

# Office of the Ombudsman

Frank Fowlie, Ombudsman

Mar del Plata

April 7, 2005

The Values of this Office are:

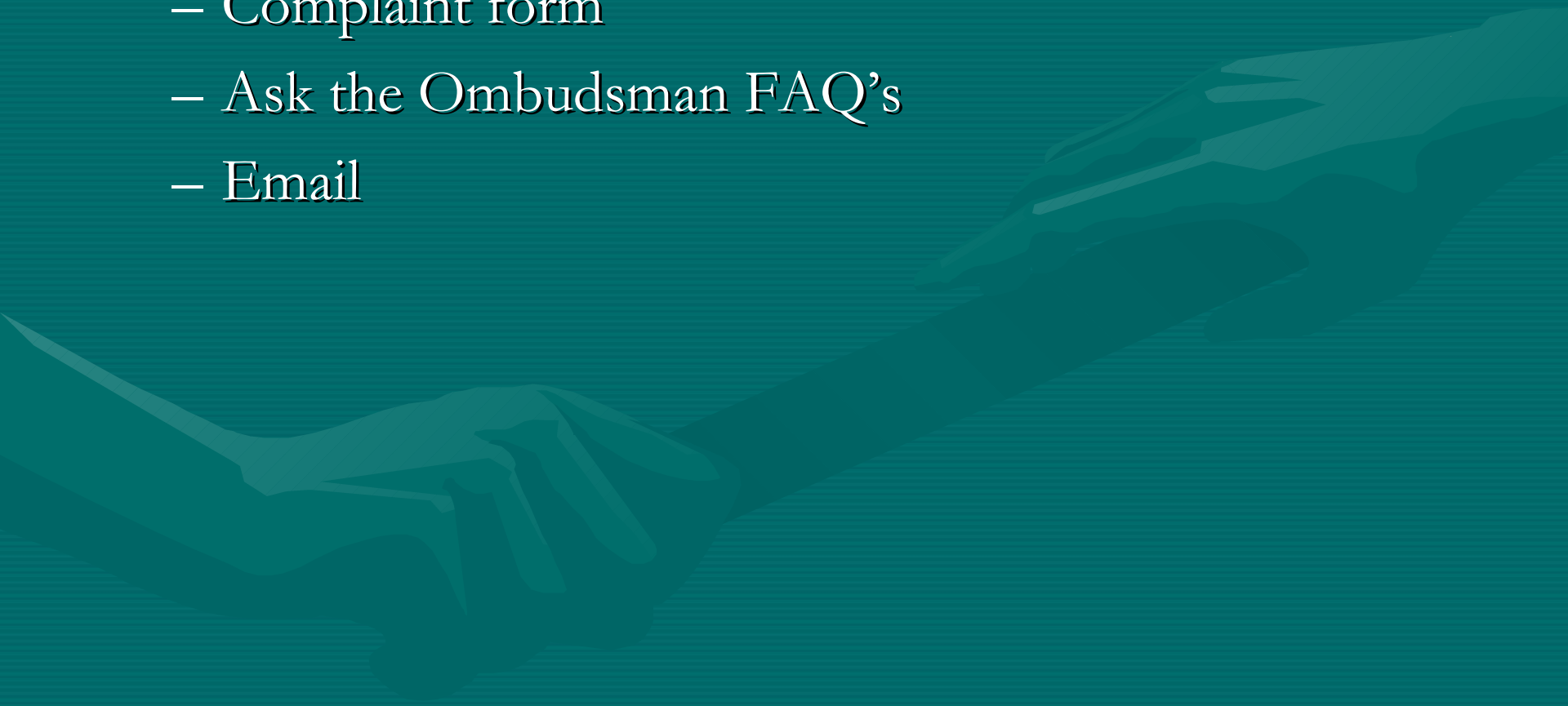
Respect for Diversity;  
Excellence in Ombudsmanship;  
Professionalism;  
Confidentiality;  
Impartiality;  
and Independence

# Ombudsman Website

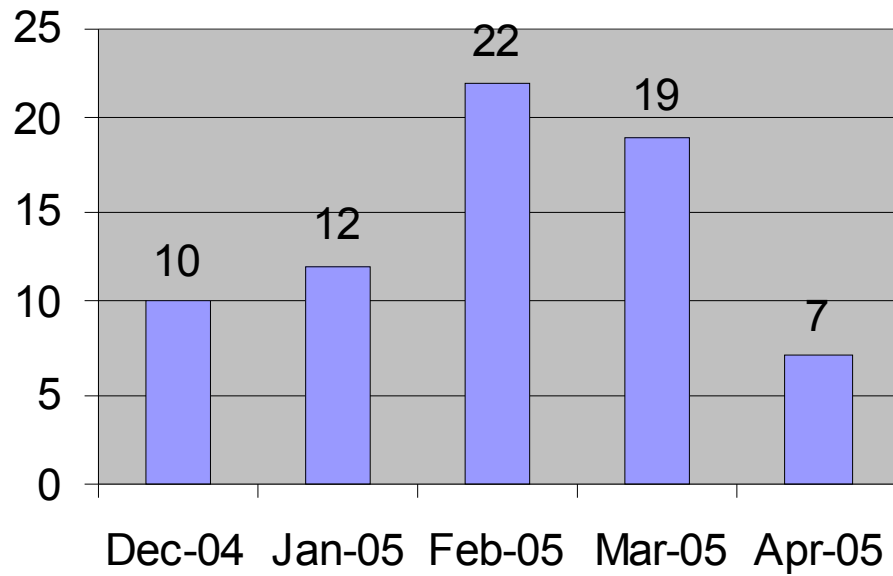
- [www.icann.org/ombudsman/](http://www.icann.org/ombudsman/)
- Key documents:
  - Ombudsman Framework
  - Results Based Management Accountability Framework (RMAF)

# Ombudsman Website

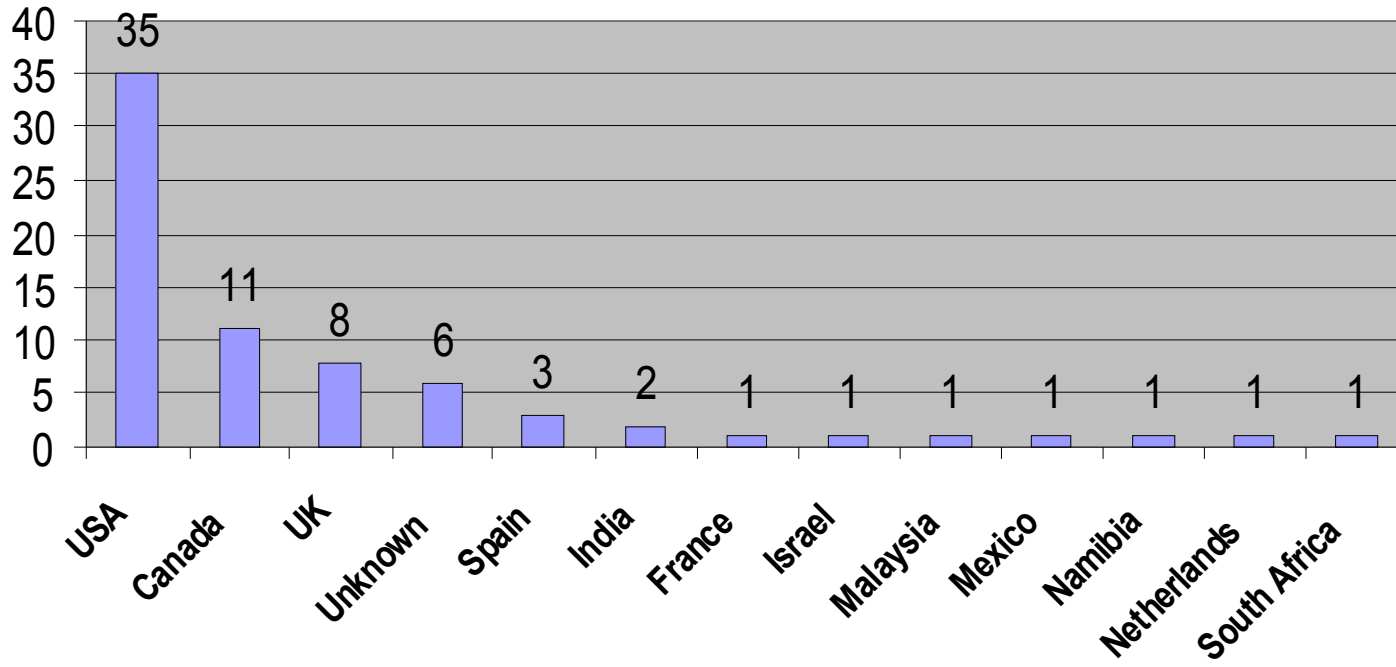
- Key tools:
  - Complaint form
  - Ask the Ombudsman FAQ's
  - Email



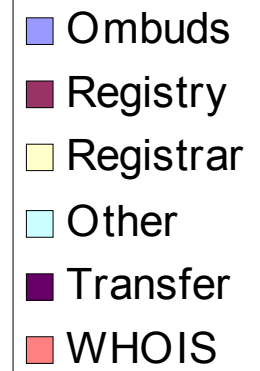
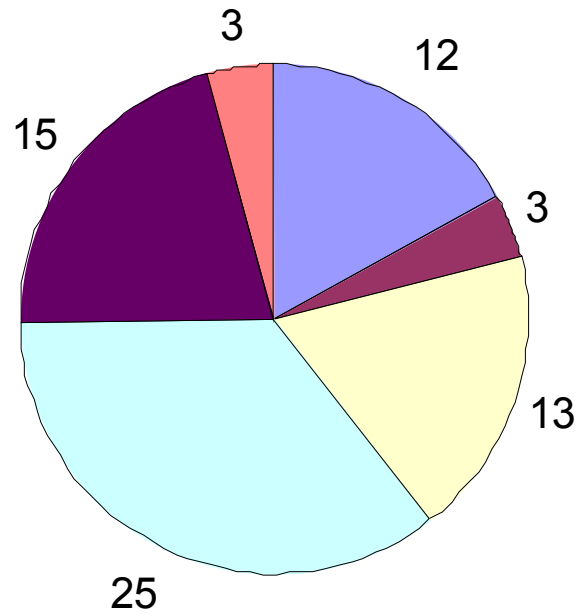
## Contacts by month



## Contacts by Country



## Issue Types





Gracias  
Thank you  
Merci