

The Global Name Registry, Limited Monthly Operator Report April 2002

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers (“ICANN”) and The Global Name Registry, Limited (“Global Name Registry”) (the “Registry Agreement,” Section 3.15), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. To the extent that an entry is “N/A,” this signifies a metric that cannot be tracked until Live SRS. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

Table 1 – Accredited Registrar Status: April 2002

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1.

| Status | # of Registrars |
|----------------------------------|-----------------|
| Operational Registrars | 47 |
| Registrars in Ramp-Up Period | 55 |
| Registrars in pre-Ramp-Up Period | 18 |
| Total | 120 |

Table 2 – Service Level Agreement Performance: April 2002

Note: Global Name Registry’s obligations under the SLA are waived during the first 120 days after the Live SRS Launch as described in Appendix J to the Registry Agreement. However, SLA performance information during Landrush is set forth below.

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

| Metric | SLA Requirement | Actual Performance |
|----------------------|---------------------|--------------------|
| Total Outage | 8 hours | 0 |
| Unplanned Outage | 4 hours, 27 minutes | 0 |
| Check Domain Average | 3 seconds | N/A |
| Add Domain Average | 5 seconds | N/A |

Table 3 – Zone File Activity: April 2002

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

| | |
|----------------------------------------------------------------|----|
| Total zone file access approvals: beginning of reporting month | 10 |
| Zone file access passwords: previous month | 3 |
| New zone file access passwords | 2 |
| Total zone file access approvals: end of reporting month | 12 |

Table 4 – Completed SRS/System Software Releases: April 2002

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 August 2001.

| Release Name | Features | Target Date | Complete Date |
|--------------|----------|-------------|---------------|
| N/A | N/A | N/A | N/A |

Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T)– Per Registrar: April 2002

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

| Registrar | Country | Domains | Nameservers |
|-------------------------------------------|--------------------|---------|-------------|
| 000Domains.com | United States | 0 | 0 |
| 007 Names, Inc. | United States | 3 | 0 |
| 1 Domain Names International, Inc. | United States | 0 | 0 |
| 123 Registration.com Inc. | United States | 671 | 2 |
| 1stDomain.Net | United States | 484 | 4 |
| 4Domains.com | United States | 0 | 0 |
| Abu-Ghazaleh Intellectual Property (AGIP) | Japan | 0 | 0 |
| Alice's Registry, Inc. | United States | 0 | 0 |
| Alldomains.com | United States | 3039 | 14 |
| American Domain Name Registry | United States | 0 | 0 |
| Ascio Technologies Inc. | Denmark | 3065 | 0 |
| BookMyName SAS | France | 149 | 0 |
| BT | United Kingdom | 0 | 0 |
| BulkRegister.com | United States | 1149 | 26 |
| Catalog.com | United States | 23 | 0 |
| CORE Internet Council of Registrars | Switzerland | 521 | 22 |
| Cronon AG Berlin Neiderlassung Regensburg | Germany | 0 | 0 |
| CSL Computer Service Langenbach | Germany | 0 | 0 |
| Direct Information | India | 0 | 0 |
| Directnic.com | United States | 1463 | 25 |
| DomainDiscover | United States | 331 | 0 |
| Domaininfo | Sweden | 0 | 0 |
| DomainPeople, Inc. | Canada | 1004 | 11 |
| DomainProcessor.com | United States | 210 | 0 |
| DotRegistrar.com dba IHoldings | United States | 138 | 2 |
| Dotster, Inc. | United States | 946 | 23 |
| eNameCo | United States | 0 | 0 |
| eNom, Inc. | United States | 33 | 0 |
| Easyspace Ltd. | United Kingdom | 345 | 0 |
| Echo, Inc. | Korea, Republic of | 0 | 0 |
| France Telecom Transpac | France | 0 | 0 |
| Gabia, Inc. | Korea, Republic of | 215 | 3 |
| Gal Communication | Israel | 0 | 0 |
| Gandi SARL | France | 0 | 0 |

| Registrar | Country | Domains | Nameservers |
|------------------------------------------------------|--------------------|----------------|--------------------|
| Global Media Online | Japan | 889 | 0 |
| Globedom Datenkommunikations | Austria | 0 | 0 |
| Go Daddy Software, Inc. | United States | 6630 | 139 |
| Hangang Systems, Inc | Korea, Republic of | 34 | 4 |
| I.D.R Internet Domain Registry LTD. | Israel | 162 | 5 |
| Interdomain S.A. | Spain | 3 | 0 |
| Internetplaza City Co.,Ltd | Korea, Republic of | 0 | 0 |
| Internetters Limited | United Kingdom | 177 | 0 |
| Key-Systems | Germany | 468 | 0 |
| Markmonitor | United States | 106 | 0 |
| Melbourne IT Ltd trading as Internet Names Worldwide | Australia | 4555 | 32 |
| names4ever.com | United States | 70 | 0 |
| namesystem.com | Canada | 389 | 0 |
| Namebay | Monaco | 218 | 2 |
| NameEngine, Inc. | United States | 2132 | 0 |
| Namesdirect.com, Inc. | United States | 0 | 0 |
| Namesecure.com, Inc. | United States | 0 | 0 |
| NameScout Corp. | Canada | 0 | 22 |
| NameTree, Inc. | United States | 0 | 0 |
| Namezero.com, Inc. | United States | 0 | 0 |
| Net Benefit | United Kingdom | 275 | 0 |
| Netpia.com, Inc. | Korea, Republic of | 167 | 0 |
| Nominalia Internet S.L. | Spain | 330 | 0 |
| Nordnet | France | 0 | 0 |
| Omnis Network, LLC | United States | 0 | 0 |
| OnlineNIC | China | 230 | 0 |
| Philippine Registry | Philippines | 0 | 0 |
| Polar Software Limited | India | 0 | 0 |
| PSI Japan | Japan | 0 | 0 |
| PSI-USA, Inc. | United States | 0 | 0 |
| Register.com, Inc. | United States | 16552 | 74 |
| Registrars.com | Canada | 0 | 0 |
| RegistrarsAsia | Australia | 0 | 0 |
| Registration Technologies, Inc. | United States | 121 | 0 |
| Schlund+Partner AG | Germany | 0 | 0 |
| Secura GmbH | Germany | 203 | 2 |
| Signature Domains | United States | 0 | 0 |
| TLDs Inc. | United States | 4820 | 32 |
| Total Registrations | United Kingdom | 747 | 49 |
| Tucows Inc. | Canada | 1992 | 42 |
| VeriSign Mass Market | United States | 17005 | 127 |
| Virtual Internet Plc. | United Kingdom | 0 | 0 |
| Yesnic Co., Ltd. | Korea, Republic of | 1050 | 7 |

Table 6 – Domain Names Registered by Registry Operator: April 2002

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar’s Registry-Registrar Agreement, in the .name TLD is provided in the separate Word file provided with this document, entitled “Appendix T April 2002 Table 6.”

Table 7 – Whois Service Activity: April 2002

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

| | |
|-----------------------------------------------|------------|
| Whois Queries (April) | 11,378,037 |
| Extensive Search Whois Queries (April) | 123 |
| Total Whois Queries | 31,535,793 |
| Total Extensive Search Whois Queries | 90,778 |

Table 8 – Monthly Growth Trends: April 2002

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

| | Total | Query | % | Write | % | Check | % |
|---------------|--------------|--------------|----------|--------------|----------|--------------|----------|
| Jan 02 | 126,956 | N/A | 0% | 126,956 | 100% | N/A | 0% |
| Feb 02 | 68,764 | N/A | 0% | 68,764 | 100% | N/A | 0% |
| Mar 02 | 93,159 | N/A | 0% | 93,159 | 100% | N/A | 0% |
| Apr 02 | 109,310 | N/A | 0% | 109,310 | 100% | N/A | 0% |
| Total | 288,879 | N/A | 0% | 288,879 | 100% | N/A | 0% |

Table 9 – Total Number of Transactions by Subcategory by Month: April 2002

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

| Write | Add | Delete | Modify | Check | Renew | Transfer |
|----------------|------------|---------------|---------------|--------------|--------------|-----------------|
| Domain | 5,327 | N/A | 1,761 | N/A | N/A | N/A |
| Server | 669 | N/A | 0 | N/A | N/A | N/A |
| Contact | 12,509 | N/A | 86,667 | N/A | N/A | N/A |

Table 10 – Total Number of Failed Transactions by Subcategory by Month: April 2002

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

| Write | Add | Delete | Modify | Check | Renew | Transfer |
|----------------|------------|---------------|---------------|--------------|--------------|-----------------|
| Domain | 1,695 | N/A | 750 | N/A | N/A | N/A |
| Server | 0 | N/A | 0 | N/A | N/A | N/A |
| Contact | 10 | N/A | 12 | N/A | N/A | N/A |

Table 11 – Daily Transaction Range: April 2002

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

| | Total Daily Transactions | Avg Daily Transaction Volume |
|-------------------|---------------------------------|-------------------------------------|
| April 2002 | 109,310 | 3,643 |

Table 12 – TLD Geographical Registrations Distribution: April 2002

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code). As at the end of April 2002, the total number of registrations was 73,114.

| Country Code | Total # of Registration | % of Total Registrations | # of New Registrations: April | % of New Registrations: April |
|---------------------|--------------------------------|---------------------------------|--------------------------------------|--------------------------------------|
| AD | 4 | 0.01 | 0 | 0 |
| AE | 101 | 0.14 | 14 | 0.31 |
| AF | 4 | 0.01 | 0 | 0 |
| AG | 6 | 0.01 | 0 | 0 |
| AL | 1 | 0 | 0 | 0 |
| AM | 1 | 0 | 0 | 0 |
| AN | 7 | 0.01 | 0 | 0 |
| AQ | 1 | 0 | 0 | 0 |
| AR | 88 | 0.12 | 3 | 0.07 |
| AS | 1 | 0 | 0 | 0 |
| AT | 352 | 0.48 | 50 | 1.1 |
| AU | 3268 | 4.47 | 542 | 11.92 |
| AW | 3 | 0 | 0 | 0 |
| AZ | 5 | 0.01 | 0 | 0 |
| BA | 3 | 0 | 0 | 0 |
| BB | 4 | 0.01 | 0 | 0 |
| BD | 3 | 0 | 0 | 0 |
| BE | 204 | 0.28 | 8 | 0.18 |
| BG | 7 | 0.01 | 2 | 0.04 |
| BH | 12 | 0.02 | 0 | 0 |
| BI | 1 | 0 | 0 | 0 |

| | | | | |
|----|------|------|-----|------|
| BJ | 1 | 0 | 0 | 0 |
| BM | 15 | 0.02 | 2 | 0.04 |
| BN | 1 | 0 | 0 | 0 |
| BO | 5 | 0.01 | 2 | 0.04 |
| BR | 89 | 0.12 | 3 | 0.07 |
| BS | 1 | 0 | 0 | 0 |
| BY | 1 | 0 | 1 | 0.02 |
| CA | 2856 | 3.91 | 95 | 2.09 |
| CG | 1 | 0 | 0 | 0 |
| CH | 2170 | 2.97 | 139 | 3.06 |
| CL | 47 | 0.06 | 3 | 0.07 |
| CN | 27 | 0.04 | 2 | 0.04 |
| CO | 18 | 0.02 | 0 | 0 |
| CR | 19 | 0.03 | 0 | 0 |
| CY | 17 | 0.02 | 0 | 0 |
| CZ | 32 | 0.04 | 9 | 0.2 |
| DE | 1642 | 2.25 | 108 | 2.37 |
| DK | 1142 | 1.56 | 31 | 0.68 |
| DO | 3 | 0 | 1 | 0.02 |
| DZ | 12 | 0.02 | 1 | 0.02 |
| EC | 6 | 0.01 | 1 | 0.02 |
| EE | 4 | 0.01 | 0 | 0 |
| EG | 35 | 0.05 | 1 | 0.02 |
| ES | 673 | 0.92 | 17 | 0.37 |
| ET | 1 | 0 | 0 | 0 |
| FI | 170 | 0.23 | 3 | 0.07 |

| | | | | |
|----|------|------|-----|------|
| FJ | 2 | 0 | 0 | 0 |
| FK | 1 | 0 | 0 | 0 |
| FM | 1 | 0 | 1 | 0.02 |
| FO | 4 | 0.01 | 0 | 0 |
| FR | 458 | 0.63 | 32 | 0.7 |
| GA | 2 | 0 | 0 | 0 |
| GB | 6064 | 8.29 | 282 | 6.2 |
| GD | 1 | 0 | 0 | 0 |
| GE | 1 | 0 | 0 | 0 |
| GF | 4 | 0.01 | 0 | 0 |
| GH | 1 | 0 | 0 | 0 |
| GI | 5 | 0.01 | 1 | 0.02 |
| GL | 6 | 0.01 | 0 | 0 |
| GP | 7 | 0.01 | 0 | 0 |
| GR | 46 | 0.06 | 6 | 0.13 |
| GT | 5 | 0.01 | 0 | 0 |
| GU | 4 | 0.01 | 1 | 0.02 |
| HK | 430 | 0.59 | 11 | 0.24 |
| HN | 1 | 0 | 0 | 0 |
| HR | 5 | 0.01 | 2 | 0.04 |
| HT | 1 | 0 | 0 | 0 |
| HU | 7 | 0.01 | 0 | 0 |
| ID | 123 | 0.17 | 13 | 0.29 |
| IE | 201 | 0.27 | 7 | 0.15 |
| IL | 139 | 0.19 | 8 | 0.18 |
| IN | 123 | 0.17 | 6 | 0.13 |

| | | | | |
|----|------|------|-----|------|
| IR | 2 | 0 | 0 | 0 |
| IS | 7 | 0.01 | 2 | 0.04 |
| IT | 882 | 1.21 | 76 | 1.67 |
| JM | 7 | 0.01 | 0 | 0 |
| JO | 8 | 0.01 | 0 | 0 |
| JP | 1536 | 2.1 | 400 | 8.8 |
| KE | 73 | 0.1 | 4 | 0.09 |
| KH | 1 | 0 | 0 | 0 |
| KP | 1 | 0 | 0 | 0 |
| KR | 1630 | 2.23 | 124 | 2.73 |
| KW | 24 | 0.03 | 2 | 0.04 |
| KY | 15 | 0.02 | 0 | 0 |
| LB | 31 | 0.04 | 1 | 0.02 |
| LI | 2 | 0 | 0 | 0 |
| LK | 6 | 0.01 | 0 | 0 |
| LT | 8 | 0.01 | 4 | 0.09 |
| LU | 45 | 0.06 | 1 | 0.02 |
| LV | 2 | 0 | 0 | 0 |
| MA | 6 | 0.01 | 0 | 0 |
| MC | 18 | 0.02 | 0 | 0 |
| MT | 14 | 0.02 | 3 | 0.07 |
| MU | 6 | 0.01 | 0 | 0 |
| MX | 174 | 0.24 | 18 | 0.4 |
| MY | 74 | 0.1 | 0 | 0 |
| NA | 2 | 0 | 0 | 0 |
| NC | 1 | 0 | 0 | 0 |

| | | | | |
|----|-----|------|----|------|
| NG | 4 | 0.01 | 0 | 0 |
| NI | 2 | 0 | 0 | 0 |
| NL | 456 | 0.62 | 37 | 0.81 |
| NO | 357 | 0.49 | 18 | 0.4 |
| NP | 2 | 0 | 0 | 0 |
| NZ | 159 | 0.22 | 10 | 0.22 |
| OM | 8 | 0.01 | 0 | 0 |
| PA | 5 | 0.01 | 0 | 0 |
| PE | 12 | 0.02 | 1 | 0.02 |
| PF | 3 | 0 | 0 | 0 |
| PH | 25 | 0.03 | 2 | 0.04 |
| PK | 13 | 0.02 | 0 | 0 |
| PL | 50 | 0.07 | 2 | 0.04 |
| PM | 1 | 0 | 0 | 0 |
| PR | 20 | 0.03 | 1 | 0.02 |
| PT | 56 | 0.08 | 4 | 0.09 |
| PW | 1 | 0 | 0 | 0 |
| QA | 3 | 0 | 0 | 0 |
| RE | 2 | 0 | 0 | 0 |
| RO | 28 | 0.04 | 8 | 0.18 |
| RU | 60 | 0.08 | 6 | 0.13 |
| SA | 68 | 0.09 | 1 | 0.02 |
| SE | 449 | 0.61 | 17 | 0.37 |
| SG | 177 | 0.24 | 15 | 0.33 |
| SI | 11 | 0.02 | 3 | 0.07 |
| SK | 3 | 0 | 0 | 0 |

| | | | | |
|----|-------|-------|------|-------|
| SL | 1 | 0 | 0 | 0 |
| SR | 1 | 0 | 1 | 0.02 |
| SY | 4 | 0.01 | 0 | 0 |
| SZ | 1 | 0 | 1 | 0.02 |
| TC | 1 | 0 | 0 | 0 |
| TH | 50 | 0.07 | 1 | 0.02 |
| TN | 5 | 0.01 | 0 | 0 |
| TR | 99 | 0.14 | 0 | 0 |
| TT | 3 | 0 | 0 | 0 |
| TW | 90 | 0.12 | 11 | 0.24 |
| TZ | 2 | 0 | 0 | 0 |
| UA | 9 | 0.01 | 0 | 0 |
| UM | 14 | 0.02 | 0 | 0 |
| US | 45379 | 62.07 | 2362 | 51.93 |
| UY | 12 | 0.02 | 0 | 0 |
| UZ | 1 | 0 | 0 | 0 |
| VA | 1 | 0 | 0 | 0 |
| VC | 1 | 0 | 0 | 0 |
| VE | 48 | 0.07 | 2 | 0.04 |
| VG | 2 | 0 | 0 | 0 |
| VI | 2 | 0 | 0 | 0 |
| VN | 1 | 0 | 0 | 0 |
| VU | 7 | 0.01 | 0 | 0 |
| WS | 1 | 0 | 0 | 0 |
| YU | 6 | 0.01 | 1 | 0.02 |
| ZA | 114 | 0.16 | 1 | 0.02 |

ZW

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