum extent feasible. (No suggested deadline)	<ul> <li>Schedule: Oct 20122 – Sept 2012</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Update Language Services Policies and Procedures document and review by ICANN executive team - Done</li> <li>Milestone 3: Review of Language Services Policies and Procedures document by the Board - Done</li> <li>Milestone 4: Post Language Services Policies and Procedures document for Public Comment (including SO/AC comment)- Done</li> <li>Milestone 5: Finalize Language Services Policies and Procedures, and document and embed in SOP</li> </ul>	<ul> <li>Board /PPC</li> <li>Staff: Communications</li> </ul>
21. Create annual public comment forecast. (No suggested deadline)	<ul> <li>Schedule: June 2011.</li> <li>Milestone 1: <u>Detailed implementation plan approved/posted</u> - <b>Done</b></li> </ul>	• Board /PPC

	<ul> <li>Milestone 2: Publish 2011 list and develop annual process – Done</li> <li>Milestone 3: Repeat annually, document/embed in SOP - Done</li> </ul>	Staff: Policy
22. Ensure senior staffing arrangements are appropriately multi-lingual. (No suggested deadline)	<ul> <li>Schedule: Mar. – Oct. 2011.</li> <li>Milestone 1: Detailed implementation plan approved/posted - Done</li> <li>Milestone 2: Update all job postings, revise candidate review forms and position descriptions - Done</li> <li>Milestone 3: - ID language training programs for staff – Done (no public link at this time)</li> <li>Milestone 4: Document and embed in SOP – Done (no public link at this time)</li> </ul>	• Board/EXEC • Staff: HR • FY12 US\$15,000
Measuring Success		
27. Evaluate and report on progress on recommendations and accountability & transparency commitments in the AoC. (Annually)	<ul> <li>Schedule: Mar. 2011 - June. 2012 &amp; annually.</li> <li>Milestone 1: <u>Detailed implementation plan approved/posted</u> - <b>Done</b></li> <li>Milestone 2: <u>Regular status reports on implementation</u> - <b>Done</b></li> <li>Milestone 3: Metrics for each recommendation and ATRT "dashboard"*</li> <li>Milestone 4: Annual FY assessment/report, documented and embedded in SOP</li> </ul>	<ul><li>Board/EXEC</li><li>Staff: Advisor to CEO</li><li>FY12 US\$25,000</li></ul>
Reporting (Provide status report on all recommendations in March 2011 & formal report in June 2011)	<ul> <li>Schedule: March 2011 and June 2011.</li> <li>Milestone 1: Status report posted March 2011 - Done</li> <li>Milestone 2: Implementation report posted for June 2011 - Done</li> <li>Milestone 3: Trimester status reporting documented and embedded in SOP - Done</li> </ul>	<ul><li>Board/EXEC</li><li>Staff: Advisor to CEO</li></ul>
FY2012 ATRT Implementation Budget. (Not a specific ATRT Recommendation)	<ul> <li>Schedule: Jan – June 2011</li> <li>Milestone 1: Resources included in FY12 Budget - Done</li> </ul>	<ul> <li>Board/BFC</li> <li>Staff: COO, CFO</li> <li>US\$2,600,000 (total additional funds) + US\$1,000,000 contingency funds for Board</li> </ul>

compensation)

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\*\* Work is underway